

Have your say on possible changes to Thornbury High Street

We are trialling pedestrianisation of Thornbury High Street to enable safe social distancing and to open opportunities for outside seating areas for pubs, cafes and restaurants, as well as future events to create a vibrant high street. The scheme will also reduce traffic congestion, improve air quality and general road safety, as well as encouraging active travel and healthier lifestyles for everyone.

Thornbury High Street has temporarily been closed to traffic since 6 June. Over the next few weeks we are putting in place a number of measures as part of an Experimental Traffic Order, and this involves a six month period of public consultation on whether these or other changes may work in the long term for Thornbury High Street. We are keen to hear your experiences of these changes as we emerge from lockdown, and want to know not only how it is affecting you now but how you want Thornbury High Street to work in the future.

Please submit your completed survey by 31 January 2021.

You can also complete this survey online at: www.southglos.gov.uk/thornburyhighstreet

Information provided will be treated confidentially and in accordance with the Data Protection Act 2018 and General Data Protection Regulations (GDPR) 2018. Our privacy notice, which explains how we will process your personal information, how long we will retain it and your rights as a data subject, is available at: www.southglos.gov.uk/privacy

Q1 Are you responding as? (please tick all that apply)

- | | |
|---|---|
| <input type="checkbox"/> A local resident of Thornbury | <input type="checkbox"/> An employee of a business in Thornbury |
| <input type="checkbox"/> A resident of the wider South Gloucestershire / Bristol area | <input type="checkbox"/> A voluntary, community sector organisation |
| <input type="checkbox"/> An owner or manager of a business in Thornbury | <input type="checkbox"/> A parish or town council, or parish / local councillor |
| | <input type="checkbox"/> Other |

If 'other' please specify:

Q2 Please tell us your full postcode i.e. BS* ***

Use of Thornbury High Street before Covid-19

Q3 How did you usually access Thornbury High Street before Covid-19? (please tick all that apply)

- | | |
|--|--|
| <input type="checkbox"/> Walk | <input type="checkbox"/> Motorbike |
| <input type="checkbox"/> Bus | <input type="checkbox"/> Mobility Scooter |
| <input type="checkbox"/> Cycle | <input type="checkbox"/> Taxi |
| <input type="checkbox"/> Car (driver or passenger) | <input type="checkbox"/> I did not visit Thornbury high street Go to Q6 |

Q4 In the year up to March 2020, how often did you use the facilities around Thornbury high street for the following purposes?

	Once a week or more often	1 to 3 times a month	A few times a year or less	Never
Shopping	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Paid work	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Meeting family or friends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cafe or restaurant	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Fast food / takeaway	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Pub	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Using a local business (e.g. post office, pharmacy, bank, hairdresser)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Library	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Attending a group or class	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Exercising	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Volunteering	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5 In the year up to March 2020 how often did you use any of the following transport facilities Thornbury?

	Once a week or more often	1 to 3 times a month	A few times a year or less	Never
Bus stop	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free short stay car parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Free long stay car parks	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Cycle parking	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Blue badge parking on High Street double yellow lines	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Experimental Traffic Order Feedback

Q6 On average, how often have you visited Thornbury High Street since Monday 8th June (when we put in place the Emergency Traffic Order to pedestrianise the road)?

- Once a week or more often
 1 to 3 times a month
 Less than once a month
 Have not visited the High Street since 8th June

Q7 To what extent would you agree or disagree with the following changes being made permanent?

	Agree	Agree if zone was smaller	Agree if zone was larger	Disagree	Neither agree nor disagree / don't know
20mph speed limit on Castle Court, The Close, High Street and the part of Chapel Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
A pedestrian and cycle zone along Thornbury High Street between Castle Court and Chapel Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q8 To what extent would you agree or disagree with the following changes being made permanent?

	Agree	Disagree	Neither agree nor disagree / don't know
Within the pedestrianised zone there is no parking (no waiting or pickup/drop-off), except for loading	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Two-way traffic for loading and access to off-street premises on the High Street between Chapel Street and The Close	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q9 To what extent do you agree or disagree with the one-way system on the High Street between Castle Court and The Close, for vehicle loading and access to off-street premises only?

- Agree with current south bound one-way system
- Agree if changed to a north bound one-way system
- Disagree
- Neither agree nor disagree / don't know

Q10 Would you agree or disagree with buses also being allowed to access through the-one way system in future?

- Agree
- Disagree
- Neither agree nor disagree / don't know

Q11 How would you prefer us to manage vehicles accessing the High Street for loading goods? Please select the option you would most like as 'first choice / preference' and then an option for your second choice.

	First choice / preference	Second choice
Loading vehicles restricted to hours before 9am and after 5pm	<input type="checkbox"/>	<input type="checkbox"/>
Loading restricted to hours before midday	<input type="checkbox"/>	<input type="checkbox"/>
Unrestricted loading	<input type="checkbox"/>	<input type="checkbox"/>
Other (please specify below)	<input type="checkbox"/>	<input type="checkbox"/>
No preference / don't know	<input type="checkbox"/>	<input type="checkbox"/>

Please tell us the reason for your preference:

Q12 How well has the pedestrianised High Street worked in the following aspects so far?

	Very poor	Quite poor	Neither good nor poor	Quite good	Very good	Don't know/ Not applicable
Less air pollution	<input type="checkbox"/>					
Easy to keep social distancing	<input type="checkbox"/>					
Convenient access to shops	<input type="checkbox"/>					
Lack of traffic congestion	<input type="checkbox"/>					
Provides a space to spend time with friends and family	<input type="checkbox"/>					
Being able to eat/drink on the High Street	<input type="checkbox"/>					
Makes it a more pleasant place to be	<input type="checkbox"/>					
Feeling safe while using the High Street	<input type="checkbox"/>					

Q13 If you have any comments about the temporary changes, either in support of or objection to the scheme, how it has affected you / your organisation, or suggestions for improving it, please use the space below to provide them. If you have indicated that you disagree with any part of the scheme or making the scheme permanent please explain why:

Q14 If you want to submit these comments as a formal objection to the Experimental Traffic Order, you must supply the following identifying details. Your comments will be published in the feedback report, so please do not include any sensitive or personal information about you or others, except where it has been specifically requested. This includes referring to people's names, addresses and descriptions.
Comments submitted without these details will still be considered as feedback but not as a formal objection.

Your name:

Your address:

Q15 If the changes in the Experimental Traffic Order are not made permanent, what other traffic management measures (if any) would you want to see along the High Street?

Future vision for Thornbury High Street

Q16 If pedestrianised, to what extent would you be interested in the visiting / using the High Street for the following activities?

	Not at all interested	Not very interested	Not sure	Quite interested	Very interested
Outside eating and drinking	<input type="checkbox"/>				
Using the shops	<input type="checkbox"/>				
Markets	<input type="checkbox"/>				
Performances, festivals or parades	<input type="checkbox"/>				

Q17 Please let us know if there are any particular themed markets or events you would like to see in Thornbury

Q18 How important would you consider adding the following features for enhancing Thornbury High Street?

	Not important at all	Not very important	Not sure	Quite important	Very important
Street trees and planting	<input type="checkbox"/>				
Public picnic seating	<input type="checkbox"/>				
Dedicated space for cafe/ restaurant seating	<input type="checkbox"/>				
Benches	<input type="checkbox"/>				
More bins	<input type="checkbox"/>				
More open / green space	<input type="checkbox"/>				
Street food stalls	<input type="checkbox"/>				
Quality paving	<input type="checkbox"/>				
More dropped kerbs or ramps for crossing	<input type="checkbox"/>				
Information boards about heritage / history	<input type="checkbox"/>				
Making it a listed / conservation area	<input type="checkbox"/>				
Children's play area e.g. sandpit / beach	<input type="checkbox"/>				

Q19 Which of the following changes would make you visit Thornbury High Street more frequently?

- Click and collect services from shops
- More places to eat and drink
- More choice of everyday shops (e.g. food)
- Better choice of non-essential shops (e.g. gift / toy / clothes / florist)
- More leisure activities / facilities
- None of the above / not applicable
- Other, please state below:

Q20 What changes would make you more likely to visit the high street by **bus**? (tick all that apply)

- More evening and weekend services
- More frequent services
- Better bus stop facilities e.g. shelters, real time information, raised kerbs
- Newer / cleaner buses
- None of the above / would not use bus
- Other (please specify below)

About you

This section is really important as it is a requirement for the Council to fulfil its Public Sector Equality Duty by understanding more about the people who use council services and may be affected by any changes to Thornbury. Any responses to these questions will remain confidential, individuals will not be identified and personal details will not be published. Organisations do not need to answer this section.

Q21 Are you?

- Female
- Male
- Other
- Prefer not to say

Q22 How old are you?

- 16 to 24
- 25 to 34
- 35 to 44
- 45 to 54
- 55 to 64
- 65 to 75
- Over 75
- Prefer not to say

Q23 Do you consider yourself to be disabled? (please tick all that apply)

- No Go to Q25
- Prefer not to say Go to Q25
- Yes - Physical impairment
- Yes - Sensory impairment
- Yes - Mental health condition
- Yes - Learning disability/ difficulty or cognitive impairment
- Yes - Long standing illness or health condition
- Yes - Other (please state below)

If yes, please tell us how the proposals may impact you, or how we could improve accessibility to the high street for you

Q24 If you are disabled, have you used any of the six non-advisory disabled parking bays that have been put in at the top and bottom of the High Street since 17th July?

Yes

No

Q25 Are there any children in the following age categories living in your household?

0 to 4

12 to 16

No / none of the above

5 to 11

17 to 21

Prefer not to say

Q26 Your ethnicity:

Arab/Arab British

Asian/Asian British – Bangladeshi

Asian/Asian British – Indian

Asian/Asian British – Pakistani

Asian/Asian British – Chinese

Asian/Asian British – Other (please state)

Black/African/Caribbean/Black British – African

Black/African/Caribbean/Black British – Caribbean

Black/African/Caribbean/Black British – Other (please state)

Gypsy or Traveller of Irish Heritage

Mixed/Multiple Ethnic Groups – White & Asian

Mixed/Multiple Ethnic Groups – White & Black African

Mixed/Multiple Ethnic Groups – White & Black Caribbean

Mixed/Multiple Ethnic Groups – Other (please state)

White – English/Welsh/Scottish/Northern Irish/British

White – Irish

White – Other (please state below)

Other ethnic group (please state below)

Prefer not to say

Other, please specify:

Questions for businesses and organisations

Q27 Which sector best identifies your organisation?

Retail

Office

Manufacturing

Storage & distribution

Leisure

Food & Beverage

Training / Education

Community / Public service

Health / Social care

Other (please specify below)

Q28 What is the largest scale your organisation operates on?

Local

Regional

National

International

Q29 If there is anything that prevents you from arranging deliveries outside of retail hours, please let us know:

Q30 What is the greatest challenge to your organisation in COVID-19 recovery, and what support could the council offer to help your business adjust to the new normal and thrive in the future?

Thank you for taking the time to tell us your views.

Please return your completed survey by 31 January 2021 by posting it to: Freepost SGC, Corporate Research & Consultation Team, Council Offices, Badminton Road, Yate, BRISTOL, BS37 5AF