

# Better Care Stronger Communities 2023 - 2028 Consultation Survey

## For partners, providers and other professionals and organisations

Answering the following questions should take no more than 10 minutes and will help us improve our commissioning process for providers and service users in the future.

Please complete and return this survey by 2nd October 2022

Are you answering this survey as...?

- |   |  |
|---|--|
| <input type="checkbox"/> A service user                     | <input type="checkbox"/> On behalf of an organisation                          |
| <input type="checkbox"/> Family or friend of a service user | <input type="checkbox"/> An individual in a professional or voluntary capacity |
| <input type="checkbox"/> An internal or external partner    | <input type="checkbox"/> Member of the public                                  |
| <input type="checkbox"/> Current or potential provider      | <input type="checkbox"/> Other   |

If other, or an organisation please specify:

Does your organisation receive funding from the Children, Adults and Health Department at South Gloucestershire Council?

- |                              |                             |
|------------------------------|-----------------------------|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No |
|------------------------------|-----------------------------|

What do you receive funding for?

- |  |  |
|--|--|
| <input type="checkbox"/> Carers' Group             | <input type="checkbox"/> HIV Support                   |
| <input type="checkbox"/> Carers' Activities        | <input type="checkbox"/> Dysphasia Support             |
| <input type="checkbox"/> Mental Health Befriending | <input type="checkbox"/> Dementia Support              |
| <input type="checkbox"/> Other Befriending Support | <input type="checkbox"/> Post Natal Depression Support |
| <input type="checkbox"/> Stroke Support            | <input type="checkbox"/> Other (please specify below)  |

If other please specify:

What kind of impact will implementing the proposed approach to commissioning services have on your organisation?

- Strongly positive
- Somewhat positive
- Neutral / no change
- Somewhat negative
- Strongly negative

Please tell us more about any potential negative effects this change might have:

What will be the scale of change required within your organisation to meet the proposed changes to the commissioning process?

- Substantial changes
- Moderate amount of change
- Small amount
- No change

How easy will it be to implement these changes?

- Very easy
- Quite easy
- Neither easy nor difficult
- Quite difficult
- Very difficult

Please tell us more about any potential difficulties in adapting to these changes:

What kind of impact will implementing the proposed outcomes framework have on your organisation?

- Strongly positive
- Somewhat positive
- Neutral / no change
- Somewhat negative
- Strongly negative

Please tell us more about any potential negative effects this change might have:

How useful would it be to have the proposed indicators as a way to demonstrate that you are meeting the outcomes?

- Very useful
- Quite useful
- Neutral
- Quite unhelpful
- Very unhelpful

If there are any types of indicators you think would be helpful please let us know:

Our proposal is that funding submissions are assessed against the following general criteria:

A. Alignment with the Council's Plan, Carers strategy, Ageing better strategy, health and wellbeing Board strategy, Aspirations of the Locality Partnership, Supporting the SGC Commissioning Transformation Plans and Support the Joint Strategic Needs Assessment (JSNA)

B. Principles of 3 conversations are demonstrated and embedded into the proposal

C. Demonstrate how the proposal can be developed into business opportunities to increase the variety of options available to support individuals formal care needs

D. Taking active steps to promote the inclusion of protected, equalities, Carers and vulnerable

E. Demonstrate quality: safe, reliable, effective and well led services

F. Demonstrate the beneficial impact the proposed service will have in reducing health and social care expenditure

G. Demonstrate innovative approaches to deliver outcomes that support people to live well and enjoy life, prevent ill health, promote self-care to manage their own health conditions and healthy ageing and independence

H. Demonstrate partnership working and a strengths and assets based approach

I. Demonstrate capability or track record of delivering continuous improvement preferably in South Gloucestershire

J. Demonstrate robust activities and monitoring to deliver outcomes throughout the life of the proposal

K. Can demonstrate a business plan to sustainable services beyond the funding period which includes evidence of leverage of external funding into South Gloucestershire

L. Demonstrate evidence of added Social Value (in line with council policy)

M. Demonstrate value for money

N. Demonstrate how their outcomes will be sustainable in the longer term

To what extent do you think the proposed assessment criteria for future funding will improve commissioning?

- Definitely improve
- May improve
- Not sure / will not make better or worse
- May be worse
- Definitely be worse

What would make it worse?

Please share any suggestions you have to improve the proposed assessment criteria to support Priority 2 of the Council Plan

We would like to open out social care commissioning opportunities to the VCSE and welcome bids that will develop and deliver alternative ways to support people which in future can become community business opportunities. How do you think you could support these plans and how would you incorporate your offer into a funding proposals for Better Care Stronger Communities?

If you have any other comments about the changes to the proposed commissioning service please let us know:

Please return your completed questionnaire to Freepost SGC, South Gloucestershire Council, Insight and Engagement Team, Council Offices, Badminton Road, Yate BS37 5AF

Any personal information that you have supplied will be held by South Gloucestershire Council in accordance with the Data Protection Act 2018 and UK General Data Protection Regulations (UKGDPR) 2021. This information will only be used as part of this exercise and personal information will not be published or passed onto any other organisation. Your personal information collected as part of this survey will be kept for two years to help us improve services before being securely destroyed. Our privacy notice, which explains how we will process your personal information, how long we will retain it and your rights as a data subject, is available at [www.southglos.gov.uk/privacy](http://www.southglos.gov.uk/privacy)