



## PROMOTING OPPORTUNITIES: DAY SERVICE PROVISION

### Day Services In-house Provision

#### Consultation Paper

South Gloucestershire Council would like your views on a proposal to decommission the day service currently provided for adults with learning and physical disabilities at Turnberries in Thornbury. The Kingswood Centre in Kingswood would be available as an option for people assessed as needing an ongoing building-based day service.

#### **Background: What are Day Services?**

Day services are a planned programme of activities designed to help people with learning and physical disabilities maintain or gain more independence, keep socially active and make friends. They also enable them to learn new skills, develop their education, explore their leisure interests and find a job, where this is appropriate.

Traditionally, day services for adults with learning and physical disabilities were provided at a day centre with service-users attending up to five days a week. In 2001, however, the Government's Valuing People Now strategy set out a new vision for services for people with learning disabilities. This was based around the principle supporting people to pursue leisure, training, volunteering and employment opportunities in their local community in workplaces, colleges, leisure centres, etc.

#### **Context: Promoting Opportunities**

In 2013, a consultation about a review of South Gloucestershire's day services took place with South Gloucestershire service users, their carers/families (where appropriate), as well as staff and residents.

This resulted in a consensus about the principles that should underpin how day services, to be called Promoting Opportunities, should be delivered in the future. These principles were:

- Service-users want **genuine choice** and **control** over employment, volunteering and social activities.
- Service-users want to feel supported to live as **independently** as possible and to participate in the life of their local communities.
- The same level of **high-quality facilities** should be available to everyone who needs support.
- Access to the day-service by individuals would be on the basis that they can achieve specific agreed outcomes which require support over a defined period of time (similar to the re-ablement model). This is often linked to gaining (or re-gaining) skills and competences rather than attending on an ongoing individual basis

Since this decision and the creation of the promoting opportunities team within South Gloucestershire Council, much of the work has been focused on new service users where the agreed promoting opportunities principles have been successfully applied.

### **Promoting opportunities - where are we now**

More recently, these principles have been applied in a fair and equitable way within the existing annual review process for service users who use the Turnberries and Kingswood centre day service provision.

The team has carried out many reviews of individual plans with our service-users, looking at what leisure activities, training and employment-related opportunities they were interested in pursuing and how these could be achieved. Service-users and their carers/families have been fully involved in the annual reviews and some of the positive outcomes (case studies) can be found in a supporting paper to this consultation paper available on the Council's consultation webpage.

The results of the reviews undertaken to date (all information provided is correct as of 29 April 2016), taking the promoting opportunities pathway into account, show that:

- Nearly a half (47%) of service-users have been provided with direct payments giving them more choice and control and enabling them to choose what activities they wish to do and how they want to have them provided. This has mainly been realised through the commissioning of a personal assistant to provide support and assistance.
- Nearly a half, (48%) of service-users have been supported to do variety of activities within the community such as volunteering and paid employment

Table 1 shows the effect the completed annual reviews have had regarding the number of service users attending the Turnberries day-centre each week.

**Table 1 – reduction in attendance at Turnberries day centre**

<b>Reduction in attendance at Turnberries day centre (using March 2015 as baseline)</b>	<b>Turnberries</b>
Reduction in the number of service-users attending a SGC-dedicated building base	25
Reduction in the number of half-day sessions	146

This demonstrates a reduction in the number of service users accessing the provision of services via a dedicated building as their support is now provided in a different way. There has also been a reduction in attendance at the Kingswood centre as a result of the outcomes of annual reviews for service users attending that day centre.

As the reviews continue, based on the results to date (as of 29 April 2016), we can predict the number of service-users who will continue to require day services at a day centre will change (please see table 2). This information is correct as of 29 April 2016.

**Table 2 – predicted service users following completion of all annual reviews**

<b>Predicted</b>	<b>Turnberries</b>
Number of service users requiring services based at a day centre	6
Number of half-day sessions	56

Although a number of annual reviews are still to be completed for Kingswood centre, it is predicted that around 36 service users will continue to require a day service at Kingswood centre.

In the last 12 months there have been no new day services referrals to Turnberries and four new referrals to Kingswood centre.

These projections have major implications for the future financial viability of our current day centres, with specific implications for Turnberries day centre.

### **Financial and Site Viability**

The financial implications of the significant fall in demand for sessions at a day centre if no changes are made to the current number of buildings and day centre staffing have been considered.

This predicts, following completion of all annual reviews, that a day service half-day session at Turnberries would in future cost £261.41 demonstrating that Turnberries is no longer a viable site for provision of day services. In March 2015, the cost of a day service half-day session at Turnberries was £62.63.

The comparable cost of a day service half-day session at the Kingswood centre in March 2015 was £61.45, with the predicted comparable future cost, following completion of all annual review at the Kingswood centre, being £83.77.

### **Further Supporting Information**

Following their annual reviews, 24 of 30 service users at the Turnberries day centre have transferred, or are in the process of transitioning, to other community based opportunities and as a result are predicted to no longer require a building-based day service sessions following their transition period.

It is therefore proposed that the day service currently operating out of Turnberries is no longer viable and that the future needs of the remaining service users at Turnberries day centre could be met by through a community based opportunity or through attending the Kingwood centre in the future.

## **Proposal**

It is proposed that the day service currently provided at Turnberries is decommissioned and that the Kingswood centre would be available as an option for people requiring an ongoing building-based day service.

## **Find Out More and Have Your Say**

We welcome your comments on the proposal outlined in this consultation document between 24<sup>th</sup> June and 2<sup>nd</sup> September 2016.

Further information is available in the initial Equalities Impact Assessment, which can be found on our website, or by contacting us using the details listed below. We are particularly keen to find out if you feel that all relevant areas are being considered and whether you think there are any specific impacts or alternatives that the council should consider.

Further information is available on our consultation webpage:

<https://consultations.southglos.gov.uk/consult.ti/daysservices2016/consultationHome>

and from your local South Gloucestershire library and One-Stop Shops.

You can find out more and tell us your views by:

- Completing the online survey: available from the webpage
- Print off the paper version from the above consultation webpage and send to the address provided below
- Email: [consultation@southglos.gov.uk](mailto:consultation@southglos.gov.uk)
- Write to: FREEPOST RTCT-JXLE-EETT, South Gloucestershire Council, Corporate Research & Consultation Team, Day Services Provision Consultation, Civic Centre, High Street, Kingswood, BRISTOL, BS15 9TR
- Phone: 01454 868195