

## Have your say on Adult Social Care Fees and Charges for 2020

In order to make the process and details of how we charge for adult social care clearer, the Council is proposing to make changes to its policy for fees and charging from April 2020.

To find out about the proposed changes please read our consultation document and the draft proposed new policy document before answering this survey

Complete and submit this survey by **17th March 2020** to have your say

Q1 Are you responding as...?

- A local resident / member of the public
- A provider of social care services
- On behalf of a voluntary, community sector organisation
- A parish or town council
- A South Gloucestershire Council employee
- Other (please specify)

Q2 Do any of the following apply to you?

- Someone who currently receives a community-based service from the Council e.g. day care or domiciliary care services
- Someone who used to receive a community-based-based service from the Council in the past
- Someone who currently receives other adult social care services from the Council e.g. reablement or equipment
- A carer of someone who currently receives other adult social care services
- Other (please specify below)

Any other way the Council's Adult Social Care services are relevant to you personally:

Q3 If you are a service user or carer of a service users, please tick which of the following applies to you / the person you care for:

- I pay fully for care services / support
- I pay a contribution towards care services / support
- I do not pay at all
- Don't know

Q4 To what extent do you agree or disagree with the following statements

	Strongly disagree	Somewhat disagree	Not sure / Don't know	Somewhat agree	Strongly agree
A. The charges for the services listed within the policy for April 2020 are at the right level	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
B. People who can afford to pay for their care (self-funders) should pay towards the cost of the Council arranging their provision	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q5 If you disagree with statement A, please tell us why:

Q6 If you disagree with statement B, please tell us why:

Q7 If you are a service user or carer for a service user, to what extent do you feel these changes to the policy on fees and charges will have an impact on your life?

- No impact
- A small impact
- A moderate impact
- A strong impact
- Not sure / Don't know
- Does not apply to me

Q8 If you said there would be an impact on your life, please tell us how:

Q9 If you have any other comments on the proposed changes please let us know:

## About you

This section is really important as it is a requirement for the Council to fulfil its Public Sector Equality Duty by understanding more about the people who use council services and may be affected by any changes to the council's budget. Any responses to these questions will remain confidential, individuals will not be identified and personal details will not be published.

Q10 Please tell us your full postcode i.e. BS\* \*\*\*

Q11 Are you?  
 Female  Male  Other  Prefer not to say

Q12 How old are you?  
 16 to 24  25 to 34  35 to 44  45 to 54  55 to 64  65 to 75  Over 75  Prefer not to say

Q13 Please tell us your ethnic origin

<input type="checkbox"/> Arab / Arab British	<input type="checkbox"/> Gypsy or Traveller
<input type="checkbox"/> Asian/Asian British - Bangladeshi	<input type="checkbox"/> Mixed/multiple ethnic group - White & Asian
<input type="checkbox"/> Asian/Asian British - Chinese	<input type="checkbox"/> Mixed/multiple ethnic group - White & Black
<input type="checkbox"/> Asian/Asian British - Indian	<input type="checkbox"/> Mixed/multiple ethnic group - Other
<input type="checkbox"/> Asian/Asian British - Pakistani	<input type="checkbox"/> White - English / Welsh / Scottish / Northern Irish / British
<input type="checkbox"/> Asian/Asian British - Other	<input type="checkbox"/> White - Other
<input type="checkbox"/> Black/Black British - African	<input type="checkbox"/> White Irish
<input type="checkbox"/> Black/ Black British - Caribbean	<input type="checkbox"/> Other
<input type="checkbox"/> Black/ Black British - Other	<input type="checkbox"/> Prefer not to say

If other, please specify

Q14 Do you consider yourself to be disabled? (please tick all that apply)

- No
- Prefer not to say
- Yes - Physical impairment
- Yes - Sensory impairment
- Yes - Mental health condition
- Yes - Learning disability/ difficulty or cognitive impairment
- Yes - Long standing illness or health condition
- Yes - Other (please state below)

Q14 If other, please specify

### Thank you for taking the time to tell us your views.

Please return your completed survey by **17th March 2020** by posting it to: Freepost Plus RTXL-YHGY-GSYS, South Gloucestershire Council, Corporate Research & Consultation Team, Council offices, Badminton Road, Yate, BRISTOL, BS37 5AF

*Information provided will be treated confidentially and in accordance with the Data Protection Act 2018 and General Data Protection Regulations (GDPR) 2018. Our privacy notice, which explains how we will process your personal information, how long we will retain it and your rights as a data subject, is available from: [www.southglos.gov.uk/privacy](http://www.southglos.gov.uk/privacy)*