



Have your say on possible changes to South Gloucestershire Council's Floating Support Service

South Gloucestershire Council commissions a number of services that provide support for people to manage their housing and live independently. The floating support service is currently delivered by an external provider called P3, but this contract ends on 31 March 2021 and we are seeking your views on the potential option to bring this service in-house where it can be aligned to the council's housing advice and homelessness service, and therefore be more effective and simplified for service users.

To have your say on this proposed change, complete this short survey by **11 October 2020**

Q1 Are you responding as....?

- A local resident
- An individual in a professional context (please specify below)
- A parish or town council (please specify below)
- On behalf of a community or voluntary sector organisation (please specify below)
- On behalf of any other type of organisation (please specify below)
- An MP or Councillor
- Other, please specify below:

Q2 Please let us know if any of the following circumstances apply to you at the moment (tick all that apply)

- Currently receiving the floating support service
- Used to receive the floating support service in the past
- I am a family member or carer of someone receiving the floating support service
- Currently using the council's housing advice and homelessness service
- Used the council's housing advice and homelessness service in the past
- Work in / with the floating support or housing advice and homelessness service
- Have some other connection / involvement with the FSS (please specify below):
- None of the above

Q3 To what extent do you agree or disagree with the following:

| | Strongly agree | Somewhat agree | Neither agree nor disagree | Somewhat disagree | Strongly disagree |
|---|--------------------------|--------------------------|----------------------------|--------------------------|--------------------------|
| The proposal for bringing the service in house and aligning it with the housing advice and homelessness service | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The proposal would improve support and outcomes for people with a housing problem | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| The proposal will make it clearer for customers to access support and understand what the service is for | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Q4 If you are a service user of the floating support service, how big an impact would you expect it to have on you if the council ran the service in house and brought it in line with the housing advice and homelessness service?

- | | |
|--|--|
| <input type="checkbox"/> None | <input type="checkbox"/> Small negative impact |
| <input type="checkbox"/> Small positive impact | <input type="checkbox"/> Significant negative impact |
| <input type="checkbox"/> Significant positive impact | <input type="checkbox"/> Not sure / don't know |

Q5 Please describe what kind of impact you feel bringing the service in house is likely to have for people with a housing problem, or those who are experiencing homelessness?
We are particularly interested in hearing from you if you are currently receiving the Floating Support Service

Q6 What other benefits or drawbacks do you think running the service in house could bring?

Q7 If there is anything else you think we need to take into consideration before making a decision, please let us know:

About you

This section is really important as it is a requirement for the council to fulfil its Public Sector Equality Duty by understanding more about the people who use council services and may be affected by any changes we make. Any responses to these questions will remain confidential, individuals will not be identified and personal details will not be published.

Q8 Please tell us your full postcode i.e. BS* ***

Q9 Gender

- Female
 Male

- Other
 Prefer not to say

Q10 Your ethnicity:

- Arab/Arab British
 Asian/Asian British – Bangladeshi
 Asian/Asian British – Indian
 Asian/Asian British – Pakistani
 Asian/Asian British – Chinese
 Asian/Asian British – Other (please state)
 Black/African/Caribbean/Black British – African
 Black/African/Caribbean/Black British – Caribbean
 Black/African/Caribbean/Black British – Other (please state)
 Gypsy or Traveller of Irish Heritage

- Mixed/Multiple Ethnic Groups – White & Asian
 Mixed/Multiple Ethnic Groups – White & Black African
 Mixed/Multiple Ethnic Groups – White & Black Caribbean
 Mixed/Multiple Ethnic Groups – Other (please state)
 White – English/Welsh/Scottish/Northern Irish/British
 White – Irish
 White – Other (please state below)
 Other ethnic group (please state below)
 Prefer not to say

Other:

Q11 How old are you?

- 16 to 24 25 to 34 35 to 44 45 to 54 55 to 64 65 to 75 Over 75 Prefer not to say

Q12 Sexual Orientation:

- Bisexual Gay man Gay woman/ lesbian Heterosexual Other Prefer not to say

Q13 Do you identify as transgender?

- Yes No Prefer not to say

Q14 Do you consider yourself to be disabled? (please tick all that apply)

- No
 Prefer not to say
 Yes - Physical impairment
 Yes - Sensory impairment
 Yes - Mental health condition
 Yes - Learning disability/ difficulty or cognitive impairment
 Yes - Long standing illness or health condition
 Yes - Other (please state below)

Other:

Q15 Did you require any support filling in this questionnaire?

Yes

No

Prefer not to say

Q16 If you required support, who helped you?

Floating support worker

Friend

Family member or carer

Other professional (please specify below):

| |
|--|
| |
|--|

Thank you for taking the time to tell us your views.

Please return your completed survey by 11 October 2020 by posting it to: Freepost SGC, South Gloucestershire Council, Corporate Research & Consultation Team, Council offices, Badminton Road, Yate, BRISTOL, BS37 5AF