

# Proposed Installation of CCTV to Downend High Street

## Consultation Output Report

### South Gloucestershire Council

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# 1. Key Findings

- 97% of survey respondents agree with the installation of CCTV on Downend High Street.
- 52% of respondents say they have experienced some ASB or crime on Downend High Street. But only 20% say they do not feel safe using the High Street.
- Believing CCTV will make one safer is the main driver of whether someone supports the proposal or not. Almost all respondents think CCTV will make them feel safer, and for those who do 93% are in agreement with the installation vs. 0% of those who don't.
- Other types of respondents who are more likely to disagree with the proposal are those who are concerned it compromises their privacy and those who live in households with young people aged 16 – 18.
- 90% of survey respondents agree with the proposed location of the cameras. However Co-op car park was the most commonly mentioned spot that needed to be covered by additional cameras due to ASB and crime that was said to take place there at night time.
- Some respondents felt that the local and parish councils should be looking at either different or additional measures on top of the CCTV, such as better lighting
- The majority of respondents who contacted the council via emails and telephone calls or through the drop in event were in favour of the proposal. However two responses were against the proposal due to concerns regarding the costs and lack of information / evidence of efficacy and alternative options.

## 2. Consultation purpose, methodology and response

### Research Objectives

The purpose of this consultation was to seek views and gather feedback from individuals, groups and organisations on the proposal to install three CCTV cameras along Downend High Street for the purpose of reducing crime and incidents such as Anti-Social Behaviour.

### Methodology

The consultation ran from 7<sup>th</sup> February 2020 until 27<sup>th</sup> March 2020.

### Process

The consultation was supported by a dedicated consultation webpage which hosted all consultation documents, the online survey and a paper survey to download. The online consultation system sent out a notification to registered users informing them of the consultation and providing links to this information:

[https://consultations.southglos.gov.uk/consult.ti/Downend\\_CCTV](https://consultations.southglos.gov.uk/consult.ti/Downend_CCTV)

As part of the consultation we also welcomed comments made online and by letter, email, fax and over the phone and these contact methods were promoted on consultation literature. Consultation information was sent to Town and Parish Councils, South Gloucestershire councillors and local voluntary and community organisations. Notifications were also sent to a range of other stakeholders and interested parties. All libraries and One-Stop Shops were also notified of the consultation details and asked to cascade the information to any interested parties.

Notification and surveys were sent to 386 households within a 100m radius of the area where the CCTV would be installed.

### Consultation events and meetings

Council officers hosted a public drop-in engagement event on Monday 9<sup>th</sup> March between 3.30 – 6.30pm, to allow local residents to ask council officers questions about the cameras or ASB and give any feedback on the proposal.

### Survey

A survey was available for respondents to complete throughout the consultation period; it could be accessed through the consultation webpage or in hard copy from libraries and one stop shops.

## Sample and Response

169 survey responses, 9 emails, and 1 telephone call were received from members of the public, Town and Parish Councils, or representatives from the voluntary, community and social enterprise sector (VCSE). Feedback from presentations at partnership meetings was collated by Council officers and considered alongside other findings.

## General Caveats

Due to the small volume of participants, the results of this consultation cannot be considered statistically representative of the views of South Gloucestershire residents. The level of response, information gathered and views obtained still provide a useful indicator of wider opinion and any important issues that will need to be considered.

Due to the software used and the different response options open to respondents, it was possible for people to submit more than one response. This has been monitored during the consultation period and analysis and it does not appear to have been abused or be a significant issue affecting the response. Any obvious duplicate comments, personal information and comments that can identify individuals, have been removed from the comments analysis.

Percentages used in this report have been rounded and may not add up to exactly 100%. For some survey questions, respondents could select more than one response which also means that percentages or number of responses, if added together, can total more than 100% or more than the number of responses received.

We have included all responses received direct to us as part of this consultation report, however we are aware of other comments made particularly via social media, in comments made to news articles online and in letters to the press that we have not been able to practically include.

Further information about this report is available from the Senior Corporate Consultation Officer:

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## 3. Survey Analysis

### 3.1. Support for proposal

Overall, almost all respondents (97%) agree with the installation of CCTV, compared to only 2% who disagree. The majority of respondents strongly support the proposal (89%).

**Q3. “To what extent do you agree or disagree with the proposal to install CCTV into Downend High Street?”**

Response	Proportion of respondents
Strongly agree	89%
Somewhat agree	8%
Neither agree nor disagree	1%
Somewhat disagree	-
Strongly disagree	2%

*Base: all respondents (n=167)*

Only 20% of respondents currently do not feel safe when using Downend High Street (vs. 66% who do). And these respondents are more likely to want the installation of CCTV than those who feel safe (100% strongly agree vs. 85% of those who feel safe).

52% of respondents say they have experienced some ASB or crime on Downend High Street. And 96% of those who have, are strongly in agreement with the proposal vs. 78% of those who have not.

93% of those who think the CCTV will make them feel safer are in agreement with it, however of the small number who do not think it will make them safer, none are in favour of the CCTV.

Whilst only a very small proportion of respondents (5%) believe that the CCTV would compromise their privacy, those that do are much less likely to strongly agree with the CCTV being installed (50% vs. 90% of those who do not see it as a privacy issue).

Regarding demographics, there is no significant difference by age, gender or disability. However respondents who are BAME or White non-British are less likely to strongly agree with the proposal (50%, 67% and 89% respectively). Most of the respondents do not have children aged 18 or under living at home, however those that do have children under 11 are more likely to strongly agree with the CCTV installation (100%), whereas those with children aged 11 – 18 are less likely to strongly agree (67% for ages 11 – 15 and 40% for ages 16 -18).

**Q3. “To what extent do you agree or disagree with the proposal” by attitudes to safety and privacy (Q7), and respondent type (Q10 – Q14)**

		<i>Base</i>	<b>Strongly agree</b>	<b>Somewhat agree</b>	<b>Neither agree nor disagree</b>	<b>Somewhat disagree</b>	<b>Strongly disagree</b>
	<b>Total</b>	<b>167</b>	<b>89%</b>	<b>8%</b>	<b>1%</b>	<b>-</b>	<b>2%</b>
<b>Feel Safe</b>	Agree	101	85%	11%	1%	-	3%
	Disagree	31	100%	-	-	-	-
	Neither	21	81%	14%	5%	-	-
<b>ASB or crime</b>	Agree	78	96%	4%	-	-	-
	Disagree	50	78%	14%	2%	-	6%
	Neither	22	86%	9%	5%	-	-
<b>CCTV Safer</b>	Agree	151	93%	7%	-	-	-
	Disagree	5*	-	-	40%	-	60%
	Neither	8*	63%	38%	-	-	-
<b>Privacy issue</b>	Agree	8*	50%	25%	-	-	25%
	Disagree	135	90%	7%	1%	-	1%
	Neither	7*	86%	14%	-	-	-
<b>Gender</b>	Female	74	86%	11%	-	-	3%
	Male	60	90%	7%	2%	-	2%
<b>Age groups</b>	16 - 34	10*	90%	10%	-	-	-
	35 - 54	36	86%	11%	-	-	3%
	55 - 64	32	84%	9%	-	-	6%
	65+	56	91%	7%	2%	-	-
<b>Disability aggregate</b>	Disabled	23*	83%	17%	-	-	-
	Not disabled	104	88%	8%	1%	-	3%
<b>Ethnicity aggregate</b>	BAME	4*	50%	50%	-	-	-
	White other	3*	67%	33%	-	-	-
	White British	122	89%	7%	1%	-	2%
<b>Children of the following ages living in household</b>	0 to 4	12*	100%	-	-	-	-
	5 to 10	8*	100%	-	-	-	-
	11 to 15	12*	67%	25%	-	-	8%
	16 to 18	5*	40%	40%	-	-	20%
	No / none of the above	102	88%	9%	1%	-	2%

*Base size: all respondents (n=see individual rows) \*Caution – low base size*

The 2% of respondents who disagreed with the proposal to install CCTV provided the following reasons for their stance:

**Q4 “If you disagree please tell us why”**

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As a local resident who visits Downend High Street regularly I have rarely seen, experienced or become aware of anti-social behaviour in this area.

£30,000 capital costs and £10,000 revenue costs seems a highly disproportionate use of public funds to address this issue. I would also question the effectiveness of CCTV. CCTV only allows the monitoring of an area it does not directly prevent or police anti-social behaviour. Whilst it's true CCTV monitoring can be useful to identify anti-social behaviour as it occurs there still need to be a physical response, such as local police officers. Unfortunately any instances of anti social behaviour have often ended by the time the Police or other officials have reached the scene. Identification of individuals caught on CCTV is also problematic, with very low conversion rates: i.e. very few people are ever successfully identified by CCTV. CCTV is also only as good as the operators using the CCTV. Whilst the Bristol Operations Centre are excellent and leaders in their field, their operators still have to monitor 100s of different cameras across the wider Bristol area. Many of the cameras currently in situ and monitored by the Bristol Operations Centre are in areas where there is very significant instances of crime and anti-social behaviour. As the operators in the Bristol Operations Centre cannot watch all cameras all the time, quite rightly they will prioritise watching footage from cameras in area high volumes of anti-social behaviour and crime. It is likely that Downend will receive much less 'live monitoring' as it has relatively little anti-social behaviour. Given that anti-social behaviour is not a significant problem on Downend High Street, the limited capacity of CCTV to provide an effective solution and the large and disproportionate cost of the scheme I don't feel this is a sensible and reasonable solution.

If Downend and Bromley Heath Council really do wish to focus on anti social behaviour I should suggest the money would be better spent to provide increased policing in the area. I also question why they are not looking to install CCTV in other areas in Downend where anti-social behaviour seems to be more significant, such as a number of the local parks where play equipment is regularly vandalised and people have been mugged.

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I am concerned about the growing number of surveillance cameras in the U.K. At the present time - especially with the development of facial recognition. Private information is increasingly less secure and I am uncomfortable that I will be filmed when shopping in Downend close to where I live.

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Unnecessary use of public funds.

## 3.2. Location of CCTV Cameras

The vast majority of respondents (90%) agree with the proposed location of the cameras. However we also received a reasonable number of suggestions for the placement of these – or additional – cameras. Co-op car park was the most commonly mentioned spot that needed to be covered by cameras (6 comments), followed by the parade of shops containing TUI and the pharmacy (4 comments).

**Q5: “To what extent do you agree or disagree that the 3 cameras would be in the right location?!”**

Response	Proportion of respondents
Strongly agree	69%
Somewhat agree	21%
Neither agree nor disagree	7%
Somewhat disagree	1%
Strongly disagree	2%

*Base: all respondents (n=164)*

**Q6 “If you disagree with any of the locations of the cameras, please tell us how they could be improved.”**

Difficult because I don't know how far the view goes but does the one by the horseshoe need to be opposite the pub to have a fuller view of it and to counteract the other two which are on the same side of the road.

CCTV footage often lacks definition and quality, even high definition cameras. The locations of the cameras are good, however if a crime was committed it would have to take place at the right angle for these camera angles to be of much use. Cleeve Wood Road shops had CCTV installed (mostly self funded) in 2018 and has a total of seven cameras. Admittedly they are not remote controlled / moveable via the internet, but even with this number of cameras there still are areas where the cameras do not over. I believe more coverage is needed for these cameras to be truly effective. I am reluctant to advise this due to the incredibly high costs mentioned.

I would like one of the camera to face the Willow Shopping Centre. It is unclear from the map which way the camera will face. I am a member of staff working at TUI Travel Agents

If there is anti social behaviour in Downend it usually happens in the public car park by the Coop Supermarket, yet no camera is to be positioned here?

I think they need to face the shopping centre as this is where the anti-social behaviour was need to face tui as we have been raided 3 times in 3 years

My view is 4 cameras should be installed, Lloyds Bank ok, Horseshoe ok but one in North Street opposite Downend House, 1 by telephone exchange looking to Downend Road

A lot of people often spend time together outside Sainsburys and bus stop. CCTV should cover this area as a priority

The camera on the main traffic lights should be on the other corner, top of Cleeve Hill

As a resident living next door to the coop car park there is certainly a need for a camera in the council owned part of the car park at least - anti social behaviour is rife after the coop closes

Speed camera near zebra crossing

Additional camera to cover chestnut road joining downend road to cover exiting the car park

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I strongly approve of introducing CCTV cameras in line with other towns for the benefit of rule-abiding residents to deter anti-social behaviour and theft. I have lived in Cleeve Hill Extension, Downend for almost 20 years. I would say that the first 8 years of living here were dogged by very anti-social behaviour by louts hanging around the Co Op Car Park area, driving cars recklessly, playing loud music, taking drugs etc til the very early hours. Most nights I had to phone into the central police station to lodge my complaint. The Co Op took no responsibility for this and did nothing to introduce CCTV cameras. South Gloucestershire Council said it was not their responsibility so in effect, nobody took responsibility. It was hopeless. Eventually, a PCSO was assigned to check the area and approach the louts. This had a positive effect and to date the problems have decreased dramatically even though the PCSO was withdrawn, due to financial cutbacks I believe. Apart from the noise and night-time disturbances from the carpark, we too have been victims of theft from the carpark. My husband had momentarily parked his van in the carpark to pop into the Co Op on his way back from a small job, before heading home. In this short space of time his locked van had been broken into – in full daylight hours – and a selection of expensive tools stolen. I am very concerned that introducing CCTV to the High Street alone will just push these louts back to the dark corners of the Co Op carpark out of vision. I, therefore, believe that with your persuasion, the Co Op ought to join in with funding these cameras and agree to installation of cameras within their own carpark. This will deter not only the louts and thieves from anti-social and criminal acts, but would also keep an eye on vans/cars going into the allotments after dusk. Such people usually steal from the allotments or dump rubbish and/or hold fires overnight. As you can see, we do desperately need CCTV cameras, not just the High Street, but within the Co Op carpark and quite possibly, overlooking the lane leading to the allotments. Regarding funding, I believe that some should be secured from the Co Op who have evaded responsibility for a long time and if the allotment members wish to be secured, they too would need to contribute to the security of their holdings. It seems obvious to me that introducing CCTV cameras in just the High Street alone will push these perpetrators behind the scenes, ie. The Co Op carpark and/or the allotments. The two areas and possibly 3 should work in unison together otherwise we will no doubt be revisiting this problem in a very short period of time. Anti-social behaviour should not just be focused on the High Street. Many thanks for your understanding in this issue. I hope this matter can be raised and incorporated into your plans.

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As long as one on roundabout covers the parade of shops

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What about the Coop car park?

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Could be sited slightly further up North Street to capture Salisbury Road up to Christchurch

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Would also be useful to have a camera in Coop car park

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As above.

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A more discreet place than directly outside Horseshoe pub. Also, it appears this is located where the Downend Christmas tree - if so, then I fully disagree as this tree brings much joy during the festive period for Downend, Bromley Heath and nearby residents.

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The camera by the Horseshoe pub would have it's view towards the roundabout restricted by the pub & the tree next to it. If it were possible it may be better situated on the opposite side of Badminton Road near the Well Pharmacy & Tamarind Restaurant (although there is currently a tree there). If the problem of this tree could be solved a camera this would give a very good view of Badminton Road as well as a good view of Westerleigh Road.

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I think the three locations are sensible in order to cover as much of the 'high street' area as possible but also think a camera covering the rear of the Co-op and car park would be useful to have on the same network. I appreciate that the car park is privately owned, so this may make it difficult to coordinate.

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Don't agree that cameras should be installed at all

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*Base: respondents who did not strongly agree that the cameras were in the right location (n=22)*

### 3.3. Additional Considerations

The most common response was support or positivity for the proposal (14 comments), followed by comments on existing ASB issues in the area (8 mentions). In particular there 8 separate comments just regarding the issues in Co-op's car park, such as drug taking and burglary.

Some respondents felt that the local and parish councils should be looking at either different measures (7 mentions) or additional measures on top of the CCTV (5 suggestions), such as better lighting in areas near the entrance to the allotments, along the high street, or in the car park; or signage to alert people to the presence of the CCTV so that it can better act as a deterrent.

Questions about the CCTV included the range and quality of the cameras e.g in low light, who monitors the images, why the proposed locations were chosen, and why not more than three. One person also wanted to know if they could have access to the footage.

**Q8 "If you have any other thoughts or concerns about the proposed installation of CCTV in Downend, or have any suggestions for alternative courses of action, please let us know:"**

Theme	No. of comments
Enthusiasm / optimism / support for proposal	14
Comments on ASB	8
Recommendations for location (other than Co-op car park)	8
Should look at alternative measures instead	7
Question about cameras or their use	6
Co-op car park ASB	5
Other / additional measures needed and specified	5
Miscellaneous / no comment	3
Doubt about resources available to use the CCTV or respond to footage	2
Ineffective solution	1
Privacy issue	1
Benefits a protected characteristic group	1

*Base size: all respondents (n=47)*

### 3.4. Profile of Survey Respondents

#### “About you” survey questions

Question	Response	No. of respondents
Q10: Are you?	Female	54%
	Male	43%
	Other	-
	Prefer not to say	2%
Q11: How old are you?	16 to 24	1%
	25 to 34	6%
	35 to 44	14%
	45 to 54	12%
	55 to 64	23%
	65 to 75	22%
	Over 75	18%
	Prefer not to say	1%
Q12: Do you consider yourself to be disabled?	No	75%
	Prefer not to say	1%
	Yes - Physical impairment	9%
	Yes - Sensory impairment	4%
	Yes - Mental health condition	4%
	Yes - Learning disability/ difficulty or cognitive impairment	4%
	Yes - Long standing illness or health condition	10%
	Yes - Other	1%
Q13: Please tell us your ethnic origin	Arab/ Arab British	-
	Asian/Asian British - Bangladeshi / Chinese / Indian / Pakistani / Other	2%
	Black/ Black British - African / Caribbean / Other	1%
	Gypsy or Traveller	-
	Mixed/ Multiple ethnic group	1%
	White - English / Welsh / Scottish / Northern Irish / British	88%
	White - Other	2%
	White Irish	-
	Other	1%
	Prefer not to say	5%
Q14: Do you have any children of the following ages living in your household?	0 to 4 years	9%
	5 to 10 years	6%
	11 to 15 years	9%
	16 - 18 years	4%
	No / none of the above	74%
	Prefer not to say	2%

Base size: all respondents answering profile questions (n=138)

## 4. Analysis of other representations

### 4.1. Letters, emails and telephone responses

The council received 9 emails and 1 telephone call.

The telephone call was from the landlord of the parade of shops on Downend High Street (LCP Properties), asking if it was possible to either put a camera on their property or for them to buy a camera to be integrated into the Council's system so that it could be monitored live.

The landlord said there had been quite a lot of ASB and crime issues for the shops e.g. damage, theft, "possibly assault", so it would be good for there to be coverage of the parade of shops which is just further down than Co-op.

The majority of the emails from residents were regarding being in favour of the proposal. However two responses were against the proposal; one due to the expenditure, and the other due to the lack of substantial evidence and information around efficacy, costs and consideration of alternative options.

#### Email responses to Consultation

Type of Respondent	Content
Local resident	<p>Dear Sirs/madam</p> <p>I was pleased to meet your team yesterday to discuss the proposal for CCTV in Downend.</p> <p>I will be returning your survey by post and will be supporting your proposals but I would like to make a further enquiry regarding the wider Downend area and what can be done regarding some anti-social behaviour off the immediate high street area?</p> <p>Whilst your scheme would attempt to regulate the Horseshoe Public House, the operation of the Foresters has opening hours from 10.00 to 24.00 seven days a week with a further 45 minutes open to the public, does not appear open to discussion. In this respect, I believe there is a condition restricting drinking outside after 22.00 but this is frequently broken(at the front) and the customers are not controlled in any way to restrict noise late at night as there is rarely staff on hand.</p>

	<p>As Salisbury Road is mainly a residential area which does not seem to qualify for your CCTV suggestions, can you please confirm how this situation may be tackled for the benefit of residents and businesses alike.</p> <p>I look forward to hearing from you</p> <p>Yours sincerely</p> <p>A resident of Salisbury Road</p> <p>P.S. As I am asking for initial advice on behalf of several neighbours and not making a formal complaint yet, I am restricting my personal details, unless requested on a confidential basis.</p>
Local resident	<p>I think it is a good idea and will save money in the long term. Vandalism costs lots of money to put right. It will also make it safe for people at night.</p>
Local resident	<p>CCTV cameras in Downend, as per your consultation document, are an absolute must. There has been an increase in public "disorder", a complete lack of interest by the Police and, in the case of my Mother who went missing (due to dementia) and was found wandering in Downend centre, she would have been located faster. Do not miss this opportunity, CCTV must be put in place.</p>
Local resident	<p>As a local resident, I think it is a sound idea that CCTV is placed in Downend. There have been two armed robberies at TUI, damage to the flower beds and Sainsbury's needing to employ evening security staff due to anti-social behaviour. I believe those that commit these acts need to understand that they can be seen and will be prosecuted. This should act as a strong deterrent.</p>
Local resident	<p>We think this is a good idea, regrettable though it is due to yobbish behaviour and the lack of police who are very under-resourced thanks to governmental "wisdom".</p>
Local resident	<p>Can't work out how to get into survey. I would support this proposal. The area needs to be monitored to make me feel safer.</p>
Local resident	<p>I have no complaints as to installing cctv cameras to reduce anti- social behaviour in Downend. It can only help</p>
Local resident	<p>I oppose the above subjected proposal to fund the suggested CCTV plan for Downend High Street and its limited associated cover of adjoining areas. It is NOT the job of the council to</p>

	<p>spend that kind of money on such a small scale proposal. The proposal as it is does NOT give a per household value, Downend High Street is made up primarily of commercial premises, I would suggest they pay the ongoing costs.</p> <p>It is the responsibility of the Police to suitably police the area with appropriate levels of policing to maintain low levels of ASB (Anti Social Behaviour).</p> <p>If the money was available for this project then I would like to ask why Downend High Street has been selected to receive such a generous ongoing payment, personally I would rather see the ongoing £10K per annum given directly to the Police to aid this ASB reduction process.</p>
Local resident	<p>Hi - I tried to respond to the consultation using the online link but the page said the survey is not yet available.</p> <p>I have misgivings about widespread use of CCTV for monitoring in public areas for a number of reasons. However, I read the consultation and the additional documents with an open mind. Unfortunately the consultation does not provide compelling evidence for the need for general CCTV in Downend High Street, and does not present other important information by which the public can make an evidence-based, informed response.</p> <p><b>The need for CCTV</b></p> <ol style="list-style-type: none"> <li>1. Only three years data are provided on the number of crimes in the high street. Three years of data is not adequate to show real trends, particularly when the overall numbers are relatively low. There is no proper analysis given of the data - for example is this an increase in the number of offenders, or a few individuals offending more - in which case other solutions should be considered.</li> <li>2. Shoplifting appears to be highest number of offences - and surely is already well covered by in-store CCTV. There is no explanation of how external CCTV would help with this.</li> <li>3. There is no data for areas around the high street to provide a sensible comparison, nor is data from Staple Hill or Kingswood provided for comparison to demonstrate whether this is a sledgehammer to crack a nut.</li> <li>4. There is no data to show how effective the use of these CCTV systems has been in other areas - so no information on how effective it might be.</li> <li>5. Much of the consultation is general narrative and surmise without actual evidence.</li> <li>6. Is there any evidence to show that persistent offenders change their behaviour? I suspect there will be an increase in people wearing hoodies.</li> </ol>

	<p><b>Costs</b></p> <p>6. The set up and annual costs are given, but no context for the total budget, and what will not be paid for else where - so value for money against other public spending is not demonstrated.</p> <p>7. Has a contribution from business been considered - as they will presumably benefit (I cannot see this in the impact assessment).</p> <p><b>Other options</b></p> <p>8. I didn't really see any other options provided with an appropriate the associated cost benefit or impact assessment. Surely this has been done?</p> <p>Overall there seems to be a keenness to provide a system that the councils think will reassure the public. I actually find CCTV presence gives the impression that area has a problem and so will make me more likely to avoid the area. The consultation also suggests that the parish council is keen to progress - hopefully they have had more evidence to review.</p> <p>I live in Emersons Green but use Downend High Street regularly (and lived in Farm Court near the high street a few years ago).</p>
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## 4.2. Engagement events

A drop-in event was held at Liscombe Barn between 15.30 and 18.30 on Monday 9<sup>th</sup> March for local residents to speak to council officers about the proposal.

Two local residents attended, both in favour of the proposal. Neither had any concerns with compromised privacy and whilst one had not experienced any ASB in the area, the other mentioned that the pubs create an issue (e.g. the Horseshoe, Swan, Forester, and Duck and Willow) and would prefer the pavements outside these areas to be covered.

# Appendix: Copy of consultation survey



## Public Consultation on installing CCTV in Downend High Street

South Gloucestershire Council and Downend Parish Council are proposing to install 3 CCTV cameras along Downend High Street in order to reduce crime. We are keen to hear from local residents and businesses on what impact this change might have.

This survey will take no more than five minutes to complete and will help inform the Council's decision.

To have your say, please complete our survey by **Friday 27th March 2019**

Q1 Are you responding as?

- A local resident of Downend
- A resident of wider Bristol / South Gloucestershire area
- A local business
- A Councillor or MP
- A voluntary, community sector organisation
- Other

If 'other' please specify, or if you are responding on behalf of an organisation, please tell us its name:

Q2 How often do you visit or pass through Downend High Street on foot at the following times of day:

	Several times a week	Once or twice a week	A few times a month	A few times a year	Less often / never
During daylight	<input type="checkbox"/>				
After dark	<input type="checkbox"/>				

Q3 To what extent do you agree or disagree with the proposal to install CCTV into Downend High Street

- Strongly agree
- Somewhat agree
- Neither agree nor disagree
- Somewhat disagree
- Strongly disagree

Q4 If you disagree please tell us why:

Q5 To what extent do you agree or disagree that the 3 cameras would be in the right location

- Fully agree
- Mostly agree
- Not sure / Don't know
- Mostly disagree
- Fully disagree

Q6 If you disagree with any of the locations of the cameras, please tell us how they could be improved:

Q7 To what extent do you agree or disagree with the following statements:

	Strongly agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Strongly disagree	Not sure/ don't know
I always feel safe when using Downend High Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I have experienced Anti-Social Behaviour or other crime on the high street in the last two years	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would feel safer if CCTV cameras were installed on the High Street	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
I would feel my privacy was compromised if CCTV cameras were installed	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q8 If you have any other thoughts or concerns about the proposed installation of CCTV in Downend, please let us know:

## About You

This section is really important as it helps us to check that our results represent the views of the range of people who live in South Gloucestershire. Any responses to these questions will remain confidential and individuals will not be identifiable.

If you are answering as a professional or on behalf of an organisation you do not need to answer these questions

Q9 Please tell us your full postcode i.e. BS\* \*\*\*

Q10 Are you?  
 Female  Male  Other  Prefer not to say

Q11 How old are you?  
 16 to 24  35 to 44  55 to 64  Over 75  
 25 to 34  45 to 54  65 to 75  Prefer not to say

Q12 Do you consider yourself to be disabled?  
 No  Yes - Mental health condition  
 Prefer not to say  Yes - Learning disability/ difficulty or cognitive impairment  
 Yes - Physical impairment  Yes - Long standing illness or health condition  
 Yes - Sensory impairment  Yes - Other

If other, please specify

Q13 Please tell us your ethnic origin  
 Arab/ Arab British  Black/Black British - Other  
 Asian/Asian British - Bangladeshi  Gypsy or Traveller  
 Asian/Asian British - Chinese  Mixed/ Multiple ethnic group  
 Asian/Asian British - Indian  White - English / Welsh / Scottish / Northern Irish / British  
 Asian/Asian British - Pakistani  White - Other  
 Asian/Asian British - Other  White Irish  
 Black/Black British - African  Other  
 Black/ Black British - Caribbean  Prefer not to say

If other, please specify

Q14 Do you have any children of the following ages living in your household?  
 0-4  16 - 18  
 5-10  No / none of the above  
 11-15  Prefer not to say

**Thank you for taking the time to tell us your views.**

Please return your completed survey by **27th March 2020** by posting it to: South Gloucestershire Council, Corporate Research & Consultation Team, Council offices, Badminton Road, Yate, BRISTOL, BS37 5AF

*By submitting your response, you agree to any personal information that you have supplied will be held by South Gloucestershire Council in accordance with the Data Protection Act. This information will only be used as part of this exercise and personal information will not be published or passed onto any other organisation.*

Full comments are available on request.