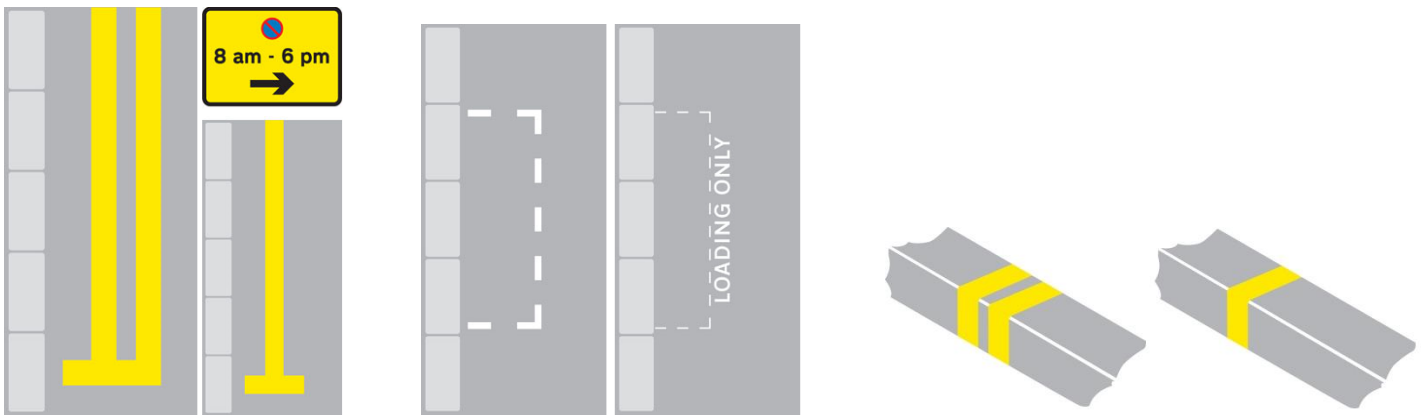


# FREQUENTLY ASKED QUESTIONS

## Waiting Restrictions and Parking



**Q:** How are parking restrictions enforced?

**A:** The Councils Parking Services Team are informed of any new restrictions and will enforce them as and when required.

**Q:** How can I report an illegally parked car?

**A:** To report a vehicle that is illegally parked please email [parklegally@southglos.gov.uk](mailto:parklegally@southglos.gov.uk) or telephone 01454 868000 during office hours.

For example:

- parking on double yellow lines
- parking on a single yellow line when restrictions are in place
- parking over a dropped tactile kerb or any dropped kerb on a pedestrian footpath

The police should be contacted via their non-emergency '101' telephone number for:

- parking on the pavement
- obstruction

You can also find more information regarding parking by following the link below:

<http://www.southglos.gov.uk/transport-and-streets/parking/parking-enforcement-and-fines/>

**Q: What is the difference between a double yellow line and a single yellow line?**

**A:** A double yellow line means no waiting at any time 24/7 whereas single yellow lines mean no waiting at any time during prescribed hours. The prescribed hours will be shown on nearby upright signs or on entry signs to a controlled parking zone.

**Q: If double yellow lines are installed outside my house how am I going to be able to get things delivered to my house?**

**A:** It is legal to stop to load or unload or while passengers board or alight. This is providing that there are no loading restrictions in place which are indicated by single or double kerb flashes.

**Q: How long can a vehicle wait to pick someone up on double yellow lines?**

**A:** Double yellow lines mean; no waiting at any time. This means that vehicles should not wait for passengers to arrive and get into the vehicle, the passengers should be ready to enter the vehicle as soon as it stops.

**Q: How long can a vehicle load/unload on double yellow lines?**

**A:** You can load or unload on a single or double yellow line (*as long as there are no kerb flashes or markings indicating a loading ban*) for as long as necessary, however, there is a general expectation that loading or unloading will not take longer than 20 minutes. The activity must be continuous and ongoing, the vehicle must not be left alone (or parked) for long periods of time and the nature of the good should be numerous, heavy or bulky items (*loading your fish and chips on a Friday night doesn't count*). Loading or unloading is not permitted where a loading ban exists.

**Q: Can we have a residents' permit scheme?**

**A:** There are several criteria that need to be met before a residents permit scheme can be offered. For example, normally 50% of dwellings should have no off street parking, i.e. a garage and/or driveway. If an area does not meet the criteria then unfortunately a residents permit scheme will not be an option. The full criteria are listed in the Council's residents parking policy which can be found here:

<http://www.southglos.gov.uk/documents/Residents-Parking-Policy.pdf>

**Q: Where there are limited waiting restrictions proposed with a no return time, (e.g. 2 hours no return within 4 hours), how wide an area is covered under the 'return'?**

**A:** The return period generally covers all of the bays on a particular road only. For example, someone could park on road A for 2 hours, but would not be able to return to any bay on that road for 4 hours, regardless of which side of the road it is on. However, they would be able to park in a bay on road B or C which is adjacent to road A and covered by the same TRO (Traffic Regulation Order) for 2 hours.

**Q: Can motorists park behind the new double/single yellow lines, on the pavement or grass verge?**

**A:** Waiting restrictions apply to the whole width of the Public Highway, which in most cases includes the grass verge and pavement, so anyone parking on the grass verge or pavement is contravening the restriction and liable to receive a Penalty Charge Notice.

**Q: What is the difference between "no waiting at any time" restrictions, (double yellow lines), and "no waiting at any time on verge or footway", (ie: a pavement parking ban)?**

**A:** Double yellow lines indicate that you may not park on the whole width of the public highway, (normally the road and the path/verge behind it). A pavement parking ban indicates that you may not park on the pavement, (but may still park on the adjacent road). Outside of London, parking on the pavement is currently not in itself

illegal, and so a traffic order may be an appropriate measure in some locations to prohibit this activity – as parking in this way can sometimes cause an obstruction or have other safety implications.

**Q: Why doesn't the Council enforce pavement parking across the whole authority?**

**A:** To be able to enforce pavement parking there needs to be a Traffic Regulation Order (TRO) in place. There are currently no pavement parking TRO's in South Gloucestershire at present. (Correct as of June 2018)

**Q: Can South Gloucestershire Council issue a ticket to a vehicle causing an obstruction?**

**A:** If there are no restrictions on the road, such as double yellow lines, SGC have no powers to carry out enforcement action. If you feel that a vehicle is causing an obstruction the Police may be able to take action. The best thing to do would be to speak to your local PCSO or call 101.

**Q: Someone is parking outside my house! What can I do about it?**

**A:** In law there is no 'right to stop or park' on the public highway as the use of the highway is to pass and repass without let or hindrance. The Highways Authority can explicitly permit on-road parking, for example by introducing parking bays, or simply allow parking by not imposing restrictions such as single or double yellow lines. On-road parking is available to all vehicles (or types of vehicles) and no individual has a right to park in a specific place, for example on the road outside their own property. The Highways Authority has the right to take possession of the highway at any time, including areas commonly used for on-road parking. In these instances there is no obligation in law for the Highways Authority to provide alternative parking.