

BT Phone box Removal

Consultation document

Background

BT are proposing to remove 8 payphones (also referred to in this consultation as phone boxes) in South Gloucestershire. The removal concerns those phone boxes identified as unnecessary, whilst retaining public payphones that are either still in use or have been categorised as providing a social need.

The details of the payphones which may be removed are shown in the table at the end of this document.

Payphones which will not be removed are those which are located in areas with higher than standard rates of suicide or accidents, areas without any mobile coverage or any payphone within 400 meters of the coast. Additionally payphones which have had at least 12 types of any call in the 12 months ending August 2019 and are also the only payphone within 800 meters, serving a population of more than 500 households within 1 kilometre. Therefore the phone boxes listed in this document are not considered to meet these criteria.

Overall use of payphones has declined by over 90 per cent in the last decade and the need to provide payphones for use in emergency situations is diminishing all the time, with at least 98 per cent of the UK having either 3G or 4G coverage. As long as there is network coverage, it's now possible to call the emergency services, even when there is no credit or no coverage from your own mobile provider.

As part of the formal consultation process, BT initiated its consultation with South Gloucestershire Council and the local community on 13th September by issuing notifications on all relevant phone boxes.

This consultation process also gives local communities the opportunity to adopt a traditional red 'heritage' phone box and make them an asset that local people can enjoy. This costs £1 and can be done on the following webpage:

<http://business.bt.com/phone-services/payphone-services/adopt-a-kiosk/>

South Gloucestershire Payphones which are under consultation for removal:

	Telephone Number	Address	Post Code	Number of calls in last 12 months	Posting Completed Date
1	0117931 1409	PCO PCO1 WEBBS WOOD ROAD (outside Tesco Express) BRADLEY STOKE BRISTOL	BS32 8EJ	37	05/11/2019
2	0117932 2678	PCO ST. 65773 71127 BATH ROAD (outside Andrews Estate Agents) LONGWELL GREEN BRISTOL	BS30 9DF	86	05/11/2019
3	0117932 3058	OPP. LUDLOW CLOSE PCO1 KENILWORTH DRIVE (behind bus stop) WILLSBRIDGE BRISTOL	BS30 6XQ	11	05/11/2019
4	0117957 1971	PCO PCO1 WESTERLEIGH ROAD BRISTOL (At cross road in Downend, in front of Sainsburys and opposite The Horseshoe)	BS16 6UT	25	05/11/2019
5	0117960 8005	PCO PCO1 MEMORIAL ROAD HANHAM BRISTOL (outside Hanham Common Butchers)	BS15 3LH	72	05/11/2019
6	0117960 8013	Outside MAYPOLE (Public house) PCO1 HIGH STREET HANHAM BRISTOL	BS15 3QZ	161	05/11/2019
7	0117960 8033	PCO PCO1 CROWN GARDENS (Corner of Tower Road North) BRISTOL	BS30 8YG	21	05/11/2019
8	0145463 2374	PCO PCO1 (next to post box) BEACH ROAD SEVERN BEACH BRISTOL	BS35 4PQ	19	05/11/2019

To find out more and have your say:

We welcome comments on the changes to phone box availability described in this paper, and we are keen to understand better what the impact of any changes to the provision of services could be on service users and the wider community. The consultation for all comments is open between 13th December and **13th February 2020**.

After 13th February, South Gloucestershire Council will make an initial decision based on the feedback we receive. We will publish a **first notification** of this decision with a request for comments from local councils, community groups and residents on Thursday 20th February. The consultation for comments on this decision will be **open until Friday 13th March**. We will consider all responses to the first notice before making a final decision. We will publish a notice of our final decision by Friday 27th March.

You can access this full consultation document, a summary, and the online survey from our consultation webpage:

https://consultations.southglos.gov.uk/consult.ti/BT_2020/

BT's leaflet on phone box removal can be viewed at: <http://www.btredcare.com/removals.pdf>

You can provide your feedback through any of the following methods. And if you or your local community wish to 'adopt' a kiosk, please provide your contact details through any of the below methods and we can pass them on to BT.

- Complete our [online survey](#) available on our webpage or upon request in libraries
- Freepost: Freepost Plus RTXL-YHGY-GSYS, South Gloucestershire Council, Corporate Consultation Team, Council Offices, Badminton Road, Yate, BRISTOL, BS37 5AF
- Email: consultation@southglos.gov.uk
- Phone: 01454868154