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CHAPTER 1

Introduction

This practice guidance sets out a framework that local authorities and regional bodies can follow to develop a good understanding of how housing markets operate. It promotes an approach to assessing housing need and demand which can inform the development of local development document and regional spatial strategy planning for housing policies, as set out in Planning Policy Statement 3: Housing¹ (PPS3).

This chapter sets out the rationale behind strategic housing market assessments, including the background to this guidance and its aims and objectives. It goes on to explain how, from a planning policy perspective, local authorities and regions should ensure that assessments are robust and credible.

This guidance will help local authorities and regional bodies to develop a shared evidence base to inform the development of spatial housing policies. In addition, it will help to inform decisions about the policies required in housing strategies. Housing delivery and strategy needs to be responsive to changes in the levels of housing need and demand whilst having regard to the public resources available for housing and other competing areas for investment.

The value of strategic housing market assessments is in assisting policy development, decision-making and resource-allocation processes by:

- enabling regional bodies to develop long-term strategic views of housing need and demand to inform regional spatial strategies and regional housing strategies;
- enabling local authorities to think spatially about the nature and influence of the housing markets in respect to their local area;
- providing robust evidence to inform policies aimed at providing the right mix of housing across the whole housing market – both market and affordable housing;
- providing evidence to inform policies about the level of affordable housing required, including the need for different sizes of affordable housing;
- supporting authorities to develop a strategic approach to housing through consideration of housing need and demand in all housing sectors – owner occupied, private rented and affordable – and assessment of the key drivers and relationships within the housing market;
- drawing together the bulk of the evidence required for local authorities to appraise strategic housing options including social housing allocation priorities, the role of intermediate housing products, stock renewal, conversion, demolition and transfer; and
- ensuring the most appropriate and cost-effective use of public funds.

¹ PPS3: Housing (Communities and Local Government, 2006).
Following the definitions set out in PPS3, housing need is defined as ‘the quantity of housing required for households who are unable to access suitable housing without financial assistance’\(^2\) and housing demand as ‘the quantity of housing that households are willing and able to buy or rent’. Housing market areas are ‘geographical areas defined by household demand and preferences for housing. They reflect the key functional linkages between places where people live and work’.

**Background**

This practice guidance brings together and builds upon the key elements of existing guidance on housing market and housing needs assessment. Key recent guides include:

- *Local Housing Systems Analysis Best Practice Guide*, Communities Scotland, 2004; and

This guidance replaces the DETR and ODPM good practice guide and manual published in 2000 and 2004 respectively. It should be read in conjunction with the *Identifying Sub-Regional Housing Market Areas Advice Note*\(^3\). A full list of the documents and reports referred to in this guide are set out in Annex F\(^4\).

**Aims and objectives**

The key objectives of this practice guidance are:

- to provide clear and concise advice for practitioners on how to assess housing need and demand in their areas; and
- to enable local authorities and regions to gain a good appreciation of the characteristics of housing market areas and how they function.

To this end it:

- encourages local authorities to assess housing need and demand in terms of housing market areas. This could involve working with other local authorities in a sub-regional housing market area, through a housing market partnership (see Chapter 2 for more details);
- sets out a framework for assessment that is relevant at the regional, sub-regional and local levels;
- provides a step by step approach to assessing the housing market, housing demand and need;

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\(^2\) To ensure clarity for technical assessment, the definition of housing need is expanded upon in Chapter 5: Housing Need.

\(^3\) *Identifying Sub-Regional Housing Market Areas Advice Note*, Communities and Local Government, 2007.

\(^4\) Annexes can be found on the Communities and Local Government website together with this *Strategic Housing Market Assessment Practice Guidance*. 
• focuses upon what to do as a minimum to produce a robust and credible assessment, and explains how local authorities can develop their approach where expertise and resources allow;

• sets out an approach which promotes the use of secondary data where appropriate and feasible, and identifies key data sources at each step of the assessment; and

• considers how local authorities can understand the requirements of specific groups such as families, older and disabled people. Separate guidance is available regarding identifying the accommodation requirements of Gypsy and Traveller communities\(^5\). The requirements of Gypsies and Travellers should be considered alongside the other household groups identified here.

**Robust and credible assessments**

Housing markets are dynamic and complex. Because of this, strategic housing market assessments will not provide definitive estimates of housing need, demand and market conditions. However, they can provide valuable insights into how housing markets operate both now and in the future. They should provide a fit for purpose basis upon which to develop planning and housing policies by considering the characteristics of the housing market, how key factors work together and the probable scale of change in future housing need and demand.

Strategic housing market assessments are a crucial aspect of the evidence base in terms of preparing regional spatial strategies, local development documents, regional housing strategies and local housing strategies. From a planning perspective, *Planning Policy Statement 12*\(^6\) and related guidance\(^7\) emphasise the importance of policies being founded on a thorough understanding of the needs of areas, particularly the opportunities and constraints that exist. They explain that at the earliest stage of preparing local development documents, local planning authorities should gather evidence about their areas, including an understanding of the housing required in their communities. However, as PPS3 explains, strategic housing market assessments are only one of several factors that should be taken into account when determining housing provision figures or the right mix of housing. This point is revisited in detail in Chapter 7.

A robust and credible evidence base is identified by PPS12\(^8\) as being necessary for a plan to be sound. In line with PPS12, for the purposes of the independent examination into the soundness of a Development Plan Document\(^9\), a strategic housing market assessment should be considered robust and credible if, as a minimum, it provides all of the core outputs and meets the requirements of all of the process criteria in figures 1.1 and 1.2. In such circumstances, there is no need for the approach used to be considered at the independent examination. Any discussion at independent examination should focus upon the assessment’s findings and its relationship with the proposed spatial policies for housing set out in the draft submission development plan document.

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\(^6\) Planning Policy Statement 12: Local Development Frameworks, paragraphs 4.8-4.11(p32-33).

\(^7\) Creating Local Development Frameworks, sections 2.9 (p11) and 5.2 (p34-35).

\(^8\) PPS12 paragraphs 4.23-4.25 (p39-40).

\(^9\) PPS12: Local Development Frameworks sets out further details regarding the preparation of development plan documents- see Chapter 4.
Strategic Housing Market Assessments – Practice Guidance

Figure 1.1: Strategic Housing Market Assessment core outputs
(further details are set out in Table 2.1, Chapter 2)

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Estimates of current dwellings in terms of size, type, condition, tenure</td>
</tr>
<tr>
<td>2</td>
<td>Analysis of past and current housing market trends, including balance between supply and demand in different housing sectors and price/affordability. Description of key drivers underpinning the housing market</td>
</tr>
<tr>
<td>3</td>
<td>Estimate of total future number of households, broken down by age and type where possible</td>
</tr>
<tr>
<td>4</td>
<td>Estimate of current number of households in housing need</td>
</tr>
<tr>
<td>5</td>
<td>Estimate of future households that will require affordable housing</td>
</tr>
<tr>
<td>6</td>
<td>Estimate of future households requiring market housing</td>
</tr>
<tr>
<td>7</td>
<td>Estimate of the size of affordable housing required</td>
</tr>
<tr>
<td>8</td>
<td>Estimate of household groups who have particular housing requirements eg families, older people, key workers, black and minority ethnic groups, disabled people, young people, etc.</td>
</tr>
</tbody>
</table>

NB. Estimates of household numbers (3, 4, 5 and 6) may be expressed as a number or a range.

Figure 1.2: Strategic Housing Market Assessment process checklist

<table>
<thead>
<tr>
<th></th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Approach to identifying housing market area(s) is consistent with other approaches to identifying housing market areas within the region</td>
</tr>
<tr>
<td>2</td>
<td>Housing market conditions are assessed within the context of the housing market area</td>
</tr>
<tr>
<td>3</td>
<td>Involves key stakeholders, including house builders</td>
</tr>
<tr>
<td>4</td>
<td>Contains a full technical explanation of the methods employed, with any limitations noted</td>
</tr>
<tr>
<td>5</td>
<td>Assumptions, judgements and findings are fully justified and presented in an open and transparent manner</td>
</tr>
<tr>
<td>6</td>
<td>Uses and reports upon effective quality control mechanisms</td>
</tr>
<tr>
<td>7</td>
<td>Explains how the assessment findings have been monitored and updated (where appropriate) since it was originally undertaken</td>
</tr>
</tbody>
</table>

One of the key aims of the new planning system is to involve local communities and stakeholders from the earliest stages of plan preparation, which includes evidence base work like strategic housing market assessments. This will help to minimise any potential objections to policies proposed, as stakeholders will have had the opportunity to express their concerns during the preparation of the strategic housing market assessment. Any concerns or technical matters that stakeholders or others may have regarding the approach or findings should be raised with housing market partnerships during the assessment process, preferably at an early stage.

Partnerships should seek to address any concerns raised as part of the process of agreeing the methods to be used, the interpretation of the findings and signing off the assessment report. They may wish to consider using independent mediators/third parties should any issues prove particularly contentious. Where partnerships are unable to resolve any issues within a reasonable period of time, any outstanding issues should be presented with the findings of the assessment to the independent examination. In such circumstances, there should be no need to discuss the approach used or any outstanding issues at
the examination unless the Inspector considers it necessary as part of considering the assessments findings and proposed spatial policies for housing.

Should local planning authorities, when preparing spatial policies for housing, have any concerns as to whether the findings of the assessment meet the checklists in figures 1.1 and 1.2, they should consider requesting the views of the relevant regional planning body or county councils with relevant expertise. This should be undertaken during the early stages of development plan document preparation. Any advice provided should set out clearly what steps may be required to ensure the assessment is credible and robust linked to the checklists. Authorities should then ensure that any further work required is undertaken before proceeding to develop preferred policy options.

Whether a strategic housing market assessment is based upon secondary or survey data should not be a factor in determining whether an assessment is robust and credible. No one methodological approach or use of a particular dataset(s) will result in a definitive assessment of housing need and demand. The quality of the data used is the important consideration in determining whether an assessment is robust and credible rather than its nature. These issues are discussed in further detail in Chapter 2.

### Content and structure of guidance

This guide consists of a further six chapters.

- **Chapter 2** explains how to set up the housing market partnership and the assessment project plan.

- **Chapter 3** explains how to assess current housing markets, including existing housing demand.

- **Chapter 4** describes how to estimate changes in household numbers to assess total future housing demand.

- **Chapter 5** outlines how to assess current and future levels of housing need.

- **Chapter 6** sets out how to consider the requirements of particular household groups and the requirement for intermediate affordable housing.

- **Chapter 7** explains the need to monitor and update assessment findings and how these can inform the development of planning for housing policies.
CHAPTER 2

Getting started

Introduction

This chapter sets out the key tasks required to get started including setting up the housing market partnership, identifying research questions and establishing the methods and data requirements to be used. The extent of the housing market area should have been identified by local authorities working in partnership with regional bodies (see the Identifying Sub-Regional Housing Market Areas Advice Note).

Housing market partnerships

On the basis of identified housing market areas, constituent local authorities are encouraged to undertake the strategic housing market assessment together and set up a housing market partnership. The expectation is that once housing market areas have been identified, regions may wish to co-ordinate a programme of strategic housing market assessments, working with local authorities. Under the leadership of either the local authorities, regional body, or other appropriate bodies, the housing market partnership should be a multi-disciplinary team including housing, planning, economic development and regeneration expertise. Where appropriate, partnerships should build upon existing arrangements for joint working. Figure 2.1 suggests possible membership organisations.

<table>
<thead>
<tr>
<th>Figure 2.1: Housing market partnerships</th>
</tr>
</thead>
<tbody>
<tr>
<td>Core members could include:</td>
</tr>
<tr>
<td>• local authorities – housing, planning, economic development, corporate strategy etc;</td>
</tr>
<tr>
<td>• county councils;</td>
</tr>
<tr>
<td>• the Housing Corporation;</td>
</tr>
<tr>
<td>• regional housing and planning bodies;</td>
</tr>
<tr>
<td>• house builders;</td>
</tr>
<tr>
<td>• estate agents;</td>
</tr>
<tr>
<td>• registered social landlords; and</td>
</tr>
<tr>
<td>• research and intelligence experts.</td>
</tr>
<tr>
<td>Other organisations with relevant expertise include:</td>
</tr>
<tr>
<td>• government offices;</td>
</tr>
<tr>
<td>• English Partnerships;</td>
</tr>
<tr>
<td>• regional development agencies;</td>
</tr>
<tr>
<td>• local strategic partnerships; and</td>
</tr>
<tr>
<td>• other local authority teams such as the Supporting People and Gypsy and Traveller teams.</td>
</tr>
<tr>
<td>Other members could include private sector partners, planning and housing consultants, lenders, education and health authority representatives and transport and regeneration agencies.</td>
</tr>
</tbody>
</table>
The responsibilities of partnerships could include:

- sharing and pooling information and intelligence, including relevant contextual intelligence and policy information;

- assisting with the development of a project plan for undertaking the housing market assessment and ensuring its findings are regularly reviewed;

- supporting core members in the analysis and interpretation of housing market intelligence; and

- considering the implications of the assessment, including signing off the assessment report, the core outputs and agreeing follow-up actions.

The aim should be that housing market partnerships have sufficient research experience and expertise to take full ownership of the assessment and undertake as much of the assessment as is possible themselves. This will help to develop partners’ understanding of housing markets as well as building commitment to tackling any problems that are subsequently identified through the assessment.

In some circumstances, it may be necessary to commission consultants to increase the analytical resource or undertake particular specialist aspects (e.g., forecasting and modelling work). Partnerships will wish to ensure that contractors have sufficient understanding and skills (or assistance from other partners) so that the key objectives of the assessment and requirements set out in this guide can be met successfully. Further information about procuring and working with consultants is set out in Annex A.

The government has announced the merger of regional housing board responsibilities with those of regional planning bodies. The merger will improve integration of the approach to housing and planning at the regional level. In terms of working relationships, regional representatives may form part of housing market partnerships (as suggested above) to provide methodological advice or authorities could regularly report progress to regional bodies. In addition, county councils may be able to offer some of the research skills or resources that partnerships require to undertake assessments.

It will be important to incorporate local knowledge into the assessment process as purely statistical approaches may fail to reflect particular local issues. Housing market partnerships should draw upon representative bodies of local communities, including local strategic partnerships, where appropriate. Stakeholder days can be a useful way of obtaining broader buy-in to the assessment. Such days can be used to identify representatives of different sectors who may wish to join the housing market partnership and discuss and disseminate the assessment findings.

Setting the research questions

This guide sets out an assessment framework that can be used to obtain the key evidence required for planning and housing policy development. The key research questions for each stage that can be used are set out in Table 2.1. They are designed to assess a range of issues including:

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10 Annexes can be found on the Communities and Local Government website together with this Strategic Housing Market Assessment Practice Guidance.
• the balance between housing supply and demand/need;
• the scale of need and demand for affordable and market housing;
• the extent to which affordability is an issue; and
• the extent to which low demand is an issue.

Table 2.1: Research questions for each stage of the strategic housing market assessment

<table>
<thead>
<tr>
<th>Chapter</th>
<th>Stage</th>
<th>Research questions</th>
</tr>
</thead>
<tbody>
<tr>
<td>3. The current housing</td>
<td>1. The demographic and economic</td>
<td>• What is the current demographic profile of the area?</td>
</tr>
<tr>
<td>market</td>
<td>context</td>
<td>• What is the current economic profile?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• How have these profiles changed over the last 10 years?</td>
</tr>
<tr>
<td></td>
<td>2. The housing stock</td>
<td>• What is the current housing stock profile?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• How has the stock changed over the last ten years?</td>
</tr>
<tr>
<td></td>
<td>3. The active market</td>
<td>• What do the active market indicators tell us about current demand, particularly house prices/affordability?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• How has demand changed?</td>
</tr>
<tr>
<td></td>
<td>4. Bringing the evidence together</td>
<td>• How are market characteristics related to each other geographically?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• What do the trends in market characteristics tell us about the key drivers in the market area?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• What are the implications in terms of the balance between supply and demand and access to housing?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• What are the key issues for future policy/strategy?</td>
</tr>
<tr>
<td>4. Future housing market</td>
<td>1. Indicators of future demand</td>
<td>• How might the total number of households change in the future? How are household types changing, eg is there an aging population?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• How might economic factors influence total future demand?</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Is affordability likely to worsen or improve?</td>
</tr>
<tr>
<td></td>
<td>2. Bringing the evidence together</td>
<td>• What are the key issues for future policy/strategy?</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Chapter</th>
<th>Stage</th>
<th>Research questions</th>
</tr>
</thead>
<tbody>
<tr>
<td>5. Housing need</td>
<td>1. Current housing need</td>
<td>• What is the total number of households in housing need currently (gross estimate)?</td>
</tr>
<tr>
<td></td>
<td>2. Future need</td>
<td>• How many newly arising households are likely to be in housing need (gross annual estimate)?</td>
</tr>
</tbody>
</table>
| | 3. Affordable housing supply | • What is the level of existing affordable housing stock?  
• What is the likely level of future annual supply? |
| | 4. Housing requirements of households in need | • What is the current requirement for affordable housing from households in need?  
• What are the requirements for different sized properties?  
• How is the private rented sector used to accommodate need? |
| | 5. Bringing the evidence together | • What is the total number of households in need (net annual estimate)?  
• What are the key issues for future policy/strategy?  
• How do the key messages fit with the findings from Chapters 3 and 4? |
| 6. Housing requirements of specific household groups | Families, Older People, Minority and hard to reach households and households with specific needs | • What are the housing requirements of specific groups of local interest/importance? |
| | Low Cost Market Housing | • What is the scope for addressing demand through the provision of low cost market housing? |
| | Intermediate Affordable Housing | • What is the scope for addressing need through the provision of intermediate affordable housing? |

Partnerships should consider whether they need to supplement this framework with research questions that address particular local or housing market area issues. In so doing, it is important to recognise that the assessment is primarily an analytical examination of current and future housing market conditions rather than a policy appraisal. Policy development and options appraisal are separate activities to strategic housing market assessments.

Examples of supplementary questions could include considering the gender implications of possible household growth, examining particular tenures such as the private rented sector, demographic changes such as an increase in older person households, regeneration,
economic growth, affordability and understanding rural housing need and demand. Throughout the guide, there are pointers to where and how these types of questions can be addressed.

As part of this process, it may be useful to review existing local and regional policies to determine the key issues, policy aspirations for the area and the role of housing in delivering the spatial vision for the community. Relevant policy documents are set out in Figure 2.2. A policy review can help to prioritise research questions and highlight any issues of local interest that may not have been identified.

**Figure 2.2: Key policy documents**

- regional and sub-regional economic strategies;
- regional housing statements and sub-regional housing strategies;
- regional spatial strategies and sub-regional strategies;
- regional transport statements and specific sub-regional studies;
- local housing strategies;
- local development frameworks;
- sustainable community strategies;
- neighbourhood renewal strategies;
- economic development strategies;
- local transport plans;
- area based regeneration strategies and initiatives; and
- miscellaneous policy documents and research including local authority corporate plans, best value reports, house condition surveys, social care and health strategies, fuel poverty strategies, crime and disorder strategies and energy efficiency strategies.

**Use of different methods and data sources**

No one methodological approach or use of a particular dataset(s) will provide a definitive assessment of housing need and demand and market conditions. This guidance sets out an assessment framework which highlights the importance of good quality data from various sources. Throughout the guide, there is an assumption that secondary data (ie data from local administrative or national data collection exercises rather than specially commissioned surveys or interviews) should be used where appropriate and feasible. This means that partnerships may not need to undertake large-scale primary data collection exercises such as household surveys to achieve the requirements of this assessment, provided that they have sufficient information from other sources to estimate housing need and demand.

The advantages of using secondary data are that they:

- encourage consistency of approach between different authorities and housing market areas;
- reflect actual behaviour and events rather than aspirations;
- are often cheaper to obtain than primary data;
- allow the monitoring of trends, usually on an annual basis;
• can provide a picture of market conditions based upon small areas, which identifies locational differences within housing market areas; and

• are less affected by methodological problems of bias than surveys.

However, there are occasions where primary data could be used. Examples include:

• for key indicators that are not available from secondary sources (eg interviews with letting agents are required to obtain information about private rent levels);

• where local administrative systems are not fit for purpose and authorities need to undertake an assessment sooner than they can improve or amend those systems; and

• to assess the requirements of specific household groups of local interest or importance relating to particular affordable housing products.

In addition, survey data can provide evidence about housing aspirations and preferences. Further advice on undertaking household surveys is set out in Annex C. These are issues that local authorities or regions will wish to consider when setting the spatial vision for their areas and developing planning for housing policies. The framework set out in this guidance focuses upon assessing household behaviour.

Housing market partnerships are responsible for agreeing the methods and data sources to be used. Partnerships will need to consider which data sources and methods will enable them to derive robust assessments of housing need and demand. There are several issues that partnerships will want to consider when making these decisions:

• methods should be discussed and agreed within the partnership so stakeholders who have a key interest can express their views (eg regional bodies, local authorities, house builders, and registered social landlords);

• neither secondary nor primary data are of themselves more or less robust. Some indicators, such as house prices, are only available from secondary sources and others, such as private rents, are only available from primary data collection. Other indicators such as household incomes can be obtained from secondary sources or local surveys. Whilst robust surveys can provide more detail than modelled data in terms of incomes, they may not achieve high response rates as people can be reluctant to answer questions about income;

• a key technique for addressing data limitations is ‘triangulation’. This involves bringing together and contrasting available evidence from different data sources for aspects of the assessment where there is no one definitive source; and

• the method should provide value for money and the resource used should be proportionate to the advantage that better understanding brings. It may be more cost effective to use or improve secondary data sources, or add selected questions to a corporate survey, rather than commission a specialist survey.

Annexes can be found on the Communities and Local Government website together with this Strategic Housing Market Assessment Practice Guidance.
CHAPTER 3:

The current housing market

Introduction

This chapter explains how to assess the current situation in housing market areas. The aim is to improve understanding about the drivers underpinning the housing market, the balance between supply and demand in different tenures, and the interaction between demand for market housing and the need for affordable housing.

The assessment of past trends (over a period of ten years or more) and the relationship between different trends should improve understanding of the drivers underpinning housing markets and the reasons for the current position. This requires interpreting a wide range of quantitative data including house prices, demographic factors, labour force structure and the characteristics of the housing stock.

For each of the four stages listed below, this chapter describes the steps that should be undertaken and recommends data sources/indicators.

<table>
<thead>
<tr>
<th>Stage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage 1</td>
<td>The demographic and economic context</td>
</tr>
<tr>
<td>Stage 2</td>
<td>The housing stock</td>
</tr>
<tr>
<td>Stage 3</td>
<td>The active market</td>
</tr>
<tr>
<td>Stage 4</td>
<td>Bringing the evidence together</td>
</tr>
</tbody>
</table>

The framework sets out the minimum needed to have a good understanding of current housing markets. Much of the data required are held by local authorities and may have been analysed as part of the identification of housing market areas.

Partnerships may wish to undertake more in-depth analysis including the use of commercial information and housing market models to understand key drivers and the interaction between market indicators at different geographical levels down to neighbourhoods. Examples of such models include that developed by Bramley (2006) for Communities Scotland. The Cambridge Centre for Housing Planning and Research’s Dataspring website provides a basic model which aims to assist housing association investment programmes. Partnerships could apply one of these approaches or commission one to address their local situation specifically.

Stage 1: The demographic and economic context

Demographic and economic changes are key drivers that underpin every housing market, influencing both demand and supply. For example, demographic trends such as ageing can rapidly change the nature of housing markets. The relationships between the economy, household composition and housing are interactive and complex. As well as economic and demographic changes influencing demand, the housing market can influence household formation rates and the economy (eg reduced non-household spending, spending of household equity and new housing investment).
The research questions for this stage of the assessment are.

- What is the current demographic profile of the area?
- What is the current economic profile of the area?
- How have these profiles changed over the last 10 years?

Partnerships may wish to set more specific questions about particular household groups (e.g., older people, families) or employment sectors (e.g., retail, finance) due to their current or changing impact in the housing market area.

Table 3.1 below sets out examples of data sources that partnerships can draw upon to analyse the economic and demographic context of housing market areas.

<table>
<thead>
<tr>
<th>Step</th>
<th>Principal data sources</th>
<th>Data items</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 Demography and household types</td>
<td>Census data, ONS mid-year estimates, NHS registration data, ONS social trends</td>
<td>Population by ethnicity, age and numbers of households by type (e.g., families, couples, lone parents, etc.), tenure and household representative rates, migration estimates</td>
</tr>
<tr>
<td>1.2 National and regional economic policy</td>
<td>Local authority economic development teams, regional development agencies/ regional observatories</td>
<td>Interest rate trends, levels of housing benefit, Government funding for regeneration, economic growth rates</td>
</tr>
<tr>
<td>1.3 Employment levels and structure</td>
<td>Labour Force Survey, Annual Business Inquiry, Business Register and Employment Survey, Census</td>
<td>Employees in each industrial sector (SIC) and by occupational classification, commuting patterns</td>
</tr>
<tr>
<td>1.4 Incomes and earnings</td>
<td>Inland Revenue personal incomes, CACI Paycheck, Experian, CORE, Annual Survey of Hours and Earnings, local surveys</td>
<td>Individuals and households by income band, distributions of income by age</td>
</tr>
</tbody>
</table>

Step 1.1: Demography and household types

**RATIONALE**

Changes in population and household profiles are key to understanding housing need and demand. Migration is an important factor driving demographic change. The age structure of the population influences migration trends, household formation and housing need. There are important age ‘cohort’ effects in relation to household representative rates, tenure preference and housing demand as well as vulnerability and the likelihood of housing need. Gender and ethnicity also have a strong influence on the mix and location of housing need and demand. Different ethnic groups have different age structures, household formation rates, fertility rates, tenure and locational preferences. Female-headed households tend to have lower rates of home ownership rates and are over represented in older age cohorts.
DATA ISSUES

The Census provides the most comprehensive picture of the size of the population in terms of age, gender, ethnicity, marital status and tenure. At the neighbourhood level, Census demographic information can date, particularly where there is a high turnover in the population, major housing development or demolition activity. The Registrar General is the main source of inter-Censal population estimates and mid-year estimates are published annually. They contain information about the total population and its composition in terms of age, gender and marital status, but at higher spatial scales than the Census. Communities and Local Government publishes annual estimates of household numbers for each local authority and on request, these figures can be broken down for household types.

Migration data are available from the Census in terms of the proportion of the population that have moved in the year before the Census. Updates on migration at local level comes from Health Service data. Whilst useful, this can understate certain groups, particularly young single people who are often very mobile and do not register with a GP when they move. This information may have already been collected and analysed as part of the identification of housing market areas.

ANALYSIS

Partnerships should examine the proportion of the population of different gender, age cohorts and ethnic groups. Age cohorts typically used are young adults (16-24 years), those in their mid 20s to mid 40s, mature householders in their late 40s and 50s and older people. Ethnic groupings are given in the Census.

Household composition is of primary interest. In addition to identifying different types of households, partnerships should consider composition in terms of age relationships with the head of household and ethnicity, gender and economic status. Trends should be plotted over time to identify which household types have grown or declined in each tenure. Where Census data are used, partnerships will be able to look at the geographical distribution of different household types. Partnerships can opt to buy established geo-demographic classifications such as ACORN (CACI classification of residential neighbourhoods using Census data) or MOSAIC (a system that uses electoral roll, housing, financial and Census data to classify lifestyles into 12 lifestyle groups) where resources allow.

The key trends in migration should be recorded. In addition, partnerships should consider social trends analyses, many of which can be obtained from the Office of National Statistics. These include living trends and lifestyle choices (eg the increasing numbers of divorcees and people wanting to live alone). Partnerships should assess the degree to which local changes reflect national trends.

Step 1.2: National and regional economic policy

RATIONALE

Macroeconomic factors such as interest rates, inflation and national economic growth impact on house building and investment on the supply side and household finances on the demand side. For example, higher interest rates makes it more expensive to borrow, thereby reducing demand for housing and affecting employment levels by increasing the
cost of investment. Government subsidies, grants and policies can also influence housing markets. Whilst nationally, new housing is only a small proportion of total stock (less than 2 per cent per year), local areas may have incentives that increase supply more markedly.

**ANALYSIS**

Housing market partnerships will need to plot how interest rates, government funding for housing/regeneration and housing benefits have changed over the last ten to twenty years. It is likely that local authorities and/or regional bodies will be monitoring these issues already as part of their consideration of economic performance.

**Step 1.3: Employment levels and structure**

**RATIONALE**

The level and type of employment available in an area determine the levels of wages that will be paid and will influence the tenure, size and location of housing. The types of employment available may also influence households preferences for different housing locations; people with highly-skilled jobs tend to travel further to work than those with lower skilled jobs.

**DATA ISSUES**

Data on employment structure and occupational structure from the Annual Business Inquiry (ABI) can be obtained from NOMIS (the national on-line information system). This also provides information on economic activity rates (the proportion of the working age population that is either in work or actively seeking work) and unemployment. Again, it is likely that local authorities and/or regional bodies will be monitoring these issues as part of their consideration of economic performance.

**ANALYSIS**

Housing market partnerships will need to consider the proportions of lower and higher paid jobs. This can be assessed by employment sector (eg banking and finance, hotels and catering, public administration) and occupational structure (eg managerial and professional, skilled manual, unskilled manual). Partnerships should consider the extent to which the economy reflects growing or declining economic sectors and the relative affluence of the working population.

The relationship between the skills of those working in the area (employer based information from the ABI) and the population (resident based information from the Census) can be assessed to understand the linkages between housing and employment in the housing market area. This can be drawn together with information used to identify the housing market area (e.g. travel to work areas and commuting).
Step 1.4: Incomes and earnings

RATIONALE

Incomes and earnings are key drivers of demand. The evidence shows that households spend more on housing as incomes increase, although typically they do so at a rate less than their growth in income. Studies suggest that as incomes rise, demand for neighbourhood quality increases together with house size.

DATA ISSUES

The Inland Revenue provides data on personal incomes. Data on household incomes are more relevant but are difficult to estimate with certainty. Estimates of household income can be modelled using existing data sources as a starting point (eg Inland Revenue personal incomes or individual earnings from the Annual Survey of Hours and Earnings). However, these sources do not include information about people who are not in work or self-employed, meaning assumptions have to be made in terms of their likely incomes and relative proportion of overall incomes. Modelled ward-level household income data for 2001 can be downloaded from the Neighbourhood Statistic Service (NeSS) website and the Index of Multiple Deprivation (also available from NeSS) has an income deprivation component. Where resources allow, income distributions can be purchased from a number of sources including CACI, Paycheck and Experian. Where possible, information about household incomes should be estimated by age and household type.

Household incomes can also be estimated from local survey data where it is available. To ensure information is robust, findings should be checked against regional and national distributions published by the Office of National Statistics. Historical data may not be available at the local level.

ANALYSIS

The important factor to consider is the distribution of incomes in the housing market area and how they have changed over time relative to the national picture. It is also useful to understand the source of income, including the extent of benefit dependence. As with employment levels, partnerships may wish to consider the difference between the incomes of those living and working in the area. Employee incomes are available from the Annual Business Inquiry. Where possible, partnerships may wish to obtain more detailed information about young adults and potential first time buyers to better understand access to market housing.

Stage 2: The housing stock

The stock of housing is a snapshot of what types of housing are available within an area at a specific date and how that housing is being used. It is important to assess the overall adequacy of stock and identify key issues that need to be addressed.

The research questions for this stage of the assessment are:

- what is the current housing stock profile?
- how has the housing stock changed over the last ten years?
Housing market partnerships may set additional research questions to investigate issues of local importance, for example, the need for neighbourhood renewal.

Table 3.2 sets out examples of data sources that partnerships can draw upon to analyse the housing stock.

<table>
<thead>
<tr>
<th>Step</th>
<th>Principal data sources</th>
<th>Data items</th>
</tr>
</thead>
<tbody>
<tr>
<td>2.1 Dwelling profile</td>
<td>National Register of Social Housing (NROSH), Housing Strategy Statistical Appendix (HSSA), Business Plan Statistical Appendix (BPSA), Regulatory Statistical Return (RSR), Census, Dwelling Stock by Council Tax Band NeSS Dataset, Council tax register</td>
<td>Number of dwellings in the area by size, type, location and tenure</td>
</tr>
<tr>
<td>2.2 Stock condition</td>
<td>NROSH, HSSA, BPSA, RSR, Stock condition surveys, Decent Homes Modelled Data and Census</td>
<td>Condition of stock (unfit, in need of major/minor repairs) by tenure and location</td>
</tr>
<tr>
<td>2.3 Shared housing and communal establishments</td>
<td>Census, Student accommodation services, Voluntary sector and key informants, LA Registers of Licensed Houses in Multiple Occupation, NeSS Licensed HMO dataset, Local surveys</td>
<td>Estimated numbers of households living in shared houses and communal establishments</td>
</tr>
</tbody>
</table>

**STEP 2.1: Dwelling profile**

**RATIONALE**

Changes in the number of residential properties can occur due to demolition, conversion, new build, sales and transfers. The cumulative impact of these changes can impact upon the operation of the market, for example, over five years new supply could add five per cent to the stock of housing available, possibly attracting different household types to an area. Changes at the neighbourhood level can occur rapidly.

**DATA ISSUES**

Counts of current stock and vacancies by tenure and condition are available at local authority level only from the Housing Strategy Statistical Appendix (HSSA) in England, which is updated annually. Figures on tenure, house size and type can be obtained at lower spatial levels from the Census but this is only updated every ten years. Selected HSSA data can be obtained from the Neighbourhood Statistics website (See Annex B). The National Register of Social Housing (NROSH) provides standardised stock profile and condition data for social housing for individual dwellings and a range of geographies. These data are frequently updated by landlords which are participating but are not yet complete. They are most easily obtained through NROSH-Online (www.NROSH-Online).

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12 Annexes can be found on the Communities and Local Government website together with this Strategic Housing Market Assessment Practice Guidance.
Local authorities and regional bodies should ensure that all social housing providers in their area are providing data to NROSH. In future, additional information about private rented dwellings will be available through information systems related to licensing of Houses in Multiple Occupation (HMOs) and the Tenancy Deposit scheme (TEDS). See Annex B for further information.

The number of dwellings has to be adjusted to take into account dwellings that are abandoned, uninhabitable, long-term vacant or used primarily as a second residence. For social housing the best source of these data is NROSH, where it is complete, failing that the HSSA-based data in NeSS is the best source. NeSS also provides ward-level data on vacant, long-term vacant and second homes derived from local authorities’ council tax systems. It is difficult to obtain accurate data for empty houses in the private sector and partnerships will have to make an informed estimate using the data available and possibly incorporating views from estate and letting agents.

For the social sector, construction and demolition figures are available at local authority level from the HSSA and will become available from NROSH at local level. House building figures are published on the Communities and Local Government website.

ANALYSIS

Partnerships should plot the changes in the stock profile over the past ten years and identify the locations that have experienced high levels of change. When assessing the changes (particularly in tenure) it is useful to consider the extent to which they are the result of construction, demolition or conversion of existing dwellings.

Step 2.2: Stock condition

RATIONALE

As well as the number of properties, overall supply is influenced by general wear and tear and investment in maintenance. A residential property only fulfils its purpose if it addresses the requirements of those that live in it by meeting minimum quality standards.

DATA ISSUES

The Communities and Local Government Housing Health and Safety Rating System (2005) sets standards for acceptable accommodation. A home should be above the current statutory minimum standard for housing, in a reasonable state of repair, have reasonably modern facilities and provide a reasonable degree of thermal comfort. The HSSA has evidence about the numbers of homes that comply with standards in England. NROSH provides a standardised template for such information and makes it available at the level of the dwelling.

Local authorities can undertake stock condition surveys drawing upon guidance. Where survey results from across more than one local authority area are combined, partnerships will need to ensure that the findings are comparable. The English House Condition Survey provides accurate information but only at the regional level. The Census only provides information on the provision of bathroom and toilet amenities. Modelled ward-level

\[13\] Collecting, Managing and Using Housing Stock Information, (ODPM, 2004).
data using the Decent Homes Standard as an indicator based on the EHCS may become available from NeSS.

**ANALYSIS**

Trends should be assessed by tenure, size, type and location where data are available. Detailed historical data may not be available.

**Step 2.3: Shared housing and communal establishments**

**RATIONALE**

Shared housing and communal establishments are important types of accommodation for several household groups. Partnerships are likely to have an interest in housing issues for these groups either because of their vulnerability (e.g., homeless households or the elderly), or because of the economic impact of having such groups in the area (e.g., students or workers with tied accommodation).

**DATA ISSUES**

The Census records information on the number of people living in communal lodging establishments, and shared dwellings. Regularly updated and comprehensive data sources are not available so partnerships may find it useful to consult with social services, the voluntary sector and student accommodation services. The new legal requirement for larger Houses in Multiple Occupation to be licensed means that local authorities now have accurate and up to date information on these and the data will also be available from NeSS from Autumn 2007.

**ANALYSIS**

As well as recording the numbers of different household groups in shared accommodation, partnerships may wish to gather information about the suitability, condition, vacancy rate and location of such establishments.

<table>
<thead>
<tr>
<th>Core output 1</th>
</tr>
</thead>
<tbody>
<tr>
<td>Based on Stage 2 of this chapter, partnerships should be able to produce:</td>
</tr>
<tr>
<td>• Estimates of current dwellings in terms of size, type, condition and tenure.</td>
</tr>
</tbody>
</table>

**Stage 3: The active market**

This section requires housing market partnerships to analyse indicators of housing market activity to improve their understanding about changes in demand over time and identify pressure points within the area. The key aim is to identify evidence of failing markets such as volatile or unresponsive markets.
The research questions for this stage of the assessment are:

- what do the indicators tell us about current demand, particularly house price/affordability?
- how has demand changed?

It is not possible to precisely quantify the extent of current demand and partnerships will need to examine and interpret a range of indicators. Historical data may not be available at the local level. Available indicators can be supplemented with knowledge from relevant stakeholders such as estate agents and developers. Where analysis suggests that there are issues of low demand within housing market areas (and therefore little market activity), partnerships may wish to undertake additional research (e.g., neighbourhood renewal assessments).

The data used to understand housing demand for market housing differs from that used to assess need for affordable housing, since the needs of those who cannot afford market housing are not reflected in house prices. Choices in the social sector can be assessed by looking at turnover, vacancies and waiting lists. Whilst some of these indicators are included here, a more complete assessment of housing need is set out in Chapter 5.

Examples of the indicators that partnerships should use to assess the active market and the steps to be undertaken are set out in Table 3.3.

<table>
<thead>
<tr>
<th>Step</th>
<th>Principal data sources</th>
<th>Data items</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.1 The cost of buying or renting a property</td>
<td>Land Registry, Estate &amp; Letting Agents, Rent Service, HSSA</td>
<td>Average and lower quartile prices and rents by tenure, sizes, types and location</td>
</tr>
<tr>
<td>3.2 Affordability of housing</td>
<td>Outputs of Step 3.1 and Step 1.4</td>
<td>Mapping of which areas and property types are most and least affordable</td>
</tr>
<tr>
<td>3.3 Overcrowding and under-occupation</td>
<td>Census, Local surveys</td>
<td>Dwelling and household size, overcrowding, under-occupancy</td>
</tr>
<tr>
<td>3.4 Vacancies, turnover rates and available supply by tenure</td>
<td>Outputs from Step 2.1, NROSH, HSSA records, Council tax register, LA/HAA records, Land Registry transactions, Estate and letting agents, Survey of Mortgage Lenders</td>
<td>Vacancy rates by tenure, size, type and location, transactions data, turnover, and an indication of available supply by tenure, type, size and location</td>
</tr>
</tbody>
</table>

**Step 3.1: The cost of buying or renting a property**

**RATIONALE**

Understanding house price change is key to understanding the housing market. In a market system, resources are allocated by the price mechanism and prices adjust to equate supply and demand. Where demand is lower than supply, the price will fall; where demand is higher than supply, the price will rise.
DATA ISSUES

House prices by type and location are available from the Land Registry for postcode sectors and from the Neighbourhood Statistics Service. They are based on actual transactions but do not provide an indication of dwelling size. House price data may have been used to identify housing market areas, and have been adjusted to account for key dwelling attributes. In addition, there are private providers (eg Hometrack) who can provide detailed price data.

Entry-level prices should be approximated by lower-quartile house prices. The cheapest available property prices should not be used since these often reflect sub-standard quality or environmental factors. Where low demand is an issue, partnerships should attempt to estimate change of the 15th percentile. As well as looking at entry-level prices, partnerships should obtain information about average and higher level house prices so that they can understand performance across the whole housing market.

There is no definitive source of information on market rents. However, estimates of rents by house size can be obtained from local estate agents (see Annex D). As with house prices, lower-quartile rents should be used to estimate the entry level. The Rent Service local reference rents are available from the Neighbourhood Statistics Service website and at local authority level from the Joseph Rowntree Trust. Other data may be available from the Rent Service or the Royal Institute of Chartered Surveyors although there are confidentiality issues at a local level.

ANALYSIS

House prices can be converted into weekly housing costs through assumptions about mortgage re-payments using current interest rates. The costs of different tenures can then be compared. Partnerships should use the median house price as well as the average since median prices are less volatile. Because house price change is cyclical, it is important to assess the medium to long term trajectory of change.

Figure 3.1 presents an example of monitoring housing cost trends by tenure for the North East and South East regions. In the North East, the weekly costs of private renting and owner occupation are similar whilst social renting is not significantly cheaper than market housing. In contrast, in the South East, there is a clear price gap between the social-rented sector, private renting and owner-occupation.

Partnerships should compare price level and change for different types of dwellings in a local area with those for the wider housing market area and region to assess whether there are demand pressures specific to the locality. In addition, change in lower-quartile house prices should be compared with change in the mean and median prices. Comparatively high rises in lower-quartile prices can signal affordability issues and problems for first time buyers. An example analysis is presented in Table 3.4.

14 Annexes can be found on the Communities and Local Government website together with this Strategic Housing Market Assessment Practice Guidance.
Figure 3.1: Comparison of weekly housing costs of buying and renting (by tenure) in the North East and South East between 1989/90 to 2001/02

North East

South East
Step 3.2: Affordability

RATIONALE

Affordability analyses provide information about which locations and types of properties are accessible to local people and which are the most difficult to afford. Poor affordability can lead to excess commuting and unsustainable travel patterns, a loss of workers in the area, high dependence on social housing or housing benefit, health problems, poverty and homelessness. All neighbourhoods will vary in their affordability and the concept is most meaningful at the regional and sub-regional housing market area levels.

DATA ISSUES

Assessing affordability involves comparing house costs against the ability to pay. The ratio between the income or earnings distributions identified in step 1.4 and housing costs identified in step 3.1 can be used to assess the relative affordability of housing.

ANALYSIS

Partnerships should compare the lower-quartile income distribution to lower quartile house prices. This ratio should be compared with the mean and the median ratios to assess the extent to which the income distribution is skewed. For example, where there are large numbers of households on relatively low incomes, the few on high incomes will push up the average, giving a misleading picture of affordability. This analysis can be done by housing type for owner-occupied stock using data from the Land Registry. Partnerships may wish to explore other ways of looking at affordability such as the number of 30 year olds able to afford owner-occupation.

Housing market partnerships should compare income to price ratios to the regional and national pictures as set out in the example in Table 3.4.
Table 3.4: analysis of relative prices and affordability

<table>
<thead>
<tr>
<th>Year</th>
<th>Mean (£)</th>
<th>Median (£)</th>
<th>Lower Quartile (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1999</td>
<td>90,574</td>
<td>71,117</td>
<td>55,000</td>
</tr>
<tr>
<td>2000</td>
<td>109,314</td>
<td>85,000</td>
<td>60,000</td>
</tr>
<tr>
<td>2001</td>
<td>115,322</td>
<td>95,873</td>
<td>68,500</td>
</tr>
<tr>
<td>2002</td>
<td>137,977</td>
<td>119,995</td>
<td>85,921</td>
</tr>
<tr>
<td>2003</td>
<td>162,861</td>
<td>140,000</td>
<td>108,000</td>
</tr>
<tr>
<td>2004</td>
<td>178,129</td>
<td>154,000</td>
<td>124,000</td>
</tr>
<tr>
<td>Average annual growth rate 2000-2004</td>
<td>14.7</td>
<td>16.8</td>
<td>17.8</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Year</th>
<th>Mean (£)</th>
<th>Median (£)</th>
<th>Lower Quartile (£)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1999</td>
<td>95,700</td>
<td>76,000</td>
<td>54,500</td>
</tr>
<tr>
<td>2000</td>
<td>110,372</td>
<td>86,950</td>
<td>60,000</td>
</tr>
<tr>
<td>2001</td>
<td>124,616</td>
<td>99,950</td>
<td>71,500</td>
</tr>
<tr>
<td>2002</td>
<td>149,299</td>
<td>125,000</td>
<td>88,000</td>
</tr>
<tr>
<td>2003</td>
<td>172,257</td>
<td>145,995</td>
<td>109,000</td>
</tr>
<tr>
<td>2004</td>
<td>190,218</td>
<td>163,500</td>
<td>125,000</td>
</tr>
<tr>
<td>Average annual growth rate 2000-2004</td>
<td>14.8</td>
<td>16.6</td>
<td>18.2</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th></th>
<th>Basildon</th>
<th>Eastern region</th>
<th>England</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mean house price/mean income</td>
<td>6.46</td>
<td>6.68</td>
<td>6.60</td>
</tr>
<tr>
<td>Median house price/mean income</td>
<td>5.59</td>
<td>5.58</td>
<td>5.38</td>
</tr>
<tr>
<td>Lower quartile house price/mean income</td>
<td>4.07</td>
<td>4.01</td>
<td>3.36</td>
</tr>
</tbody>
</table>

Source: Land Registry and Inland Revenue

Table 3.4 shows that house price to income ratios in Basildon are similar to those in the Eastern region. Whilst mean house prices are relatively affordable compared to the Eastern Region and England, lower-quartile house prices are less affordable. There has also been a larger annual growth in lower-quartile house prices.

Step 3.3: Over-crowding and under-occupation by tenure

RATIONALE

The degree of over-crowding and under-occupation provides an insight into possible future household flows and potential levels of concealed households.
DATA ISSUES

The Census provides a measure of over-crowding and under-occupation by looking at households with greater numbers of members (compared to rooms) by tenure. If Census data are out of date and where there are issues regarding occupancy levels, partnerships should consider alternative data sources. National surveys provide evidence of over-crowding or under-occupation, using the Bedroom Standard (rather than the number of rooms shown by the Census).

ANALYSIS

Partnerships should plot trends in over-crowding and under-occupation with a view to identifying the tenures, household types and locations most affected.

Step 3.4: Vacancies, available supply and turnover by tenure

RATIONALE

The indicators described in this section are measures of the ‘flow’ supply in the area. Turnover rates, difficult-to-let properties, and void levels can reveal potential imbalances for different types of housing. Turnover, particularly the time period during which housing remains unsold in the market housing sector, will indicate the degree to which supply is available.

DATA ISSUES

Vacancy data will have been collated at step 2.1. For available supply and turnover in the private rented sector, partnerships will have to gather information from estate and letting agents until information from HMO licensing and Rent Deposit Schemes are available. The available supply of market housing is that currently advertised for sale or for rent. Turnover within the owner-occupied sector can be obtained from the Land Registry. The current availability of social housing is indicated by the number of re-lets and the most detailed information on this for both housing associations and local authorities comes from CORE. Local authority totals can be obtained from the HSSA and RSR. Turnover rates can be derived by combining re-let data with stock data from NROSH, the HSSA or RSR.

ANALYSIS

Since housing markets are dynamic, a certain level of vacancy is inevitable and may be desirable. Partnerships should identify areas with unusually high levels of long-term vacancies. Where high rates are found and the reasons are unknown, partnerships may wish to explore reasons through interviews with stakeholders. Although high rates over the long-term may indicate low demand, vacancies can be high in high demand areas due to investor and absentee demand.

Available supply encompasses any new dwellings coming onto the market along with existing stock. Partnerships should plot the current levels of available supply and assess historical trends where data are available.
Turnover rates should be calculated (in percentage terms) as sales compared to total owner-occupied stock. They require careful interpretation. Turnover rates vary by tenure. In the private rented sector, the average length of stay is 6-12 months reflecting the leasehold structure. Homeowners move on average every 3 to 7 years. In the social-rented sector, high turnover can be created in part by the allocations system; social-rented properties can have high turnover rates where vulnerable households are placed in housing not suited to long term tenancies. High turnover can be good if households are being moved to housing more appropriate to their needs. Conversely, it can mean that certain housing or areas are unpopular and partnerships should consider the size and type of re-lets. In addition, low turnover can indicate issues around housing availability – this can be common in rural areas.

To help unpack these factors, partnerships should consider turnover rates alongside vacancy rates. In addition, the relationship between changes in the rate of turnover and house prices may be of interest, particularly for low demand areas where changes in demand are more crucial than the overall level. Prices and transactions generally move together but may occasionally diverge, yielding insights into housing demand.

**Stage 4: Bringing the evidence together**

The evidence gathered in stages 1-3 will provide an insight into the current housing market and past trends in terms of the demographic and economic context, housing stock and housing demand. Partnerships will need to consider how the evidence gathered through the different steps in this chapter relates to each other.

The research questions for this stage of the assessment are:

- How are market characteristics related to each other geographically?
- What do the trends in market characteristics tell us about the key drivers in the market area?
- What are the implications of the trends in terms of the balance between supply and demand and access to housing?
- What are the key issues for future policy/strategy?

This stage of the assessment will require partnerships to interpret the collected data, presenting any assumptions clearly. In many cases, there is likely to be a wider body of research that provides analytical support for the relationships being considered, for example, the increase in house prices with lower interest rates and the move into owner-occupation. There is no one simple way of analysing relationships between market indicators. However, there are three key steps that should be undertaken.

**Step 4.1: Mapping market characteristics**

**RATIONALE**

Partnerships should understand how economic, demographic and stock characteristics relate to each other geographically. In addition, partnerships will want to examine housing demand across the housing market area where data are available.
ANALYSIS

Where possible, partnerships should use Geographic Information Systems (GIS) software to map the market characteristics and identify how characteristics cluster together and the level of similarity between locations. Where GIS software is not available, partnerships can assess these relationships using tabulated data.

Partnerships should aim to identify areas where access to housing is difficult and those where there is evidence of low demand. It will be useful to look at stock characteristics, households and commuting patterns to assess why particular locations have high or low demand. Other information such as school performance data and social tenant surveys could provide further insight into these issues.

Where resources and data allow, partnerships can consider applying statistical analysis to identify the clusters and understand the key determinants of demand. Such analyses may have already been undertaken to identify housing market areas.

When looking within housing market areas, it is important to distinguish between urban and rural areas as they may exhibit different characteristics. For example, many rural locations have experienced lower rates of turnover and new supply.

Step 4.2: Trends and drivers

RATIONALE

Demand trends, particularly housing costs, should be analysed alongside trends in key demographic and economic factors to better understand the key drivers in the housing market. This integrated analysis of the demand and supply characteristics will provide evidence about the balance between housing demand and supply in the housing market area.

ANALYSIS

First, partnerships should assess how the economic and demographic profile of households changes over time. Partnerships should note the key changes in profile by tenure. Migration will be a key driver and partnerships should use available migration information from the Census and National Health Service Central Register (NHSCR) records to better understand historical changes.

Second, partnerships should consider how the demand indicators have changed with the economic and demographic changes noted above. Partnerships should assess the relative timing of changes to trends to identify relationships between factors. When analysing the data, partnerships should be aware of the cyclical nature of house prices and investigate the drivers behind periods of change and stability.

Third, partnerships should consider changes in demand and supply together to better understand the responsiveness of the market in the area (elasticities) by tenure.

The housing market partnership may wish to collect additional qualitative information to help provide insight about housing market drivers and trends. For example, latent demand can be better understood by looking at the nature and pattern of failed search activity.
Partnerships may also consider interviewing estate and letting agents or facilitating focus groups with recent movers to better understand aspirations and what are considered reasonable substitutes for failed searches.

**Step 4.3: Issues for future policy/strategy**

The above analysis should provide a good understanding of the balance between supply and demand for different tenures and locations. Partnerships should look across this evidence to identify the key issues that need to be considered in terms of likely future trends.

The relationships between key indicators should be explained in full, particularly where they signal a possible need for intervention such as unresponsive supply. In addition, indicators that have changed rapidly and suggest volatility in the market should be highlighted.

Partnerships will want to consider the implications of affordability for housing need and demand. This could involve considering how affordability pressures are constraining the local economy, for example, by restricting non-household spending or influencing decisions to move jobs.

The evidence assembled here can be used to inform wider policy issues. For example, information about the proportion of different household types by tenure in different areas (e.g., older people, lone parents) can provide evidence about requirements for specific housing or additional services in particular locations.

---

**Core output 2**

Based upon the steps outlined in this chapter, partnerships should be able to produce:

- An analysis of past and current housing market trends, including the balance between supply and demand in different housing sectors and prices/affordability. Description of the key drivers underpinning the housing market.
CHAPTER 4:
The future housing market

Introduction
This chapter enables housing market partnerships to derive estimates of the scale of future housing demand across the whole housing market. It requires partnerships to build upon their understanding of the current housing market derived in Chapter 3 and consider how the current drivers of housing markets could shape future changes in housing demand.

The research questions for this chapter are:

- How might the total number of households and household structure change in the future? How are household types changing, e.g., is there an aging population?
- How might economic factors influence total future demand?
- Is affordability likely to worsen or improve?
- What are the key issues for future policy/strategy?

This chapter sets out the analysis in four stages:

<table>
<thead>
<tr>
<th>Stage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage 1</td>
<td>Projecting changes in future number of households</td>
</tr>
<tr>
<td>Stage 2</td>
<td>Future economic performance</td>
</tr>
<tr>
<td>Stage 3</td>
<td>Future affordability</td>
</tr>
<tr>
<td>Stage 4</td>
<td>Bringing the evidence together</td>
</tr>
</tbody>
</table>

The framework sets out the minimum requirements for understanding the future housing market. Whilst partnerships may wish to work with consultants to bring the information together, there is no expectation that additional commissioned projects will be necessary to meet these requirements. Partnerships may wish to undertake further detailed analysis and more sophisticated approaches that use forecasting techniques to assess the potential impact of economic factors on the housing market are described at the end of this chapter.

Stage 1: Projecting changes in future numbers of households

RATIONALE
This stage will enable partnerships to estimate the total number of new households that are likely to arise in the future across the whole housing market. In many areas, household numbers are likely to increase and this estimate of change will provide evidence to inform policy decisions regarding the amount of additional housing required.
DATA ISSUES

Housing market partnerships should obtain and assess the most recent official government population and household projections. The Office of National Statistics publish population projections and Communities and Local Government publish household projections. Both datasets project past trends forward into the future. They assume that the trends in underlying economic factors (e.g., labour market participation rates, unemployment, early or late retirement) and demographic factors (e.g., ageing, tendency to get married or live together or to get divorced or separated) will continue unchanged in the future. Some of these assumptions are explored further in the following stages.

Household projections by household type are published for London boroughs, metropolitan boroughs, unitary authorities and counties. These will enable partnerships to derive estimates of future change in terms of the housing market area as well as individual local authorities. For individual local districts, county figures should be allocated in proportion to the distribution of the population, or figures can be supplied on request by Communities and Local Government.

ANALYSIS

Partnerships should record population and household projections annually over a period of at least 20 years and estimate future change in population according to gender, age and household numbers by type (e.g., single person, multi-person, lone parents, etc) where possible.

Core output 3
Based upon this stage, partnerships should be able to produce:

• an estimate of the total future number of households, broken down by age and type where possible.

Stage 2: Future economic performance

RATIONALE

Future housing demand will be affected not just by the number of households but by their ability and willingness to pay for housing. The economic performance of an area can influence both the number of households (e.g., through migration) and the willingness and ability to pay for housing (e.g., through income and investment potential).

DATA ISSUES

Partnerships should draw on future economic and employment forecasts produced by local authorities’ economic development teams, learning and skills councils, regional observatories and regional development agencies. In addition, partnerships can consult local major employers or draw upon related local surveys to assess potentially significant changes in future economic performance. Forecasts of likely future inflation and interest rates, and projected growth or decline in the national economy, are available from the Bank of England, the Treasury, and independent forecasters.
ANALYSIS

Partnerships should have a good understanding of the relationship between historical economic performance and housing demand from the analysis undertaken in Chapter 3. This stage requires partnerships to identify the long-term stability of the local economy along with key strengths and weaknesses, and explore the implications for future housing demand. For example, continuing over-dependence on an industrial sector that is in decline is a weakness that could imply incomes are unlikely to grow and present trends will continue. On the other hand, recent growth in professional and managerial occupations associated with new firm formation and employment growth is a strength that may result in high levels of in-migration, particularly skilled professionals.

Where evidence is available, partnerships should compare economic forecasts between housing market areas and the region. Where there are large disparities between the two, it is reasonable to expect that migration patterns can be affected since households are often attracted to areas where there is better economic performance. The assessment should also have regard to national economic factors.

Stage 3: Future affordability

RATIONALE

Affordability is a key issue that faces many housing markets in the UK. The aim of this stage is to estimate whether the affordability of housing is likely to improve or worsen, and to understand the implications of changes in house price for affordability.

DATA ISSUES

Future house prices cannot be simply projected on the basis of past trends. Predicting future house prices is an inherently uncertain process since changes in house prices are cyclical and periods of fast growth can be followed by slower growth or even decline. Partnerships can obtain estimates of future house price change from mortgage lenders and other market speculators.

ANALYSIS

Partnerships should examine the national evidence together with their own knowledge of how the housing market area differs from the national picture in terms of key factors that affect affordability such as future economic performance and committed supply rates.

It is useful to consider the sensitivity of affordability rates to price changes. Holding incomes constant, it is possible to re-calculate the affordability analyses in Chapter 3 with different house price scenarios. Partnerships can identify the potential effect of a 5 per cent, 10 per cent and 20 per cent increase or decrease in house prices on affordability. It is possible to further develop a range of scenarios for house price growth (or decline) based upon different housing demand and supply scenarios.
Stage 4: Bringing the evidence together

As discussed in Chapter 3, current housing demand is difficult to quantify. Total future housing demand is even more difficult to quantify. Rather than aiming to pin down numerous details, partnerships should ensure that the evidence brought together within this section enables the identification of high-level messages about the key trends and drivers to which future policies will need to respond.

The key messages will include an estimate of the scale of requirement for future housing based on net household projections, an estimate of whether housing affordability is likely to worsen or improve based on current trends, and the evidence that explains why (e.g., migration or changes in employment structure).

More sophisticated methods of assessing future housing demand

Why use different methods to estimate future numbers of households?

The trend-based household projections described in stage 1 have various technical limitations that constrain their accuracy in particular areas (see Table 4.1 below). Where one of these limitations reflects an issue of particular relevance to a housing market area, partnerships may want to consider alternative methods.

<table>
<thead>
<tr>
<th>Table 4.1: Technical limitations of household projection techniques</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Populations of ethnic background:</strong> There can be marked differences in household formation, fertility and life expectancy amongst different ethnic communities.</td>
</tr>
<tr>
<td><strong>Migration assumptions:</strong> NHS patient registers are the best proxy for internal migration within England and Wales but are known to underestimate migration. In particular, young men are less likely to register with a GP when or after they move.</td>
</tr>
<tr>
<td><strong>Variation amongst younger households:</strong> Although the housing choices of those over 34 years are largely stable, household formation amongst younger adults (especially those under 24) is more variable reflecting a range of factors including housing, employment etc. Research by Ermisch and Di Salvo (1997) shows that high house prices can encourage younger people to remain at home and delay forming separate households.</td>
</tr>
<tr>
<td><strong>Length of time elapsed since the Census used to derive projections:</strong> The process of change is cumulative so the reliability of projections decreases over time.</td>
</tr>
<tr>
<td><strong>Private households:</strong> Household projections largely disregard concealed households and tend to be based on out of date information regarding the size of the institutional population.</td>
</tr>
</tbody>
</table>

In addition, the degree of stability in the housing market will influence whether more sophisticated techniques should be used. Where the economy and employment are relatively stable and there are no significant changes expected in the structure and performance of the housing market, partnerships may consider trend-based household projections to be fit for purpose. However, where changes are expected to occur (e.g., in a growth area, an area with significant incentives for regeneration or rapid population change) it may be useful to consider the techniques outlined below.

Estimating future housing change using forecasting techniques

The methods of forecasting described below will allow partnerships to undertake sensitivity testing of likely future household growth by varying the assumptions underpinning change,
particularly socio-economic factors (eg likely levels of migration and economic growth). County council demographers and economists should be able to provide advice about which methods to use.

**MIGRATION-LED FORECASTING**

Conventional forecasting methods are ‘migration-led’ and allow different assumptions to be tested, including:

a. trend-based migration – these can be varied according to the data sets available and the length of time over which a trend is averaged before projection;

b. zero-net migration – total inward flows are equal to total outward flows (although the population structure may change);

c. natural change – assumes no migration is taking place and that changes in the population come about through natural causes only (births and deaths);

d. static population – total population remains the same over the projection period (the rate of migration required to achieve this will be calculated); and

e. policy-led – this could involve a mixture of approaches, for example, assuming a projected trend will decline after a number of years.

**HOUSING-LED FORECASTING**

Housing-led forecasts consider future housing change in terms of the housing capacity of an area to accommodate households. This is calculated from base numbers of dwellings and building /demolition rates. As well as using completion rates to forecast population and household change, it is possible to use the average number of housing permissions granted to examine how recent trends in permissions could be extrapolated into the future.

While this may sound complex, in practice it is straightforward but time-consuming. Many County Council Research and Information Units already undertake this kind of work, broken down to district level.

**ACCESSING FORECASTING MODELS**

There are some ‘off-the-peg’ models that can be used to forecast population and household growth that can be found via a search of the web. Some of these show how to calculate the relevant data for different migration assumptions (eg age-specific birth and death rates for natural change calculations). One example is the ‘Housegroup’ model run by the Centre for Census and Survey Research, University of Manchester.

Some authorities already commission models which are variants of the official government projection methodology. One example is the ‘Chelmer model’ run by the Population and Housing Research Group at Anglia Polytechnic University. This provides household growth estimates down to district level that can be tested by varying inputs eg trend migration may be compared with zero net migration. Using the Government projections as a starting point, it is possible to model the effects of actual economic performance on headship rates and household formation.
CHAPTER 5:

Housing need

Introduction

The first part of this chapter explains how to estimate the number of current and future households in housing need. It then looks at the available stock and requirements of existing affordable housing tenants for different sizes of properties. In so doing, the approach outlines how to develop an evidence base that can inform decisions about a range of policy responses to housing need, including: setting targets for affordable housing, changing allocations policies and using the private rented sector.

As set out in Chapter 2, this approach assumes that secondary data will be used where appropriate and feasible. Housing market partnerships will want to assess the quality of the data available to them and where information is unreliable, efforts should be made to either improve the secondary data or obtain information through other sources. Advice about the quality of secondary data and using information from local household surveys to help estimate housing need is provided in Annexes B and C respectively. Where there is no one authoritative source of data, the justification for estimated figures should be set out in a clear and transparent manner. Partnerships may wish to consider a range of outputs based upon different estimates.

For each of the stages listed below, this chapter describes the steps that should be undertaken and recommends data sources/indicators.

<table>
<thead>
<tr>
<th>Stage</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Stage 1</td>
<td>Current housing need (gross backlog)</td>
</tr>
<tr>
<td>Stage 2</td>
<td>Future housing need (gross annual estimate)</td>
</tr>
<tr>
<td>Stage 3</td>
<td>Affordable housing supply</td>
</tr>
<tr>
<td>Stage 4</td>
<td>Housing requirements of households in need</td>
</tr>
<tr>
<td>Stage 5</td>
<td>Bringing the evidence together</td>
</tr>
</tbody>
</table>

The framework outlines the minimum required to develop a robust understanding of housing need. Further information about how to assess the requirements of specific household groups and the potential role of intermediate affordable housing is provided in Chapter 6.

15 Annexes can be found on the Communities and Local Government website together with this Strategic Housing Market Assessment Practice Guidance.
16 Several recent studies provide examples of this type of ‘sensitivity testing’ eg Communities Scotland (2006)
Definitions

This section considers key concepts including: housing need, affordability, income, affordable housing and the location of suitable housing.

Housing need

As set out in PPS3, housing need is defined as ‘the quantity of housing required for households who are unable to access suitable housing without financial assistance’. For the purposes of assessment, this means partnerships need to estimate the number of households who lack their own housing or live in unsuitable housing and who cannot afford to meet their housing needs in the market. The types of housing that should be considered unsuitable are listed in Table 5.1 below.

<table>
<thead>
<tr>
<th>Homeless households or insecure tenure</th>
<th>Homeless households</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Households with tenure under notice, real threat of notice or lease coming to an end; housing that is too expensive for households in receipt of housing benefit or in arrears due to expense</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Mismatch of housing need and dwellings</th>
<th>Overcrowded according to the ‘bedroom standard’</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Too difficult to maintain (eg too large) even with equity release</td>
</tr>
<tr>
<td></td>
<td>Couples, people with children and single adults over 25 sharing a kitchen, bathroom or WC with another household</td>
</tr>
<tr>
<td></td>
<td>Households containing people with mobility impairment or other specific needs living in unsuitable dwelling (eg accessed via steps), which cannot be made suitable in-situ</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Dwelling amenities and condition</th>
<th>Lacks a bathroom, kitchen or inside WC and household does not have the resources to make fit (eg through equity release or grants)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Subject to major disrepair or unfitness and household does not have the resources to make fit (eg through equity release or grants)</td>
</tr>
</tbody>
</table>

| Social needs | Harassment from others living in the vicinity which cannot be resolved except through a move |

How to assess affordability

The relationship between household incomes and housing costs was considered in Chapters 3 and 4 to identify the extent to which affordability is, and will continue to be, an issue for housing market areas. The needs assessment uses household incomes and entry level house prices to estimate need for affordable housing. This involves:

- assessing whether current households who are in unsuitable housing can afford suitable market housing; and

- applying affordability tests to the incomes of newly forming households to establish the numbers who are likely to be in need of affordable housing.
It is not necessary to use the affordability measures to test whether households can afford their existing accommodation. Only those in arrears or in receipt of housing benefit should be regarded as in housing need, on the grounds that their accommodation is too expensive. Otherwise, it should be assumed that households are managing to afford their existing housing.

**Income**

Gross household incomes should be used to assess affordability. Benefits should be excluded from this as housing benefit is only paid to households who would otherwise be unable to afford their housing and other benefits are often intended to meet specific needs rather than housing costs (e.g. disability living allowances). If the data are available, working tax credits can be included as they are received by substantial numbers of low and middle-income households who may be on the margins of affordability.

**Assessing whether a household can afford home ownership**

A household can be considered able to afford to buy a home if it costs 3.5 times the gross household income for a single earner household or 2.9 times the gross household income for dual-income households. Housing market partnerships will need to consider that what is affordable may vary (e.g. a higher proportion may be affordable for someone on a higher income). Local circumstances could justify using different proportional figures (other than those stated above). If known, the incomes earned by adults (other than the household reference person and their partner) should not be included as these household members are likely to move out within the timescale of a mortgage. Where possible, allowance should be made for access to capital that could be used towards the cost of home ownership.

**Assessing whether a household can afford market renting**

A household can be considered able to afford market house renting in cases where the rent payable was up to 25 per cent of their gross household income. The ‘Rent Payable’ figure is defined as the entire rent due, even if it is partially or entirely met by housing benefit. Other housing-related costs, such as council tax and utility bills should not be included. As in the case of assessing home ownership, housing market partnerships will need to consider that what is affordable may vary (e.g. a higher percentage may be affordable for someone on a higher income). Local circumstances could justify a figure other than 25 per cent of gross household income being used.

**Affordable housing**

Affordable housing includes social-rented and intermediate affordable housing, but not low cost market housing. Full definitions are set out in Annex B of PPS3.

**The location of suitable housing**

Since house prices vary between different locations, decisions about where a household should be able to live will affect estimates of housing costs. Issues that affect judgments about where a household should be able to live may vary between housing market areas. In some areas, it may be reasonable to assume that households should be able to buy or rent in an adjoining housing market area. In other areas, this may not be reasonable and property prices should be averaged for separate areas. There may be reasons why it is
preferable to look below the district level (eg to examine urban and rural areas separately), however, household income data is rarely robust at this level. Judgements about suitable locations should be informed by evidence, and authorities that assume households can live in neighbouring areas should work with these authorities to ensure they and other key stakeholders agree and are able to take account of this assumption.

Stage 1: Current housing need (gross)

Partnerships need a good understanding of the scale of current housing need, including any backlog, at the local authority level. However, it can be difficult to obtain a complete and robust estimate of backlog due to data limitations. Traditionally, local surveys have been used although these can be costly to administer and difficult to interpret. Housing registers (when well maintained and shared amongst providers) are informative but unlikely to be comprehensive since some households in need may not register and some on the register may not be classified as in need.

Robust information is available in respect to the components of backlog and key priority groups. Local authorities should hold reliable data about the number of homeless families, those in temporary accommodation and the extent of overcrowding. Partnerships should calculate a range of estimates for backlog, with the data sources that are most robust providing a minimum level estimate. Where backlog is a particular issue, partnerships may wish to use additional methods and sources to develop these estimates. Partnerships, working with regional bodies, should aim to ensure that the definition of component categories is applied consistently across the region as far as is possible.

The research question for this stage of the assessment is:

- What is the total number of households in housing need currently (gross estimate)?

Table 5.2 below sets out examples of data sources that can be used to estimate the number of different groups of households in housing need.

<table>
<thead>
<tr>
<th>Table 5.2: Summary of data required for each step of Stage 1</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step</strong></td>
</tr>
<tr>
<td>1.1 Homeless households and those in temporary accommodation</td>
</tr>
<tr>
<td>1.2 Overcrowding and concealed households</td>
</tr>
<tr>
<td>1.3 Other groups</td>
</tr>
<tr>
<td>1.4 Total current housing need (gross)</td>
</tr>
</tbody>
</table>

Step 1.1: Homeless households and those in temporary accommodation

DATA ISSUES

Local authorities will hold up-to-date information about the number of homeless households and those in priority need who are currently housed in temporary accommodation.
ANALYSIS
Partnerships should record current estimates and past trends where available.

Step 1.2: Over-crowding and concealed households

DATA ISSUES
The Census provides figures on over-crowding (see Chapter 3) and concealed households. Concealed households include couples, people with children and single adults over 25 sharing a kitchen, bathroom or WC with another household. Where the Census is out-of-date, its data can be compared to trends in data from the Survey of English Housing (SEH) at regional level. Local authorities should also have local information on trends from local housing registers.

ANALYSIS
Partnerships should record an estimate of the number of households in over-crowded housing and the number of concealed households. Where possible, it is useful to create separate estimates for the social-rented sector and the private sector. Partnerships should consider levels of double counting between these two groups.

The SEH has information about the income levels of households in over-crowded accommodation at the regional level. Partnerships can make assumptions about how this relates to housing market areas based upon information regarding the differences in incomes for all households at the regional and local level. Using this information, partnerships can analyse the proportion of over-crowded households likely to be able to afford market housing. To do so, partnerships will have to use market information and intelligence from estate agents to estimate lower quartile prices for appropriate properties.

Step 1.3: Other groups

DATA ISSUES
Housing registers or local surveys can be used to provide information about:

- the number of existing affordable housing tenants in need (ie households currently housed in unsuitable dwellings); and
- the number of households from other tenures in need.

When using registers, care should be taken to avoid double-counting households registered on more than one transfer list. Additional information about rent and mortgage arrears from local authority/RSL transfer lists can be used to verify information from housing registers.

ANALYSIS
Care should be taken to avoid double-counting with households identified in previous steps, and to include only those households who cannot afford to access suitable housing in the market.
Step 1.4: Total current housing need (gross)

**ANALYSIS**

This is the sum of the numbers of households identified in steps 1.1-1.3.

**Stage 2: Future need**

Partnerships need to estimate the scale of newly arising need in the housing market area. Whilst it may be desirable to undertake more localised assessments, there are limits to the accuracy and robustness of essential data at smaller scales (e.g., income data).

The key research question is:

- How many newly arising households are likely to be in housing need (gross annual estimate)?

<table>
<thead>
<tr>
<th>Table 5.3: Summary of data required for each step of Stage 2</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Step</strong></td>
</tr>
<tr>
<td>2.1 New household formation (gross per year)</td>
</tr>
<tr>
<td>2.2 Proportion of new households unable to buy or rent in the market</td>
</tr>
<tr>
<td>2.3 Existing households falling into need</td>
</tr>
<tr>
<td>2.4 Total newly arising housing need (gross per year)</td>
</tr>
</tbody>
</table>

**Step 2.1: New household formation (gross per year)**

**DATA ISSUES**

Population and household headship rates are available from the Census and for post-Census periods, mid-year population estimates are available from ONS. Household numbers or headship rates are available from the Communities and Local Government household projections and estimates. This information should have been gathered for the analyses in Chapters 3 and 4.

**ANALYSIS**

Partnerships should estimate gross household formation on an annual basis over a period of at least 20 years. This is the number of households at the end of the year which did not exist as separate households at the beginning. There are two methods for calculating this figure from secondary data: further analysis of the Communities and Local Government household projections or analysis of information about the current population and propensity to form new households. These two methods are set out in further detail in Annex B.

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17 Annexes can be found on the Communities and Local Government website together with the *Strategic Housing Market Assessment Guidance*. 

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Where forecasting has been used to consider total future demand as set out in Chapter 4, estimates of household formation can be created based upon a range of assumptions about migration and household formation.

**Step 2.2: Proportion of newly forming households unable to buy or rent in the market**

**DATA ISSUES**

This step uses information collected about housing costs, as set out in Chapter 3. The SEH can provide a guide as to the difference in income between all households (see Chapter 3) and newly arising households. Additional useful sources include data from mortgage lenders for first time buyers and social housing databases for those in the social rented sector.

**ANALYSIS**

Partnerships will need to identify the minimum household income required to access entry level (lower quartile) market housing using the definitions set out in Stage 1. Partnerships should use current costs, and may also wish to calculate a range of scenarios based on, for example, a 10 per cent and 20 per cent increase in house prices. To assess what proportion of newly-forming households will be unable to access market housing, these minimum incomes need to be compared against the distribution incomes for newly-arising households. In areas where significant demographic or economic change is anticipated, partnerships will also want to consider additional factors such as the income profiles of international migrants and asylum seekers.

Partnerships should also consider households’ access to capital, although information about current access to capital is often not readily available. Possible data sources include local surveys, relevant national or regional research, or information from mortgage lenders about the levels of deposits offered by households buying at the lower quartile.

**Step 2.3: Existing households falling into need**

**ANALYSIS**

Partnerships should estimate the number of existing households falling into need each year by looking at recent trends. This should include households who have entered the housing register and been housed within the year as well as households housed outside of the register (such as priority homeless households applicants). Where the housing register is not considered a robust reflection of these issues, partnerships should consider other sources such as social tenant’s applicant surveys.

**Step 2.4: Total newly arising housing need (gross per year)**

**ANALYSIS**

This involves multiplying step 2.1 (newly forming households) by step 2.2 (the proportion unable to afford market housing). The output should then be added to step 2.3 (existing households falling into need) to give an annual gross figure for future households in need.
Stage 3: Affordable housing supply

There will be current housing stock that can be used to accommodate households in need as well as future supply. The research questions for this stage of the assessment are:

- What is the level of existing available stock?
- What is the level of future annual supply?

Table 5.4 outlines the data required.

<table>
<thead>
<tr>
<th>Step</th>
<th>Data items</th>
</tr>
</thead>
<tbody>
<tr>
<td>3.1 Affordable dwellings occupied by households in need</td>
<td>Housing Register, Local Authority and RSL transfer lists, Over-crowding data</td>
</tr>
<tr>
<td>3.2 Surplus stock</td>
<td>Local Authority and RSL records</td>
</tr>
<tr>
<td>3.3 Committed supply of new affordable housing</td>
<td>Development programmes of affordable housing providers (RSLs, developers, LAs), Regeneration\Pathfinder Schemes, including conversions and intermediate housing products</td>
</tr>
<tr>
<td>3.4 Units to be taken out of management</td>
<td>Demolition and conversions programmes of LAs, RSLs, Regeneration\Pathfinder Schemes</td>
</tr>
<tr>
<td>3.5 Total affordable housing stock available</td>
<td>3.1 + 3.2 + 3.3 – 3.4</td>
</tr>
<tr>
<td>3.6 Annual supply of social re-lets (net)</td>
<td>Lettings/voids system for providers, LA and RSLs, CORE data for RSLs, HSSA data</td>
</tr>
<tr>
<td>3.7 Annual supply of intermediate affordable housing available for re-let or resale at sub market levels</td>
<td>LA, RSL and other providers’ lettings/voids system and data on re-sales of sub-market LCHO or shared equity schemes.</td>
</tr>
<tr>
<td>3.8 Annual supply of affordable housing</td>
<td>3.6 + 3.7</td>
</tr>
</tbody>
</table>

Step 3.1: Affordable dwellings occupied by households in need

ANALYSIS

Partnerships should assess the figures identified in step 1 to estimate the number of dwellings vacated by current occupiers that are fit for use by other households in need. This is an important consideration in establishing the net levels of housing need (see Stage 5) as the movement of these households within affordable housing will have a nil effect in terms of housing need.

Step 3.2: Surplus stock

DATA ISSUES

Partnerships should use the information about vacancies as set out in Chapter 3.
ANALYSIS
A certain level of voids is normal and allows for transfers and works on properties. However, if the rate is in excess of approximately 3 per cent and properties are vacant for considerable periods of time, these should be counted as surplus stock.

Step 3.3: Committed supply of new affordable units

DATA ISSUES
Local authorities will have information about new (ie new build and conversions) social rented and intermediate affordable dwellings which are committed at the point of the assessment.

ANALYSIS
Partnerships should record the number of committed affordable housing units with size information if possible.

Step 3.4: Units to be taken out of management

DATA ISSUES
Local authorities, RSLs and market renewal teams should have information about planned demolitions or redevelopment schemes that will lead to net losses of stock (and households in need of re-housing). Any empty properties that are due for demolition will have been counted as surplus housing in step 3.2, however, they must be taken out of the overall calculation of stock as they will not be available to meet need.

ANALYSIS
Partnerships should estimate the numbers of social-rented or intermediate affordable housing units that will be taken out of management. It should not include right-to-buy sales as authorities are not required to re-house these households.

Step 3.5: Total affordable housing stock available

ANALYSIS
This is the sum of steps 3.1 (dwellings currently occupied by households in need), 3.2 (surplus stock) and 3.3 (committed additional housing stock); minus 3.4 (units to be taken out of management).

Step 3.6: Future annual supply of social re-lets (net)

ANALYSIS
Partnerships can calculate this on the basis of past trends. Generally, the average number of re-lets over the previous three years should be taken as the predicted annual level. This
should not include transfers of tenancies to other household members – only properties that come up for re-let to a new household should be counted. In areas where the stock base of affordable housing is changing substantially (eg due to high levels of Right to Buy, substantial new stock being built, private landlords becoming less willing to let to social tenants), it may be appropriate to take into account the changing stock base when predicting the levels of future voids.

Step 3.7: Future annual supply of intermediate affordable housing

ANALYSIS

The number of units that come up for re-let or re-sale should be available from local operators of intermediate housing schemes. Partnerships should identify only those properties within the definition of intermediate affordable housing as set out in PPS3. They should not include properties that are no longer affordable eg social rented homes bought under the Right to Buy, shared equity homes where the purchaser has entirely bought out the landlord’s share (‘staircasing out’). Homes may however be ‘bought back’ as affordable housing by a RSL, or the money received by the landlord can be used to fund future shared equity schemes through the recycling of capital grant (ODPM, 2002\(^\text{18}\)). These units will be counted under (step 3.3) the supply of new affordable housing.

Step 3.8: Future annual supply of affordable housing units

This is the sum of 3.6 (social rented units) and 3.7 (intermediate affordable units).

Stage 4: The housing requirements of households in need

In those areas where there is an excess supply of social housing, it is the requirement for such housing which is of interest in terms of determining the future of the stock. Furthermore, some households in need may choose to live in the private rented sector (possibly with the use of housing benefit) or housing that would be classified as unsuitable, even though they are eligible for affordable housing. Information about requirements is therefore an important component of the evidence base, particularly in terms of developing policy responses.

Partnerships should focus on gathering information about actual household behaviour and choices made. Subsequently, planning and housing policy leads may also want to take into account households’ aspirations with regard to housing, but these are not explored here.

The research questions for this part of the assessment are:

- what choices do households have within the existing affordable housing stock?
- what are the requirements for different sized properties?
- how is the private rented sector used to accommodate housing need?

The data and steps for this part of the assessment are set out in Table 5.5.

Table 5.5: Summary of data required for each step of Stage 5

<table>
<thead>
<tr>
<th>Step</th>
<th>Choices within the existing affordable housing stock</th>
<th>Requirements for affordable housing of different sizes</th>
<th>Private rented sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>4.1</td>
<td>Choice Based Lettings, Tenants surveys, Turnover rates from Chapter 3, CORE</td>
<td>Housing Register, Vacancy and Turnover rates from Chapter 3, Household projections</td>
<td>Housing benefit records, HMO</td>
</tr>
</tbody>
</table>

**Step 4.1 Choices within the existing affordable housing stock**

**DATA ISSUES**

Choice-based systems are an important means of revealing the criteria which affect household choices. For example, some households may be willing to accept housing that is some distance from where they currently live in return for more space. Housing turnover information (see Chapter 3) relating to different property types, sizes and locations is a good indicator of need. However, in some cases the data may reflect the allocations systems.

Information about existing affordable housing tenants is available from landlords, HomeBuy Agents, the Existing Tenants Survey (which is not reliable at local authority level), the Census, or local surveys. CORE provides detailed information for housing association tenants in relation to new tenancies and this is being extended to the local authority sector. Some authorities use management organisations to update information on tenant characteristics.

**ANALYSIS**

Partnerships should consider all households in need, including those currently outside the affordable housing sector. Partnerships can supplement this information with the insight and expertise of key stakeholders who have a clear understanding of recent trends eg neighbourhood housing managers. In market renewal areas, partnerships will need to examine requirements for different sizes and location of affordable housing in more detail. Partnerships may consider qualitative methods such as focus group discussions to understand the issues and choices being made in an area.

**Step 4.2 Requirement for affordable dwellings of different sizes**

**DATA ISSUES**

It is possible to obtain an estimate of the relative pressure on different property sizes based upon housing register data. Factors to consider include:

- the number of households waiting for each property size relative to the turnover rates of each size;
- the severity of need of households being offered each size of property. A points system is often used, which will allow comparison;
- the length of time households are waiting for each property size;
• the annual rates of households of different sizes joining the register; and
• vacancy levels and turnover rates of different property sizes.

ANALYSIS
From the above information, partnerships should identify the sizes of affordable housing properties that are under most pressure. In addition, partnerships may wish to consider the implications of national and regional research about changing demographic and household profiles.

Step 4.3: The private rented sector

DATA ISSUES
Data about the private rented sector is particularly difficult to obtain. To better understand how this sector is used to accommodate need, partnerships will have to bring together information from various sources. Local authorities will hold information about the use of housing benefit within the private rented sector. In the future, further information should be available about the prevalence of households in multiple occupation from HMO licensing. Partnerships can undertake focus groups or surveys with key tenant groups in the sector (e.g., young professionals) to understand what they see as their housing options.

ANALYSIS
Partnerships should bring together the information they have to summarise the key findings. Gaps in the data should be clearly acknowledged.

Stage 5: Bringing the evidence together
The evidence gathered in stages 1-5 will provide an insight into housing need, available affordable housing stock and the requirement for affordable housing. Partnerships will need to consider how the evidence gathered through the different steps in this chapter relates to each other. In addition, there is a need to consider this in relation to the evidence drawn together regarding the whole housing market in Chapter 4.

The research questions for this stage of the assessment are:

• what is the total number of households in need (net annual estimate)?
• what are the key issues for future policy/strategy?
• how do the key messages fit with the findings from Chapters 3 and 4?

This stage of the assessment will require partnerships to interpret the collected data. Any assumptions should be presented clearly and discussed openly. Whilst there is no one simple way of analysing the relationships between the various indicators, the section below sets out three key steps that should be undertaken as a minimum.
Step 5.1: Estimate of net annual housing need

RATIONALE

If information about housing need and housing supply is converted into annual flows (i.e., the number of households per year) over a prescribed period, it can be used to establish an aggregate estimate of net housing need. These calculations are undertaken on the assumption that there is a one-to-one relationship between households and dwellings.

ANALYSIS

The first step is to calculate the total net current need by subtracting total available stock (step 3.5) from total current gross housing need (step 1.4), assuming a one-to-one relationship between households and dwellings.

Second, the net figure derived should be converted into an annual flow using assumptions about the number of years that will be taken to address the backlog. Levels of unmet need are unlikely to ever fall to nil given that peoples’ housing circumstances change and there will always be households falling in and out of housing need. The quota should be based upon meeting need over a period of five years, although longer timescales can be used. In particular, there may be merit in linking quotas to the remaining time period of adopted housing policies in plans. For the component of need derived from existing affordable housing tenants, partnerships could estimate the proportion that are expected to be re-housed based on previous allocations. Whilst the decision is the responsibility of individual local authorities, partnerships should bear in mind the need for comparability. Partnerships should avoid using a period of less than five years in which to meet unmet current need. If a five-year period is used, this means that 20 per cent of current unmet need should be addressed each year. The output of this should be an annual quota of households who should have their needs addressed.

Finally, the net annual housing need is calculated by first, summing the annual quota to the annual arising housing need figure (calculated at step 2.4) and second, subtracting the future annual supply of affordable housing (step 3.8) from this total. A negative figure implies a net surplus of affordable housing.

Step 5.2: Key issues for future policy/strategy

RATIONALE

The estimate of net annual housing need from step 5.1 assumes a one-to-one relationship between households in need and dwellings. In reality, however, this relationship is much more complex. For example, households in need may choose to share dwellings or choose market options that would be classified as ‘unsuitable’. In addition, if overcrowding is an issue, building one new larger property could help to resolve the needs of several households as households “move up” through the system into larger properties. The information about net need should therefore be presented with evidence from the other stages of the needs assessment to inform decisions about appropriate policy interventions.
ANALYSES

As a minimum, partnerships should ensure that available information is presented on the following issues:

- the proportion of current households in need experiencing different types of problems (ie homelessness, overcrowding, other);
- current requirement for different sized affordable dwellings; and
- current use of the private rented sector by households who are in housing need.

Step 5.3: Joining up across the assessment

RATIONALE

Partnerships should have a good understanding of how different housing tenures relate to each other and any issues regarding the market, based upon the analysis as set out in Chapter 3. The evidence gathered through this part of the assessment should be considered in light of that understanding.

ANALYSES

The key questions for partnerships to consider are:

- How does the net annual need figure compare to the estimate of total future annual change in total numbers of households derived from Chapter 4? What are the implications of this in terms of estimating the number of households requiring market housing?

- From previous chapters, are there additional factors that should be considered when deciding what proportion of future housing supply should be affordable (eg over heated private rented sector, poor market supply, poor access to home ownership, changing economic performance)?

- Where information is available about the extent of need across the housing market area, how does the patterns of need relate to the geographical patterns of other market characteristics?

Core Outputs 4, 5, 6 and 7

From the final stage of this Chapter, partnerships will be able to produce:

- estimate of current number of households in housing need;
- estimate of future households requiring affordable housing;
- estimate of future households requiring market housing; and
- estimate of the size of affordable housing required.
CHAPTER 6:

Housing Requirements of specific household groups

Introduction

There are several reasons why housing market partnerships should consider gathering information about the housing requirements of specific household groups, and why doing so will improve planning and housing policy, including:

- The Race and Equality Act requires Government and local authorities to assess the impact of their policies on different ethnic and minority groups, and the 2005 Disabilities legislation requires Government and local authorities to assess the impact of their policies on people with disabilities. Partnerships should ensure that no one group is systematically excluded from the assessment;

- Particular groups and gender types may exert considerable influences within the housing market area that need to be better understood and planned for (eg families, older people, key workers, first time buyers);

- Particular groups and gender types may be ill-suited to their dwelling type over the longer term (eg families with children and older people living in the private rented sector with insecurity of tenure); and

- Partnerships may wish to obtain evidence about the number of households eligible for intermediate affordable housing.

If there are concerns about the housing requirements of specific groups (and their constituent gender types) or good reason to believe that their needs significantly differ to the general population, partnerships should ensure that they have appropriate evidence, and undertake additional analysis where they do not. Linked to Chapter 2, these issues may be identified as specific research questions for the assessment to address. Unlike previous chapters, this chapter does not set out a step by step approach since partnerships will need to select the analyses most suited to their research questions. Instead, this chapter outlines some of the issues and approaches that they may wish to consider with respect to families, older people, minority and hard to reach groups, households with specific requirements, low-cost market housing and the intermediate affordable housing market.

Families

PPS3 recognises the importance of providing housing for families, especially those with children, in the context of creating mixed communities. Chapter 3 of this guidance explains how partnerships can identify current numbers of families, including those with children, by analysing census data. The census is the most comprehensive source of data in terms of families although it can become out-of-date at the very local level.

The approach to assessing the future housing market in Chapter 4 does not consider families with children given that it uses household projections, which do not include families as a household type. However, it does include projected growth rates of cohabiting couples, married couples and lone parents (with or without children). From census
information, partnerships can apply the proportions of these groups with dependents to the projected growth rates to give an indicative estimate of likely future numbers of families with children in the housing market area.

In addition to the census, there are various other data sources that can be used to understand the profile of families in housing market areas, including:

- Labour Force Survey;
- General Household Survey; and
- Child Benefit information.

Chapter 5 explains how to assess current and future household need, which includes identifying the needs of family households.

**Older People**

PPS3 also recognises the need to provide housing for older people as part of achieving a good mix of housing, in the context of an ageing society. By 2031, there will be 85 per cent more people aged 85 or older (ONS Focus on Older People, 2005), which may lead to acute pressures on the housing market in some regions. Chapter 3 of this guidance explains how partnerships can identify current numbers of older people by analysing census data. The Census also captures data on the health status of older people. Despite being the most comprehensive source of data in terms of population, Census findings can quickly become out of date at the very local level. Chapter 4 of this guidance provides advice about how to predict likely future changes in the population, including changes in the age structure.

Communities and Local Government have commissioned the University of York to look at current and future trends in the supply and demand of housing for older people. The aim is to publish this in summer 2007 together with a National Strategy for Housing in an Ageing Society, which will also contain relevant analytical information. In addition to these sources of information, other existing relevant data include:

- English Longitudinal Study of Aging;
- English Housing Condition Survey;
- British Household Panel Survey;
- Labour Force Survey; and
- General Household Survey.

The Department of Health’s Housing Learning and Improvement Network (LIN) have published an Extra Care Housing tool kit for carrying out local studies which can inform strategies for accommodation and care for older people, set within a whole system of health, housing and social care. This assessment includes establishing the population size of older people, trends and indicators of potential need for services. The housing LIN are also working with the Royal Town Planning Institute to publish a good practice note on housing for an ageing population. This will feed into the National Strategy for Housing in an Ageing Society.
Minority and hard to reach households

Households from particular social or ethnic groups can differ in terms of their housing or accommodation requirements, particularly from a gender perspective. Working on a housing market area basis will mean that partnerships are likely to include a larger number of households from ethnic minority backgrounds in their assessments, which will strengthen their ability to understand the housing requirements of specific groups. However, ‘gaps’ in knowledge may still emerge.

Households are considered hard-to-reach if they are less likely than others to complete surveys or questionnaires, including national surveys such as the census. This is likely to be the case for homeless households, private renters and households in shared accommodation such as students’ halls of residence and army barracks. Other hard to reach households include those in non-brick and mortar accommodation such as caravans or barges, and households who do not read well in English.

Qualitative assessments of minority group requirements can include holding focus groups or interviews with representatives from the groups concerned. If the populations are very small, this may be the only feasible way of gaining information. Background research may be required to establish which languages are spoken. Cultural issues can affect participation rates so partnerships should ensure that representatives from minority groups are involved in the assessment process.

Local surveys can be undertaken, although partnerships should be aware that some sampling frames (eg the Council Tax register) can systematically exclude certain groups. Any findings should be treated as qualitative rather than necessarily statistically valid.

Further information about the use of qualitative research techniques is set out in Annex E whilst additional advice on assessing housing requirements of black and minority ethnic groups is contained in Atkins et al. (1998). In addition, several research projects from the ‘Understanding Housing Markets’ work stream for the Joseph Rowntree Foundation address issues around ethnic diversity in housing markets using housing pathway and case study methodologies. Advice about assessing the accommodation requirements of Gypsies and Travellers is set out in separate Communities and Local Government assessment guidance.

Households with specific needs

Housing may need to be purpose built or adapted for households with specific needs. Partnerships should be able to identify available and likely future housing stock using housing registers, strategic housing land availability assessments and other relevant management or administrative sources.

All providers of social housing are required under the Disability Discrimination Act to identify the specific needs for their services of people with disabilities, to assess the extent to which their services meet those needs and to set out in their Disability Equality Scheme (DES) how any gaps in provision will be filled. Communities and Local Government has adopted the target in its own DES for the accessibility of all social housing to have been fully assessed and reported to the department in the form of National Register of Social Housing (NROSH) data. Partnerships should be able to identify future improvements in accessibility through the DES of social housing providers.

19 Annexes can be found on the Communities and Local Government website together with this Strategic Housing Market Assessment Practice Guidance.
There is no one source of information about people with disabilities who require adaptations in the home, either now or in the future. The Census provides information on the number of people with long-term limiting illness and local authorities can access information from the Department of Work and Pensions on the numbers of Disability Living Allowance/Attendance Allowance benefit claimants. Whilst these data can provide a good indication of the number of people with disabilities, not all of the people included within these counts will require adaptations in the home. Applications for Disabled Facilities Grant will provide an indication of levels of expressed need, although this could underestimate total need. Subsequently, partnerships may wish to consider undertaking interviews or focus groups with people with disabilities or group representatives to better understand their housing requirements.

### Core Output 8

This section should enable the partnership to produce:

- Estimate of groups who have particular housing requirements eg families, older people, black and minority ethnic groups, disabled people, young people, etc.

### Low-cost market housing

As set out in PPS3, low cost market housing may be an important form of housing, particularly in the context of creating mixed communities. Partnerships will want to assess whether there is demand for low-cost market housing in terms of the relationship between entry-level market house prices, market rents and incomes. Consideration should also be given as to how social rents might influence the number of households who may be able to afford such housing products.

### Intermediate affordable housing

The numbers of households whose needs could be met by intermediate affordable housing is likely to fluctuate, reflecting the changing relationship between market rents, social rents and incomes. Consideration should also be given to entry-level market house prices as illustrated by example 6.1, which shows that as these are more than fourteen times annual social rents, there is likely to be scope for intermediate affordable housing. Likewise, if private market rents are substantially higher than social rents, this could suggest a requirement for intermediate affordable housing.

#### Example 6.1: Assessing the scope for intermediate affordable housing

Typical social rented housing is around £60 a week which equates to £3,120 a year.

This is affordable for those on incomes approx £12,480 (using 25 per cent of gross income as the indicator for what is affordable) who in turn would be able to obtain a £43,680 mortgage (based upon a 3.5 times multiplier).

If there are suitable properties available for £43,680 then there would be no role for intermediate affordable housing. However, given that lower quartile house prices in England for 2004 were £105,000, this indicates the potential for intermediate affordable housing in many areas.
Eligibility

Intermediate affordable housing is for specific types of households in need who are judged eligible. For the HomeBuy scheme this includes current and prospective social rented housing tenants, key public sector workers in areas with serious recruitment and retention problems, and some first-time buyers and other groups who have been identified for assistance by the regional housing boards (please note, eligibility for other affordable housing products does not have to be identical to HomeBuy). For first time buyers and other groups, eligibility and priority will depend on the policy adopted by the regional housing board and local authority.

Key workers

For intermediate affordable housing, partnerships may wish to consider the requirements of key workers and other first-time buyers prioritised by regional housing strategies, as well as considering other groups who play a key role in the housing market area, as identified in Chapter 3.

The definition of key workers includes those groups eligible for the Key Worker Living programme\textsuperscript{20} and others employed within the public sector (ie outside of this programme) identified by regional housing boards as requiring assistance. To understand key workers’ housing needs, partnerships should first examine employment data to assess recruitment or retention issues. Where evidence is found, and can be linked to housing affordability, partnerships should undertake surveys based upon local samples of key workers. It is not always possible to use resident-based housing surveys to investigate key worker issues given that the sample may consist of key workers that live rather than necessarily work in the housing market area.

Where surveys are undertaken, partnerships should ensure that they:

- identify key workers in line with government definitions, considering occupation and whether respondents are employed in the public or private sector;
- identify key workers of local interest. This might include those working in occupations where there is a skills shortage;
- identify where key workers work and live; and
- assess the interest in specific key worker products.

\textsuperscript{20} Further details are provided in the Housing Corporations Capital Funding Guide. See www.housingcorp.gov.uk
The requirement for intermediate affordable housing

The requirement for intermediate affordable housing products is affected by their nature. For example, there may be a good deal of interest among social sector tenants for shared equity schemes, but there may be less interest in sub-market rented accommodation. For these reasons, it is vital that any measure of the intermediate affordable housing market is related to specific products that either exist, or are being considered, and takes into account the requirements of prospective clients.

To estimate potential requirements for intermediate affordable housing, partnerships should assess whether households in housing need can afford the costs of existing or planned intermediate affordable housing products (for which they should normally be eligible). Some households currently in social-rented housing or waiting to access it may well be able to afford to buy a share of a home. If helped into intermediate affordable housing, this will free up social-rented homes for those in acute need and reduce waiting lists.

A household can be considered able to afford intermediate affordable housing when rental payments (on the landlord’s share) and mortgage payments (on the part they own) constitute up to 25 per cent of gross household income. Housing market partnerships will need to consider that what is affordable may vary (e.g. a higher percentage may be affordable for someone on a higher income). Local circumstances could justify a figure other than 25 per cent of gross household income being used.

Mortgage outgoings can be calculated from the overall size of the mortgage and current mortgage interest rates. In England, CORE shared-ownership data should enable a general estimate of costs to be made. However, costs will vary according to market conditions and property size, so it is important to gather precise costings by scheme and area. An example of how to derive the income required to afford a shared equity property is set out in example 6.2 below.

Example 6.2: assessing whether a household can afford a shared equity property

A shared ownership scheme requires occupiers to purchase 50 per cent* of a property worth £120,000

The mortgage (for £60,000) has monthly outgoings of £350 (calculated from current mortgage lending practice)

The rent payable on the landlord’s share is £150 a month

Total monthly outgoings are therefore £500 a month

A household could therefore be considered able to afford this property if their monthly gross income was over £2000 (or £24,000 a year)

*There is an option of purchasing smaller shares (e.g. 25 per cent) to assist people on lower incomes although this will depend on individual schemes, particularly whether it is grant funded.
The needs estimates derived from Chapter 5 can be used to establish the proportion of those in housing need (both current and future) who cannot afford intermediate affordable housing and are therefore in need of social rented housing. Where detailed and robust income data are not available, partnerships should assume that households on housing registers who have expressed an interest in intermediate affordable housing are able to afford it whilst those registered only for social rented housing are not able to afford it.

Partnerships can investigate how this information relates to the requirement for intermediate affordable housing by using the figures on supply collected in Chapter 5 and applying a one-to-one relationship between the number of dwellings and the number of households. Example 6.3 demonstrates how this would work.

**Example 6.3: assessing whether households in need can access intermediate affordable housing**

<table>
<thead>
<tr>
<th>Description</th>
<th>Figure</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual household need who cannot afford intermediate affordable housing</td>
<td>1500</td>
</tr>
<tr>
<td>Annual household need who are eligible for and can afford intermediate affordable housing</td>
<td>500</td>
</tr>
<tr>
<td>Annual social rented unit re-lets</td>
<td>1200</td>
</tr>
<tr>
<td>Annual intermediate affordable housing supply</td>
<td>100</td>
</tr>
<tr>
<td>Shortfall of social rented units</td>
<td>500–1200</td>
</tr>
<tr>
<td>Potential shortfall of intermediate affordable housing</td>
<td>500–100</td>
</tr>
</tbody>
</table>

The proportion of intermediate affordable housing could be increased if there is evidence that some will be used to accommodate existing social sector tenants who, although not in housing need, would release a social rented unit by moving into such housing. Further discussion is set out in *A Home of My Own* (Government Low Cost Home Ownership Task Force, November 2003), the *Evaluation of the Low Cost Home Ownership Programme*, (ODPM, 2002) and the *Shared Equity Task Force Report* (HMT, 2006).

Local surveys could be used to assess the requirements of eligible households. However, assessing future requirements for intermediate affordable housing products may prove problematic given that many households are unaware of what is available or unsure which of the products apply to them. Any surveys or qualitative work (eg focus groups with potential clients) undertaken should ensure that products are clearly explained to participants.
CHAPTER 7

Monitoring and developing planning for housing policies

Introduction

This chapter outlines how the findings of strategic housing market assessments should be monitored and updated on a regular basis. It then considers how the findings of assessments can be used to inform planning for housing policies.

Monitoring and updating strategic housing market assessments

The new approach to planning for housing set out in PPS3 requires local planning authorities and regional planning bodies to have regard to housing market areas and market information when developing policies in local development framework and regional spatial strategies. To this end, they will need to regularly monitor trends and activities in housing market areas reflecting the ‘plan, monitor, manage’ approach to planning for housing. Monitoring should be undertaken on a continuous, pro-active basis as set out in PPS11 and PPS12 and related good practice monitoring guidance.\(^{21}\)

Working with regions, housing market partnerships will want to consider developing comprehensive strategies for monitoring housing market areas and updating housing market assessments. These monitoring activities should be linked to the existing requirement for monitoring, whereby local planning authorities and regions are required to submit annual monitoring reports to the Secretary of State. These should contain information on the extent to which the policies set out in local development documents and regional spatial strategies are been achieved. Based upon these reports, regions and authorities are required to consider the need to revise their spatial policies.

A coordinated approach to monitoring between housing market partnerships and regions will help to ensure the most efficient use of resources and expertise. Linked to this, county councils could be encouraged to play a key role in monitoring housing markets given their resource and expertise in such matters.

Strategic housing market assessments provide a robust basis for developing housing and planning policies by considering current and future housing need and demand over a period of at least 20 years. This suggests that partnerships should not need to undertake comprehensive assessment exercises more frequently than every five years although they should be updated regularly. Particular aspects which may require frequent revision include the numbers of households that have need and demand for housing and movements between tenures, including through the right to buy.

\(^{21}\) See Local Development Framework and Regional Spatial Strategy Monitoring Good Practice Guides (ODPM, 2005).
It is important that partnerships recognise the difference between monitoring and updating strategic housing market assessments. As the local development framework monitoring guidance explains, monitoring is concerned with establishing what is happening now and what may happen in future. It then compares these trends against existing policies and targets to determine what needs to be done. Updating is a continual process of tracking short-term changes in housing market conditions. Partnerships should select a few key housing market indicators for regular updating.

**Developing planning for housing policies**

As explained in Chapter 1, the findings of the strategic housing market assessment will help local planning authorities and regional planning bodies to develop robust evidence bases to inform the development of their spatial housing policies. As set out in paragraph 33 of PPS3, authorities and regions should take into account assessments as one of a number of factors that should be considered when determining housing provision figures and the right mix of housing. As such, they are an important part of the evidence base and a useful starting point for developing policy.

For the purposes of developing planning for housing policies, local planning authorities and regional planning bodies may prefer to use the gross estimates of current and future housing need rather than the net estimates of need derived from Chapter 5 (step 5.1). These net figures can then be considered against any estimates of future affordable housing supply which are derived from strategic housing land availability assessments.

**Regional spatial strategies**

As part of preparing regional spatial strategies, regional planning bodies will want to bring together the findings of strategic housing market assessments within their region to provide an up-to-date overview of the constituent housing market areas, particularly in terms of characteristics, structure and linkages between housing market areas. These assessments will also provide an indication of current and future household change within the region in terms of housing demand and need. This information will help regional spatial strategies to set out the regional level of housing provision (distributed amongst constituent housing market areas and local planning authorities) and the regional approach to delivering a good mix of housing and affordable housing targets (both for regions and housing market areas) as required by PPS3.

**Local development frameworks**

At the local level, the findings of the strategic housing market assessment will provide local planning authorities with an appreciation of the wider housing market area that they are located within. This will help authorities to develop the spatial vision for their area as set out in the sustainable community strategy and local development framework, including their spatial objectives and strategy in respect to planning for housing.

As the level of housing provision required will have been set out in the relevant regional spatial strategy, local planning authorities will want to use the findings of assessments to inform their approach to achieving a mix of housing and developing affordable housing targets. As set out in paragraph 22 of PPS3, local development documents should include

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22 Strategic Housing Land Availability Assessments Practice Guidance, Communities and Local Government, July 2007
policies for delivering a mix of housing on the basis of the different types of household that are likely to require housing over the plan period. This will require local planning authorities to consider how the overall number of household types (both existing and future) translates into demand for market housing and need for affordable housing across the plan area and over the plan period. For example, the overall split may be 60 per cent of households requiring market housing and 40 per cent requiring affordable housing. Authorities should set these overall proportions out in local development documents to guide the mix of housing required.

In addition, drawing upon the assessment, authorities should be able to identify the profile of households types requiring market housing (eg single persons, families with children) which should be set out in local development documents. Again, drawing upon the assessments findings, authorities should be able to set out the size of affordable housing required.

As part of the approach to achieving a mix of housing, local planning authorities should have regard to the particular accommodation requirements of specific groups within their locality. Drawing upon the findings of assessments and other local evidence, authorities will want to consider the need for policies in local development documents for groups such as families, older people and disabled people.

In terms of developing affordable housing targets in local development documents, the framework will be provided by the regional (and housing market area) affordable housing targets and the level of housing provision required for the area as set out in the relevant regional spatial strategy. As already explained, these will have been informed by the strategic housing market assessments within the region. Local planning authorities will wish to use the findings of the assessments to inform the development of their affordable housing targets and any related targets for social rented and intermediate housing. As PPS3 explains, authorities will need to consider other factors when determining affordable housing targets including the policy definition of affordable housing, an assessment of economic viability within the area and the likely levels of finance available for affordable housing.
Strategic Housing Market Assessments

Annexes
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### Annex A
- Working with consultants
  - Starting out
  - Procurement

### Annex B
- Secondary data
  - Starting out
  - Improving local data
  - Summary of national data sources
  - Estimating gross household formation

### Annex C
- Undertaking household surveys
  - Starting out
  - Survey type
  - Non-response bias and response rates
  - Sample size and sampling techniques
  - Questionaire design
  - Recommended topic list
  - Using survey data to estimate housing need

### Annex D
- Data from Estate and Letting Agents
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  - Recommended topics

### Annex E
- Qualitative research

### Annex F
- References

### Annex G
- Definitions
Annex A

Working with consultants

• Starting out
• Procurement

Starting out

1. The guide assumes that through effective partnership working, housing market partnerships should be able to undertake much of the assessment in-house. However, there may be instances where a lack of in-house resource or expertise means that components of the assessment need to be commissioned to contractors. The housing market partnership should decide at the outset what work they can carry out in-house and whether there is any work they wish to commission.

2. The partnership should oversee any procurement process and commissioned research projects, and maintain full ownership over all parts of the assessment. Developers have an important input into assessing housing need and demand and, as set out in Chapter 2, they should be represented on the partnership. However, if developers contribute money for parts of the assessment there is potential for a conflict of interest. Partnerships should ensure transparency and clear lines of accountability for any commissioned work.

3. For commissioned work to be useful, the objectives and work programme should be established clearly. To set an appropriate work programme and maintain full ownership of the assessment, partnerships will require skills and knowledge in research methods, statistics and data management. In some cases this may require staff training.

4. Partnerships may choose to employ a consultant to help them with designing the tender and employing the contractors. Consultants may be able to help the partnership develop the skills needed, and to ask questions that enable an informed choice between potential contractors. The partnership should not contract out the whole process of commissioning and overseeing housing market assessments, but should work closely with any contractors throughout the process.

5. The amount of work involved for the partnership should not be underestimated even if a consultant is used. One member of staff should be given overall responsibility for managing the project and adequate time to carry out this function properly. The main time commitments are likely to include:

• designing the specification;

• short listing and interviewing prospective contractors;

• agreeing the overall approach;
• providing advice and information to stakeholders and research participants;
• discussing interpretations of the data and findings;
• overseeing the production of the report; and
• learning how to use the data provided to look at new issues that arise and to monitor and update the assessment.

6. Typically, consultants will require access to local authority data systems such as Housing Registers and the council tax register. The partnership should ensure early on that obtaining access to key data sources will not hold up the research. In addition, they should ensure that there will be no data protection or commercial restrictions on the storage and sharing of data used in the assessment.

**Procurement**

7. General advice on procurement is available from the Audit Commission.

8. It is good practice to write a project specification whether or not the assessment is to be commissioned externally. The specification should clearly set out the objectives of the work and describe the work programme and required outputs. Partnerships should produce additional specifications of requirements for the part/s of the assessment that they wish to put to tender.

9. There are around five or six firms who regularly tender for housing market assessment work. Not all are active in all areas of the country and some partnerships will have less choice of consultants than is ideal. Consultants are usually able to provide partnerships with copies of recent studies that they have carried out. Good studies should show clearly how the research was done, what the results showed, and how these results have been interpreted. If consultants propose to work with sub-contractors, partnerships should also assess the quality of previous work by sub-contractors and/or quality assurance procedures.

10. The partnership may be able to improve the number of bids they receive and the quality of the proposals by ensuring that the specification is clear and offers realistic timescales. To do this the partnership will need to be clear about the research questions, methods to be used and the geographic level at which they require information.

11. Partnerships should consider including the following sections within their specification of requirements:

• Purpose of research (policy context and background);
• Aims and objectives (the research questions and issues to be addressed);
• Specific requirements (the types of information required to answer the research questions);
• Programme of work (stages and deadlines);
• Methods and analysis (all aspects of data collection and analysis);

• Outputs (reports and raw data);

• Responding to this specification (requirements for analytical and project management information, criteria for evaluating tenders, interview details).

12. Partnerships should always ensure that consultants know that they must provide the full data set. Some consultants supply data in summary tables and other formats that permit a limited level of analysis. This may be simpler than using the full data set, but their potential value to the partnership is much more limited. The data may be anonymised, but should be easy to use with clear column headings.

13. Once the proposals have been received, preferred tenderers should be interviewed. There are various factors to consider when assessing potential contractors and their proposals ‘value for money’:

• the team’s experience, understanding of housing market issues, needs assessment, research methods and statistical analysis;

• their familiarity with relevant recent guidance;

• the robustness and suitability of the proposed approach and methods for meeting the aims and objectives of the research;

• project management arrangements and a proven track record of delivering to time and budget;

• the procedures for quality assurance. This should include progress reviews, Steering and consultation schedules, identification and assessment of potential risks and any contingency arrangements;

• their ability to write concise, objective and user-friendly reports in plain English;

• the willingness of the contractor to work with the housing market partnership to ensure that they are able to address issues of local interest and engage fully with the findings;

• how well the commissioning group feel that they can work with the consultant to have full ownership of the assessment;

• services offered in terms of updating, or enabling staff to update the survey;

• timescales; and

• costs.
Annex B

Secondary data

- Starting out
- Improving local data
- Summary of national data sources
- Estimating gross household formation

Starting out

1. The Strategic Housing Market Assessment practice guide sets out a framework that uses secondary data where feasible and appropriate. Secondary data sources are continually being improved and updated, and guidance about potential sources will become out of date as other viable alternatives are developed and commercial data becomes available more widely. Partnerships should ensure that they understand what data are available and the uses and limitations of data from different sources.

Improving local data

Making the most from local data systems

2. Some of the data sources listed throughout the assessment are either owned by the local authorities or other local organisations (such as housing associations). In addition to the housing statistical returns such as CORE and the HSSA, authorities have access to many other sources of information useful for this assessment. Example databases include the National Register of Social Housing, social housing landlords’ own management systems, Council Tax, Housing Benefits, Electoral Roll, Supporting People, Transport Pass administration, School admissions, etc. The data often cover very high proportions of a population in an area (e.g. 95%+ of households pay council tax, most children go through school admission and many pensioners get a bus pass). When anonymised and aggregated, these records can provide intelligence about processes and trends in the area (e.g. council tax accounts closing signify a move, school admissions provide information about children’s place of residence). Whilst authorities should prioritise concerns about how their data systems can be used to improve services and communication with the public, they should also consider how established or new systems can contribute to the evidence base for monitoring and making strategy, policy and decisions on interventions.

3. New local authority systems are often looked after by IT system suppliers who can charge large amounts to query the database for data relevant to research. Local authorities should ensure that all their operational database systems have good query systems included or added, with good manuals and help files, and that in-house IT staff are trained to use them so they can extract their own data easily and cheaply.
4. The data extracted from databases can be distorted, particularly from older systems which have not been set up with regard to the potential to contribute to the evidence base. If stored in electronic format in programmes such as Excel or Access, the data can be sorted and cleaned before it is mined for evidence. In some cases it will only be possible to obtain broad indications of patterns due to data quality. Some universities now run courses in data mining and cleaning.

Housing Registers

5. Housing registers can provide evidence of need for affordable housing. As highlighted in Chapter 5, this source could be particularly useful for identification of the ‘backlog’ of need, but there are issues with this:

• whilst some authorities operate Common Housing Registers with registered social landlords, others operate a register relating to council housing only;

• good practice suggests an annual review of the register in order to keep information up to date – in practice this does not always happen;

• most housing registers allow applications from outside the local authority area but some do not always allow clear identification of such cases;

• some of the households on the register may not actually be in housing need; whilst partnerships could apply a minimum need threshold, there needs to be a commonality of need categories or points systems across local authorities;

• in general, with varying eligibility policies, re-housing priorities and actual chances of re-housing, there is likely to be great variation in the propensity of households in need to actually register.

6. With the introduction of Choice Based Lettings and the continued move by some landlords to introduce Common Housing Registers then average data quality will improve. However, these changes may encourage more households, including households not in particular housing need, to join the registers. To track this possibility, partnerships could develop a common assessment and application of need across local authorities.

7. Where best practice principles have not been applied, the register may only be used to estimate aggregates for wider regions, or moving averages of housing register totals, as supplementary indicators of housing need backlogs (see Chapter 5, Stage 1).

8. There is a further problem with housing registers when using them to understand preferences for locations within the authority. Local authorities tend to use housing management areas which bear little relationship to standard geographies. Applicants are allowed to make multiple choices as to the areas they want to live in and some may state ‘any area’. Aggregating these area preferences therefore generates double counting and methods of discounting are arbitrary only.
New data systems

9. The National Register of Social Housing (NROSH) is a new system developed by Communities and Local Government to collect social housing data at individual property level directly from the management systems of Local Authorities (LAs) and Housing Associations (HAs). It provides a wide range of data on each dwelling including size, type, age and rent, vacancies, decent homes and gains and losses data. Its purpose is to provide a better evidence base for housing policy by providing statistics which are standardised across the whole sector, are frequently updated and can be easily produced for any geographical area. To be of greatest use local authorities need to ensure that all social housing providers in their area are supplying data to NROSH. For further information see the NROSH website (http://www.communities.gov.uk/index.asp?id=1156668). Local authorities have free access to both the raw data and a set of standard reports.

10. On 6 April 2006 mandatory licensing of Houses in Multiple Occupancy (HMOs) came into force across England. Licensing is intended to raise the standard of accommodation for people living in HMOs, and will also provide information on many houses in the private rented sector. Information from applications will include: the size and type of property, facilities, number of households and people, size of deposit required. Aggregated data will be published in the Neighbourhood Statistics Service.

11. Tenancy Deposits. On 6th April 2007 the mandatory rent deposit scheme will come into operation. Private landlords who require a deposit from new tenants will have to register the deposit with one of three national contractors. Administrative data generated by this process will give an indication of the location of private rented dwellings, the deposits required and the turnover of tenancies. Aggregated data will be published in the Neighbourhood Statistics Service.

12. Communities and Local Government has been collecting ward level data on empty and second homes from local authorities since 2003 and these are published in the Neighbourhood Statistics Service. In future these data will be collected at individual property level through the Electronic Survey of Empty Homes (ESEH). If local authorities wish to do their own analyses of the raw data it may be simpler to use the ESEH data rather than running additional extracts from their council tax system.

13. Housing data are currently held in many different places which makes collecting and joining up data a significant undertaking. To help overcome this obstacle Communities and Local Government is developing a Housing Data Warehouse to manage and join up the data which it collects at individual property level. These data include the National Register of Social Housing, empty and second homes data derived from local authorities’ council tax systems, council tax band data from the Valuation Office Agency, licensed Houses in Multiple Occupation from local authorities, private rents from the Rent Service and private tenancy deposit data from the national contractors. The Housing Data Warehouse is being used to manipulate data to produce aggregated statistics for publication through the Neighbourhood Statistics Service but it will also in future be possible to make some of the raw data available to local authorities and regional agencies for housing strategy purposes. The first example of this service was the launch of NROSH-Online in 2007.
Summary of national data sources

14. In Table A1, information about key national data sources and any issues relevant to their application to strategic housing market assessments are brought together. There are websites that bring together access to much of these data, such as the Cambridge Centre for Housing and Planning Dataspring website (see www.dataspring.org.uk).

<table>
<thead>
<tr>
<th>Description of data source</th>
<th>Frequency</th>
<th>Geographic unit</th>
<th>Supplier</th>
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</thead>
<tbody>
<tr>
<td><strong>Multiple purpose surveys and sources</strong></td>
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<tr>
<td>The Survey of English Housing is a general purpose survey of c.20,000 households in England with particular emphasis on housing. There are standard questions on household composition, ethnicity, economic status, income, tenure, recent moves, household formation, satisfaction with home and neighbourhood, financial difficulties. It is based on a national sample that can be disaggregated robustly to regional level by amalgamating three years data. Sub-regional results are also available.</td>
<td>Annual since 1993</td>
<td>Regions/sub-regions</td>
<td>Full dataset available on CD-ROM from Data Archive</td>
</tr>
<tr>
<td><strong>English House Condition Survey</strong> is a combined household interview and dwelling inspection survey covering c.10,000 dwellings in England. The interview element covers a range of socio-economic information and the inspection provides useful information about the state of the housing stock as well as environmental conditions. It is only robust at the regional level. NB. In the future, English House Condition Survey will be combined with the Survey of English Housing.</td>
<td>Annual (most years since 1993)</td>
<td>Regions</td>
<td>Communities and Local Government</td>
</tr>
<tr>
<td>The Census is a compulsory, comprehensive count of individuals, households, and dwellings. Questions cover type, rooms, tenure, amenities of housing, sex, age, marital status, ethnicity, religion, long-term illness, household composition, usual address, moves in last year, economic status, hours worked, occupation, industry, place of work and mode of travel. However, this information can become dated at local levels.</td>
<td>10 yearly</td>
<td>Output Areas; Specialised outputs may be restricted to higher level areas</td>
<td>Office of National Statistics (ONS).</td>
</tr>
<tr>
<td>The General Household Survey (GHS) is a multi-purpose continuous survey carried out by ONS and collects information from people living in private households in Great Britain. The survey collects data on a range of topics including: household and family information; housing tenure and accommodation; consumer durables; employment; education; health and use of health services; smoking and drinking; family information including marriage, cohabitation and fertility; income and demographic information including migration</td>
<td>Annual since 1971 (with breaks in 1997/8 and 1999/2000)</td>
<td>Regional</td>
<td>ONS (Much of the data in Social Trends and Regional Trends comes from this source)</td>
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<tr>
<td>Description of data source</td>
<td>Frequency</td>
<td>Geographic unit</td>
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<tr>
<td>The <strong>British Household Panel Survey</strong> began in 1991 and is a multi-purpose study whose</td>
<td>Annual</td>
<td>National</td>
<td>UK Data Archive</td>
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<td>unique value resides in the fact that it follows the same representative sample of</td>
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<td>individuals – the panel – over a period of years. It is household-based, interviewing</td>
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<td>every adult member of sampled households and contains sufficient cases for</td>
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<td>meaningful analysis of certain groups such as the elderly or lone parent families.</td>
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<tr>
<td><strong>Neighbourhood Statistics Service (NeSS).</strong> Provides useful datasets drawn from a</td>
<td>Annual</td>
<td>Varies from census output area to</td>
<td>ONS NeSS</td>
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<tr>
<td>variety of sources including social housing stock, social and private sector rents,</td>
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<td>LA District</td>
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<td>social housing lettings, number of dwellings by council tax band, dwelling sales and</td>
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<td>prices, demand indicators, vacant dwellings and second homes. Future datasets will</td>
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<td>include licensed houses in multiple occupation and private rent deposits. All can be</td>
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<td>downloaded free of charge from the NeSS website. (See p13)</td>
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<tr>
<td><strong>Social Trends and Regional Trends</strong> are comprehensive annual sources of official</td>
<td>Annual</td>
<td>Government Office Region; LA</td>
<td>ONS</td>
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<tr>
<td>statistics for the Statistical Regions of the United Kingdom. They include a wide range</td>
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<td>District</td>
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<td>of demographic, social, industrial and economic statistics covering aspects of life in</td>
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<td>the regions.</td>
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<tr>
<td><strong>Demographics</strong></td>
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<tr>
<td><strong>Official Government household projections.</strong> These are based on official population</td>
<td>Every 4-6 years, but now planned to be every two years linked to the ONS population</td>
<td>Official</td>
<td>Communities</td>
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<td>and marital status projections. They give household numbers at five year intervals over</td>
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<td>projections</td>
<td>and Local</td>
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<td>a 25-year horizon by broad household type. Associated age/sex/marital status, specific</td>
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<td>Government</td>
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<td>composition and household representative rate can be provided. In addition to official</td>
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<td>household projections, regional and sub-regional household projections and forecasts are</td>
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<tr>
<td>also produced by Regional Planning Bodies (and Structure Plan and Local Planning</td>
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<td>Authorities).</td>
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<tr>
<td><strong>Population Estimates and projections.</strong> Population estimates are annual mid-year</td>
<td>Every 1-2 years. Longer term projections are produced less frequently</td>
<td>Regional, LA</td>
<td>ONS</td>
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<tr>
<td>estimates of population by age and sex which also include information on the components</td>
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<td>of change (births, deaths and migration &amp; other changes). National and sub-national</td>
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<tr>
<td>population projections are produced by the ONS. (National projections were previously</td>
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<td>the responsibility of the Government Actuary’s Department.)</td>
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<td>Description of data source</td>
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<tr>
<td><strong>Household mid-year estimates</strong> cover the total number of households. Estimates such as average household size and selected household types are available on request.</td>
<td>Annual from 1997/98</td>
<td>LA district</td>
<td>Communities and Local Government</td>
</tr>
<tr>
<td><strong>The English Longitudinal Study of Aging</strong> is carried out by a consortium of academics. The study is about the lives of people in England who are aged 50 and over, and covers a broad range of topics such as people's health, economic situation and quality of life.</td>
<td>Bi-annual</td>
<td>National</td>
<td>National Centre for Social Research</td>
</tr>
<tr>
<td><strong>National Health Service Central Register.</strong> This is the main continuous data source on internal migration. It provides reasonably robust data on moves by age and sex of internal migrants for English local authorities since 1998. Pre-1998 data is available for the 96 higher-tier areas in England. In future, smaller area GP register-based data is planned to be available.</td>
<td>Quarterly or annual (since 1975)</td>
<td>LA district since 1998; Counties, Met Districts, grouped London Boroughs before 1998</td>
<td>ONS</td>
</tr>
<tr>
<td>Commercial neighbourhood classifications provide useful information about the location of households with different profiles. Examples include the CACI ACORN classification and Experian's MOSAIC. Much of this information is available (some for free) through the web. The Anglia Ruskin University's Chelmer model can also be used for demographic projections at local level.</td>
<td>Annual</td>
<td>Postcode level</td>
<td>Examples include; CACI, Experian, Anglia Ruskin University</td>
</tr>
<tr>
<td>Description of data source</td>
<td>Frequency</td>
<td>Geographic unit</td>
<td>Supplier</td>
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<tr>
<td>The <strong>Expenditure and Food Survey</strong> (which replaces the <strong>Family Expenditure Survey</strong>) is an annual survey of c.8,000 households in the UK providing a detailed profile of expenditure, income by source, savings etc and can be analysed by tenure, occupation, economic status, household composition, age and income bands. This provides the basis for most national analyses of income distribution.</td>
<td>Annual</td>
<td>Regions</td>
<td>ONS and the Department for Environment, Fisheries and Rural Affairs</td>
</tr>
<tr>
<td><strong>Family Resources Survey</strong> is an annual survey of c.25,000 households covering household composition, income level and sources, savings, details of benefits received, household composition, housing costs and mortgage details, cost of durables, childcare and maintenance arrangements.</td>
<td>Annual since 1993</td>
<td>Regions</td>
<td>Department of Work and Pensions</td>
</tr>
<tr>
<td><strong>Benefits claimants counts</strong> give numbers of claimants and amounts of expenditure on all benefits, including Housing and Council Tax Benefit, Income Support, Job Seekers Allowance and Incapacity Benefit.</td>
<td>Annual</td>
<td>Ward level except for housing benefit</td>
<td>Department of Work and Pensions</td>
</tr>
<tr>
<td><strong>Household income models</strong> are produced by various agencies (often for market research purposes) and provide estimates of household income at local level. The ONS data can be downloaded free of charge from the NeSS webpage</td>
<td>Various</td>
<td>LA district or postcode, ONS is at ward level</td>
<td>ONS NESS, CACI, Experian, PayCheck</td>
</tr>
<tr>
<td><strong>Rent Service data on Rents referred for Housing Benefit.</strong> Data on average ‘referred’ and ‘determined’ rents by size of letting and furnished/unfurnished.</td>
<td>Annual since 1993</td>
<td>LA district</td>
<td>JRF Housing Finance Review</td>
</tr>
<tr>
<td><strong>CORE</strong> gives the profile of new social housing tenant households including income and ethnic group, rents by dwelling size and type for all assured tenancy lettings and relet times.</td>
<td>Annual</td>
<td>LA district</td>
<td>University of St Andrews</td>
</tr>
<tr>
<td><strong>The Housing Strategy Statistical Annex (HSSA)</strong> is collected from all local authorities. It contains housing data on all tenures within each local authority’s own geographical area.</td>
<td>Annual</td>
<td>LA district</td>
<td>Communities and Local Government</td>
</tr>
<tr>
<td><strong>Private Rented Sector rents</strong> give rent determination in Housing Benefit cases and local reference rents for furnished and unfurnished properties. They are available by property type and dwelling size, including or excluding oversized properties.</td>
<td>Annual until 2000/01</td>
<td>LA district</td>
<td>Communities and Local Government/ the Rent Service</td>
</tr>
<tr>
<td>Description of data source</td>
<td>Frequency</td>
<td>Geographic unit</td>
<td>Supplier</td>
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</tr>
<tr>
<td><strong>Housing</strong></td>
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<tr>
<td><strong>Land Registry house prices</strong> by house type, mean and lower quartile, but not size of property.</td>
<td>Quarterly, or annually since 1995</td>
<td>Postcode sector</td>
<td>Land Registry</td>
</tr>
<tr>
<td><strong>National Register of Social Housing.</strong> This contains a wide range of information on social housing stock held at the level of the individual dwelling. Data include size and type of dwelling, rent, decent homes, accessibility, vacancies and relet times. Raw data or standard reports can be freely downloaded from the NROSH website <a href="http://www.NROSH-Online.net">www.NROSH-Online.net</a></td>
<td>Monthly</td>
<td>A wide variety of geographies from individual property upwards</td>
<td>To obtain user ID/password contact the NROSH Helpdesk on 020 7944 3294, e-mail: <a href="mailto:nrosh@communities.gsi.gov.uk">nrosh@communities.gsi.gov.uk</a></td>
</tr>
<tr>
<td><strong>Existing Tenants Survey</strong> provides information on the views of Housing Association tenants on their housing circumstances.</td>
<td>Five yearly</td>
<td>National</td>
<td>Housing Corporation</td>
</tr>
<tr>
<td><strong>Survey of Mortgage Lenders</strong> is an annual 5% sample survey of new mortgage loans conducted jointly by Communities and Local Government and the Council for Mortgage Lenders, providing details on both properties sold and on the purchaser, as well as prices and mortgages involved.</td>
<td>Annual, quarterly</td>
<td>Regional</td>
<td>Communities and Local Government</td>
</tr>
<tr>
<td><strong>Specific Mortgage Lenders:</strong> The Halifax and the Nationwide have provided house price statistics over a long period at national, regional and local level. They publish regular bulletins and utilise data on the attributes of houses being purchased to mix-standardise their data series.</td>
<td>Annual, quarterly</td>
<td>LA district</td>
<td>Halifax House Price Index, Nationwide Quarterly Housing Review</td>
</tr>
<tr>
<td><strong>The Valuation Office Agency</strong> has information about the value of properties sold since April 1991, including commercial properties. They can provide information about the different bands of house prices across local authority areas</td>
<td>Quarterly</td>
<td>Postcode</td>
<td>VOA</td>
</tr>
<tr>
<td>Commercial companies can provide more localised and adjusted house price information, some with modeling capability (eg Hometrack).</td>
<td>Quarterly</td>
<td>Postcode</td>
<td>Examples include Hometrack</td>
</tr>
<tr>
<td><strong>Land Use Change Statistics</strong> are derived from Ordnance Survey data showing the amount of land being developed for housing by previous land use (eg greenfield, brownfield etc).</td>
<td>Annual (with some limitations) since 1983</td>
<td>LA district</td>
<td>Communities and Local Government</td>
</tr>
</tbody>
</table>
Table A1: Data sources for Strategic Housing Market Assessments (continued)

<table>
<thead>
<tr>
<th>Description of data source</th>
<th>Frequency</th>
<th>Geographic unit</th>
<th>Supplier</th>
</tr>
</thead>
<tbody>
<tr>
<td>Each year the Housing Corporation publishes a set of tables summarising the information provided by Housing Associations (HAs) in the <strong>Regulatory and Statistical Return</strong> (RSR). The aspects of this return relevant to dwelling characteristics will be made available through the National Register of Social Housing in the future.</td>
<td>Annual</td>
<td>LA district and below</td>
<td>Housing Corporation, RSR website (<a href="http://www.rsrsurvey.co.uk">www.rsrsurvey.co.uk</a>), NROSH (<a href="http://www.nrosh.co.uk/">http://www.nrosh.co.uk/</a>)</td>
</tr>
<tr>
<td><strong>Council tax by band data</strong> is available broken down for English local authority districts.</td>
<td>Annual from 1997/98</td>
<td>LA district</td>
<td>Communities and Local Government See <a href="http://www.local.odpm.gov.uk/finance/ctax/ctax056">http://www.local.odpm.gov.uk/finance/ctax/ctax056</a></td>
</tr>
<tr>
<td><strong>Completion data for Housing</strong> is available by tenure. Net dwelling completions which take account of conversions and change of use as well as new build is available at request from Communities and Local Government. Regional Planning Bodies are also required to monitor net dwelling completions and related data for the purposes of Annual Monitoring Reports.</td>
<td>Annual from 1997/98</td>
<td>LA district</td>
<td>Communities and Local Government</td>
</tr>
</tbody>
</table>

**Economy and Employment**

<table>
<thead>
<tr>
<th>Description of data source</th>
<th>Frequency</th>
<th>Geographic unit</th>
<th>Supplier</th>
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</thead>
<tbody>
<tr>
<td><strong>Labour Force Survey</strong> is a large scale quarterly survey of the working population, which provides a range of general measures of economic activity including status, unemployment (different bases), self-employment, hours, occupation and industry by place of residence.</td>
<td>Since 1992 (quarterly) Since 1984 (annual)</td>
<td>LA districts (subject to sampling limitations)</td>
<td>ONS</td>
</tr>
<tr>
<td><strong>Travel to Work Areas</strong> which describe the flows of commuting and areas with high degrees of containment of commuting flows</td>
<td>10 yearly (based on census data)</td>
<td>Travel to work areas (variable in size)</td>
<td>ONS</td>
</tr>
<tr>
<td>Description of data source</td>
<td>Frequency</td>
<td>Geographic unit</td>
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<tr>
<td><strong>Annual Business Inquiry</strong> (ABI) gives estimates of employment by sex and industry and by full/part time. It provides a key measure of job changes. Access is restricted by the Statistics of Trade Act and special consent is required from ONS unless access is required for purposes under Planning Legislation. The ABI has been run since 1998 and replaced the Annual Employment Survey (AES). The AES ran from 1995 and replaced the Census of Employment (CoE) which ran until 1993. The employment information from the ABI will be joined with information from the Business Register Survey from 2009, in the Business register and employment survey.</td>
<td>Annual from 1998, AES annual from 1997, CoE 2 or 3 yearly 1981-97</td>
<td>LA wards and districts</td>
<td>ONS (via NOMIS) Regional Trends</td>
</tr>
<tr>
<td>The English <strong>Indices of Multiple Deprivation</strong> (2004) ranks all super output areas and local authority districts in the country for deprivation. The rank is given for overall deprivation and according to a number of domains: income; employment; health and disability; education, skills and training; barriers to housing and services; crime and the living environment.</td>
<td>Typically updated within 4-5 years</td>
<td>Super output areas/LA district</td>
<td>Communities and Local Government Neighbourhood Renewal Unit</td>
</tr>
<tr>
<td><strong>Economic forecasts</strong> are undertaken by the Bank of England and independent speculators. Summaries from various reviewers are available from the Treasury website: (<a href="http://www.hmtreasury.gov.uk/economic_data_and_tools/forecast_for_the_uk_economy/data_forecasts_index.cfm">http://www.hmtreasury.gov.uk/economic_data_and_tools/forecast_for_the_uk_economy/data_forecasts_index.cfm</a>)</td>
<td>Frequent</td>
<td>National (sometimes regional)</td>
<td>Various – a selection are available from the Treasury</td>
</tr>
</tbody>
</table>
### Neighbourhood Statistics Service (NeSS) URL:
http://neighbourhood.statistics.gov.uk

**In order to navigate to the Housing datasets stored on NeSS please follow these steps:**

1. Once on the NeSS homepage click on **view or download data by topic** which is found on the bottom-left of the page

2. Open the **Housing** tree

3. Select a dataset by choosing one from the list below and following the further instructions below

<table>
<thead>
<tr>
<th>Housing Dataset Titles</th>
<th>Dataset Descriptions</th>
</tr>
</thead>
<tbody>
<tr>
<td>Changes of Ownership by Dwelling Price</td>
<td>House prices data for England from 2001 onwards; lowest geography is Ward/MSOA level</td>
</tr>
<tr>
<td>Dwelling Stock by Council Tax Band</td>
<td>Total stock figures for England &amp; Wales from 2001 onwards; lowest geography is Output Area level</td>
</tr>
<tr>
<td>Dwelling Stock by Tenure and Condition</td>
<td>Data includes tenure type, the number of unfit dwellings by tenure type and the energy efficiency rating defined by the Standard Assessment Procedure (SAP) Rating</td>
</tr>
<tr>
<td>General Demand Indicators</td>
<td>This dataset provides details on difficult to let, low demand and vacant dwellings by tenure from 2001 onwards; lowest geography is LA level</td>
</tr>
<tr>
<td>Homelessness</td>
<td>This dataset provides a snapshot of the levels of homelessness households in temporary accommodation from 2000/01 onwards; lowest geography LA level</td>
</tr>
<tr>
<td>Local Authority Dwelling Stock by Size, Age and Type</td>
<td>LA and Government Office Region level statistics from 2001 onwards</td>
</tr>
<tr>
<td>Social Housing Rents</td>
<td>Information on Registered Social Landlord gross, net and target rents along with information on LA net rents. From 2002 onwards; lowest geography LA level</td>
</tr>
<tr>
<td>Social Rented Housing – Demand and Supply</td>
<td>The dataset provide details about households on LA Housing Registers from 2000/01; lowest geography LA level</td>
</tr>
<tr>
<td>Vacant Dwellings</td>
<td>Information on types of vacancy including long term vacancy and number of second homes from 2003; lowest geography ward level</td>
</tr>
<tr>
<td>Local Authority Lettings</td>
<td>Data regarding affordability; housing supply and demand; and households in LA social housing. From 2005/06 with lowest geography MSOA level</td>
</tr>
<tr>
<td>Housing Association Lettings</td>
<td>Data regarding affordability; housing supply and demand; and households in Housing Association social housing. From 2002/03 with lowest geography MSOA level</td>
</tr>
<tr>
<td>Private Rent Determinations for Housing Benefit</td>
<td>Information on the ages, sizes and types of private rented dwellings, including rents by size of property. From 2002/3 with lowest geography MSOA level</td>
</tr>
</tbody>
</table>
### How to download the dataset:

1. Click the radio button for the dataset that you require and click Next on the bottom-right of the page.

2. The years of available data are now listed, please click the radio button for the year of data you require, making sure to select the Download option, not the view option. Click Next on the bottom-right of the page.

3. Then there is the choice of which type of output you require, Excel is the preferred choice [Microsoft Excel [*xls*]](http://example.com) but a CSV format is available. Excel is preferred as multiple levels of geography are available in one file, whereas in CSV format all levels of geography are in separate files.

4. Once you choose which format you require a ZIP file is opened. From this both the data and metadata are available for copying. We would suggest that you read through the metadata (the PDF file) to understand how the data was collected; whether there are any time-series problems; etc. Also, there is contact information for each dataset stored in the metadata file.

### Estimating gross household formation

(Chapter 5, Stage 2, Step 2.1)

15. Using household projection data, it is possible to calculate for each five-year population cohort the change in the headship rate between one point in time and five years on from that point. This can be identified by looking at the change in headship rate between the group at the first date (eg 21-25 year olds in 2003) and that for the next oldest cohort at the second date (eg 26-30 year olds in 2008). When divided by five, this gives the annual number of extra households formed by this cohort. Partnerships can repeat this analysis for all cohorts. Since most household formation is concentrated in the younger household age ranges, it may only be necessary to look at a subset of cohorts.

16. An alternative method is based on the assumption that the annual number of new households is governed by the incremental change in headship that occurs as the population ages by one year. The method involves focusing on the key age groups and obtaining up-to-date estimates of the population numbers and headship rates, together with trend estimates of changes in these numbers. These figures can then be applied to a relatively simple formula.

17. The first stage is to calculate the rate of growth in headship rates for age groups where annual changes can be assumed to be relatively constant. For the first age group with rising headship rates, the rate by which headships rise is equal to the average headship rate for the age group divided by the number of years it takes to progress from the youngest age to the average. For example, if the headship rate for 16-29 year olds changes from 0-50%, the rate by which headships rise is $\frac{25}{7} = 3.57\%$ points per year (or 0.0357) (assuming an even distribution of ages for simplicity). For subsequent age groups, the rate by which headships rise is equal to the change in headship rates divided by the number of years it takes to progress from the youngest age to the average. For example, if 30-44 year old headship rates change from 50% to 60%, the rate by which headships rise is $\frac{(60-50)}{7} = 1.43\%$ points per year (or 0.143). At 45 it is assumed headship rates plateau.
18. The second stage is to apply these figures to the following formula:

\[
\text{Gross household formation} = (\text{HRG} + 0.0357) \cdot \text{NP1} + 0.0143 \cdot \text{NP2} + C \cdot \text{NH}
\]

where:

HRG is the headship growth factor = \((\text{HR1} - \text{HR1-5})/500\)
HR1 is the average percentage headship rate for the first age group (25%) and the subscript -5 denotes the value five years earlier.
NP1 is the population aged 16-29, NP2 is the population aged 30-44.
C is a constant. It should represent a modest balancing factor to allow for the level of natural churn in formation and dissolution of individual households.
NH is the number of households.
Annex C

Undertaking household surveys

- Starting out
- Survey type
- Non-response bias and response rates
- Sample size and sampling techniques
- Questionnaire design
- Recommended topic list
- Using survey data to estimate housing need

Starting out

1. The framework set out in the Strategic Housing Market Assessment Practice Guidance promotes the use of secondary data where feasible and appropriate (see Chapter 2). Consequently, before commissioning household surveys partnerships should address the following questions:

   - could the data be provided by making improvements to local administrative data systems, and on what timescale?
   - is there any relevant local survey data already available?
   - will a survey provide robust information on the data items required?
   - is there potential for adding questions to a corporate questionnaire rather than commissioning a separate housing survey?
   - how will an assessment of housing need based on a survey be kept up to date?

2. Where a survey is used, there are several ways in which authorities within sub-regional housing market areas can work together in undertaking a household survey:

   - several authorities could commission a survey together;
   - authorities could set up a joint research group to undertake the survey in-house;
   - authorities could employ the same contractor to carry out their surveys; or
   - authorities could ensure that surveys by different contractors use similar definitions, methods and assumptions.
3. Jointly commissioned or closely co-coordinated studies are likely to produce the most useful and robust information across sub-regional housing market areas.

4. The time needed to carry out a household survey is often underestimated. It can take up to six months for the commissioning stage alone: agreeing roles and responsibilities; designing the specification and choosing a contractor. Partnerships are advised to allow at least six to eight months for the survey to be carried out, in addition to the time spent on commissioning the project.

5. Partnerships should consider the type of research they need since this has a large impact on overall costs. There are several factors to consider when estimating costs:
   - value for money (e.g., if there is a high proportion of residents from groups unlikely to respond to a postal survey, does it represent value for money?);
   - in London, costs are likely to be higher since response rates tend to be lower and therefore fieldwork costs are higher;
   - if consultants are used to carry out other elements of market analysis, outside of the direct analysis of the survey results, then this will incur extra costs; and
   - some consultants will offer better rates for jointly commissioned surveys and for joint stock condition and local housing surveys.

Survey type

6. The main types of surveys are either interview surveys or postal self-completion questionnaires. Each has associated advantages and costs.

7. Household interview surveys have better response rates than postal surveys. Response rates for interview surveys are usually around 60-80 per cent. The response rates for postal surveys are typically 20-40 per cent, which leads to problems of non-response bias (see below). A postal survey will be biased against people who do not read English well and typically will receive fewer responses from the private-rented sector and areas with high deprivation. It is important that steps are taken to include these groups.

8. For interview surveys, the most common issue is an under-representation of one-person households and working households. This can be prevented in part by devising careful rules about the number and timing of recalls. It is also important that the interviewers are good at explaining the purpose of the survey.

9. Postal methods are cheaper than interview surveys. In rural areas the costs of face-to-face interviews can be prohibitively expensive and a postal survey may be the only viable option.

10. The range of questions that can be asked in a postal survey is smaller than an interview survey and there is no opportunity to clarify or follow-up on interesting points. There can be problems in assessing affordability since income questions need to be kept simple to maintain response rates. This means that it is not usually possible to establish income by family member.
11. If a postal survey is undertaken it is recommended that:

- the survey is conducted over a short time period (ideally six weeks);
- pre-paid return envelopes are included with the questionnaire and/or the forms are collected on foot; and
- two further reminders are sent out during that period, the second to include an additional copy of the questionnaire.

**Village, parish or neighbourhood surveys**

12. Village, parish or neighbourhood surveys are optional additions to a main household survey. In rural areas, housing need can be highly localised. Parish surveys can identify needs in villages and inform Rural Exception Site policies.

13. In cases where specific village information is required, the best approach may be to conduct a 'mini census' with questionnaires distributed to all households. Using local village organisations to distribute and collect forms can improve the response rate. Rural Community Councils and (where they exist) Rural Housing Enablers have considerable experience with these surveys although this approach may still provide data limited in statistical significance if the sample size is small (see information on sample sizes below).

**Non-response bias and response rates**

14. Non-response bias is the bias in survey findings caused by systematic differences between households who respond to the survey and those who do not. If there are differences between respondents and non-respondents in terms of housing requirements then the survey will not have picked up an accurate picture. All surveys where the response rate is less than 100 per cent are likely to have non-response bias. The extent to which it is a problem is determined largely by the response rate and all efforts should be made to increase response rates.

15. Partnerships should aim for as high a response rate as possible. Thirty per cent should be considered as the absolute minimum response rate. Fifty per cent would be a good target, and in many areas, with the methods suggested above, it should be achievable.

16. Recommended ways of improving the response rate include:

- using follow-up visits or booster samples for groups likely not to respond;
- offering telephone support to respondents who want information or need help completing their questionnaire;
- entering respondents in a prize draw, or offering payment/vouchers; and
- publicising the survey. This can include contacting representatives of groups less likely to respond to the survey or likely to have trouble filling it in (eg ethnic minority representatives, sheltered housing wardens, community groups etc).
17. There are ways of compensating for non-response. For example, characteristics of survey respondents can be compared to those of the population as a whole, using factors such as age and tenure. The sample can then be weighted so that the findings relevant to a particular group reflect the proportion of the population they comprise, rather than their proportion of survey responses. However, if it is necessary to weight heavily, this could be a sign that the people who responded to the survey were not at all typical of their ‘group’ or the population as a whole.

### Sample size and sampling techniques

18. A common misconception when sampling is that it should be based on a certain **percentage** of the population being studied. In fact, it is the total **number** of cases sampled which is important. As the number of cases increase, the results become more reliable but at a decreasing rate, until eventually a point is reached (around 2,000 cases) when the additional accuracy obtained by continuing to increase the sample is not worth the extra cost. Approximately 1500 responses should allow a reasonable level of analysis for a local authority area. Joint surveys should attempt to obtain 1500 responses from each local authority.

19. Partnerships may want to look at the data at smaller geographical levels. Even basic analysis at ward level will require at least 100 responses from each ward, preferably 200, so this may require a larger sample. Since wards, like local authority boundaries, are administrative and do not always reflect natural community groupings, they can disguise and distort patterns in the data. It may be preferable to group data according to three or four established sub-areas (eg rural, sub-urban, urban).

20. Partnerships may also wish to understand the housing requirements of specific household groups in more detail (see Chapter 6). Results for specific household groups are less reliable than for the whole sample so partnerships may need to consider booster samples (see below).

21. Once the target number of responses is established, the partnership should use information about the expected response rate to calculate the number of addresses to sample. For an interview survey, it is usually necessary to sample between 2000 and 3000 addresses. This will be higher for postal surveys due to the likely lower response rates.

22. A recommended method of selecting sample addresses is to use a **random sample**, where all the households living within the area being sampled have an equal chance of being picked. Random samples are most likely to represent the characteristics of the whole population. Partnerships may wish to have a stratified sample. This can help to ensure that the survey captures enough households in different groups, for instance, wards or tenures (See Hamilton, 1996 or other statistical guides for further information).

23. A random sample is picked from a **sample frame** that lists all the households living in an area as far as possible. The sample frame most appropriate for a household survey is usually a list of addresses, either the council tax register or the small user file of postcode addresses (Postcode Address File or PAF). Many council tax registers distinguish between local authority, registered social landlord and private sector stock, and some distinguish private rented units, assisting with decisions about how to target particular tenures or weight data.
24. The unit of measurement in a household survey is the *household* – not the property. Groups of people are considered to be living as a household if they share a living room or at least one meal a day. In most circumstances, the person interviewed is either the head of household or the head of household’s partner.

25. When an interviewer finds two or more households sharing a dwelling, all households should be interviewed if possible. If there are large numbers of households sharing a dwelling (eg ten plus), it may be more feasible to record the number of households to enable correct weighting for sharing households and interview only a sample. Ideally, each household should be interviewed separately, but where repeat visits would be required, the extra cost may not be justified. For postal surveys, additional forms may be included or separate columns may be added for questions relevant to sharing households.

**Sampling hard-to-reach groups**

26. Some households are ‘hard to reach’ because they are not eligible for council tax and therefore will not appear in a sample based on the council tax register. Households who may not be on the council tax register include:

- homeless people on the streets;
- homeless people in hostels or night shelters;
- students in halls of residence;
- army personnel; and
- people living in caravans, vans or barges.

27. For some of these groups, administrative data sources can be used to produce an estimate of the numbers and sizes of such households and their estimated levels of need. For others, qualitative methods and/or specialist surveys can be used. Separate (draft) practice guidance is available for assessing the accommodation needs of Gypsies and Travellers (ODPM, 2006).

28. Some groups will be on the council tax register but are hard to reach because they are less likely to respond to household surveys. These include:

- some ethnic minorities, especially those who do not speak English well or are unfamiliar with the role of the local authority; and
- private renters, especially those living in houses in multiple occupation.

29. Interview surveys should always try to offer interpreters. Postal surveys should include those who do not speak English by offering either the forms in different languages or translation services. Private companies can assist in this. Prior research may be required to establish which languages are spoken. Where cultural issues may affect response rates, partnerships should ensure that representatives from minority groups provide advice on any issues arising.
30. Non-response for private renters may be reduced with the use of face-to-face interviews with repeat visits, timed so as to maximise the chances of working people being home. Another option is to have a booster sample in areas where larger numbers of private renters are known to live.

Booster samples

31. Booster samples involve targeting an additional number of addresses to increase the number of responses from specific household groups. Typically, booster samples are created from a sub-set of addresses in areas where residents are either unlikely to respond to the survey or are of special interest to the partnership. A booster sample does not reduce the sample size needed for the main survey.

32. If household groups of interest are geographically dispersed rather than being in a distinct area, a booster sample may not be an appropriate method. In addition, it cannot be taken for granted that over-sampling in an area with a high number of target households will produce data that are representative of the group as a whole. For example, households in neighbourhoods with a high proportion of residents from the same ethnic background may have different characteristics to those living elsewhere. The data should therefore be treated as qualitative rather than as providing robust statistical results.

Questionnaire design

33. Questionnaire design is a specialised area of expertise. Care should be taken to ensure that the questions asked obtain the precise information required. For example, the Survey of English Housing (SEH) found that a significant proportion of respondents gave different answers to the question ‘In which year did your mortgage begin?’ than ‘In which year did you buy this accommodation’, due to households re-mortgaging their property independently of any house move.

34. It can be tempting to ask too many questions. An interview that lasts too long can lose the interest of respondents who may then give inaccurate answers or refuse to continue. 20-25 minutes is a reasonable target to aim for. Postal surveys need to be much shorter than interviews to maximise response rates.

35. Most consultants have considerable experience of questionnaire design and often have questionnaires that have been used many times and are known to work. If partnerships want to customise a questionnaire to any great extent, it is important to test it on approximately 20 households.

36. All questions should be clear and concise. This is relatively easy to achieve with housing surveys because questions are largely factual and many have categorised responses. Wherever possible, questions should be worded for compatibility with (a) other local surveys used in the sub-regional housing market area, and (b) official national surveys and official definitions. National Statistics Harmonisation is an initiative to harmonise questions and concepts in government surveys, including many housing related matters, and partnerships should use the wording of questions and the definitions agreed under this initiative. The questions are well-designed, thoroughly tested, and their use facilitates comparison, including against regional and national benchmarks. Details are available at www.statistics.gov.uk/harmony.
37. It is important when designing a questionnaire to distinguish between questions that aim to assess levels of housing need and those that consider housing aspirations. The former should be as objective as possible, to allow an estimate of housing need according to the criteria specified in Chapter 5.

38. Establishing the future housing intentions of households is difficult because it is necessary to distinguish between vague hopes and real possibilities. The best way is to ask, in addition to general ‘want to move’ questions, very specific ‘intention’ questions such as ‘Do you intend to move home within the next 12 months?’ followed by ‘What steps have you taken towards moving in the next 12 months?’. Questions about visits to estate agents, steps taken to obtain a mortgage and finances will help establish whether intentions are serious and feasible.

39. Some questions require subjective judgements on the part of respondents. For example, what they think they can afford or whether their property has serious repair problems. It is important however, that all questions relate specifically to the respondent’s own experience and that s/he can be expected to have the knowledge to be able to answer the question.

Collecting data on incomes, savings and equity

40. Surveys can be a useful method for assessing household incomes. However, research (Bramley et al, 2000) has shown that income data derived from local housing surveys can underestimate income compared with official surveys, including the Family Expenditure Survey and the SEH. Underestimates of income could lead to overestimates of housing need. However, underestimation is more likely with higher income households than with low income families in housing need.

41. Experience from Government surveys has shown that by asking the right questions and using good interviewing techniques it is possible to get high response rates (75% or more) and reasonably accurate answers about household finances. The questions used in the SEH are highly recommended. Even with good practice, the response rate to the income question is still likely to be less than 100 per cent. There are statistical methods that can impute the missing income data from other known variables (Upton and Cook, 2004). Where these methods are used, they should be reported clearly with the response rate to the income question.

42. Typically, respondents are asked which band their household income falls into. To establish affordability accurately, best practice is to calculate first what income levels are at the threshold of being able to afford market housing and to ensure that the income bands around these levels are small (eg £2,500).

43. It is possible to collect reasonable data on household savings and equity by asking people, although validation should be carried out wherever possible. It is recommended that all households who own a home are asked questions about savings and equity. Ideally, if it seems possible to do so without reducing response rates, all households should be asked about their savings and equity.
Recommended topic list

44. The list below is intended to highlight the main topics to be covered in a housing survey. The ordering of questions below is not necessarily the order in which they will appear in a questionnaire – for example, it is common to put the more sensitive questions such as income towards the end. Questions in bold are ones which will be essential in calculating housing need.

a. Household information

The following should be collected for each person in the household:

- **Age**;
- **Gender**;
- Martial status;
- **Living arrangements (ie de facto marital status)**;
- **Relationship to the head of household**;
- Working status, and whether a ‘key worker’ (give definitions);
- Location and distance of work place (eg broad postcode).

The following should be collected from the head of household or partner:

- Industry;
- Occupation;
- Socio-economic classifications;
- Ethnic origin;
- **Household income and benefits received**;
- **Household savings**;
- Rent payable (excluding council tax and bills, but including any rent currently met by housing benefit).

b. Housing circumstances

- **Tenure of present home**;
- **Length of residence in present home**;
- If moved into affordable housing within last year: Reasons for move and most important reason (ie was it due to housing need); When the need to move first became apparent;
- **Length and type of residency agreement** (renters only);
- Tenure of previous home (if moved in last 5 years);
- Location of previous home (eg sub-areas within the local authority, within the sub-regional housing market area, outside of the sub-regional housing market area, outside the UK);
- Whether anyone in the household has a disability or long term health problem and its nature;
- For households with disability or long term health problem: Extent to which ability to move around the home is impaired; Respondents’ assessment of housing requirements covering: adaptations; new home; sheltered housing; group home or other support;
• Suitability/unsuitability of present home as assessed by respondent;
• Overall satisfaction with present accommodation;
• Overall satisfaction with area surrounding the home;
• Ties with the local area (eg friends, family, need to access essential local services);
• Harassment or neighbour dispute in the recent past and whether this remains a problem;
• For those experiencing harassment: Whether harassment reported and why respondent thought it had occurred; Whether re-housing is required due to harassment;
• If there is any kind of housing need: When housing need first arose (to establish annual levels of newly-arising need).

c. Amenities and conditions

• Number and size (ie single or double) of bedrooms;
• Number of other rooms occupied;
• Facilities (whether there is an inside toilet and bathroom)
• Sharing (whether kitchens and bathrooms, WC or living rooms shared with any other households);
• No of rooms heated regularly, adequacy of heating and any difficulty paying fuel bills;
• Whether windows are double-glazed;
• Whether roof, walls and hot water tank (if any) are insulated;
• Condition of dwelling – respondent’s opinion of whether they have major problems of disrepair (ie roof structure, exterior repairs, interior repairs, damp penetration, rising damp);
• Whether there are other difficulties over securing repairs (eg finding builders, poor workmanship);
• Whether repairs and upkeep can be afforded;
• Adaptations required (for households with disability or long term health problems) and whether these can be afforded.

d. Housing intentions and preferences

• Whether the household wishes to move home;
• The main reason for wanting to move;
• Any firm plans to move in the next 1-2 years? What steps, taken or planned, to arrange for a move?
• Respondent’s assessment of whether a move was likely to be arranged successfully;
• Type and tenure of dwelling sought, including any preference for Gypsy/Traveller site accommodation;
• Area preferred, areas being looked at and reasons for any differences;
• If living as a concealed household (the following should be asked of someone from the concealed household – if they are unavailable it can be asked of the host household respondent): Do they wish to move out at the present time? For how long have they wanted to move out? Any plans for concealed households to move away from the host household over the next 1-2 years? What steps taken or planned to organise move? What type and size, tenure and location is preferred? Expectations of success in finding somewhere;
• **Whether they can currently afford to purchase a suitable property locally;**
• Whether shared ownership or other intermediate housing options have been or are being considered;
• For potential movers: What, if any, problems have been experienced when trying to find a place;
• Whether the household is on the housing register or transfer list of the Council or a RSL (if so length of time registered), or on the waiting list for a local authority or RSL Gypsy and Traveller site;
• Whether there is anyone within the household who wants to move out to form a new household with someone living elsewhere.

c. **Housing costs**

• Renters – rent paid and housing benefit received;
• Whether in arrears (with mortgage or rent), how many weeks behind with payments, difficulties anticipated in paying off arrears;
• Owners/leaseholders – mortgage repayments, ground rent, service charges;
• Equity value ie difference between what home is worth, and any mortgages.

def. **Characteristics of the dwelling**

These questions can be asked of the respondent or assessed by the interviewer:

• Type of dwelling (eg house, flat, terraced, semi-detached, detached, caravan, etc);
• Storey height of the entrance to the dwelling. Whether there is a lift;
• Approximate age of construction.

Using survey data to estimate housing need

45. Survey data can supplement the needs assessment at particular stages. The key areas of additional data are current housing need (Chapter 5, Stage 1) and incomes/capital (Chapter 5, Stages 1 and 2). Survey data can also provide additional estimates of the number of affordable dwellings occupied by households in need (Chapter 5, Stage 3, Step 3.1).

Stage 1: Current housing need (gross)

46. Survey data can provide estimates of the numbers of households in over-crowded properties due to need and the number of concealed households. The survey should provide information about the income levels of these households, any savings, and the condition of properties. This information can be examined with available secondary data to inform the estimates.
Stage 2: Future need

47. Where it is robust enough (ie from a survey with a good response rate), surveys can provide information about the incomes and savings of newly arising households to calculate the proportion unable to buy or rent in the market (Chapter 5, Stage 2, Step 2.2).

48. Where the sample is large enough, surveys may also capture useful information about existing households falling into need, and the incomes of out-migrants and in-migrants. There are unlikely to be very large numbers of these types of households captured by a survey and so findings should be treated as indicative. The recommended way of estimating in-migration using local survey data is to assume that future in-migrants will be similar in number and characteristics to previous in-migrants.
Annex D

Data from estate and letting agents

Starting out

1. Partnerships should contact key estate and letting agents to inform them about their intention to undertake a strategic housing market assessment and discuss how they can work together and share information. Subsequently, partnerships could use a short e-mail questionnaire to obtain data and information from agents. It is suggested that at least six agents are interviewed, including independents as well as chains. If there are agents that specialise in cheaper properties or flats they should be included.

Recommended topics

2. Questions relevant to owner-occupied housing include:
   - current entry-level property prices in different areas for different sized properties (measured by number of bedrooms);
   - the availability of properties of different sizes;
   - which property types and locations are in greatest demand?
   - profiles of people buying housing – are they mainly young professionals, singles/couples, families, retired people? Who is buying what?
   - variation by location – for example, are some areas important for first time buyers?

3. Questions relevant to private-rented housing include:
   - what are the monthly rents for properties of different sizes and types in different areas? What is the average? What is the lowest, reasonably common rent level?
   - the availability of properties of different sizes.
   - profiles of people renting- who is renting what at the present time?
   - is the rental market going up, steady, or going down? How does this vary by different types of property?
   - what are the characteristics of supply in the private-rented sector? What type of properties are long-term vacant? Which have a high turnover and which have a relatively low turnover?
Annex E

Qualitative research

1. Partnerships may wish to use qualitative techniques such as focus groups and interviews to investigate particular issues in more depth. Example areas of interest are:

   • the housing requirements of specific groups, for example, families with children, older people etc;
   • the reasons behind recent changes in local market conditions;
   • home ownership aspirations; and
   • community issues, for example community safety and tenure mix.

2. For detailed guidance on qualitative techniques see the Magenta Book guidance from the Government Social Research Unit (http://www.policyhub.gov.uk/evaluating_policy/magenta_book/chapter8a.asp).
Annex F

References


Communities Scotland, (2004). Local Housing Systems Analysis: Best Practice Guide. Communities Scotland (O'Sullivan et al.)


Department of Health Housing Learning and Improvement Networks, (2006). The Extra Care Housing Toolkit. DoH.


Annex G

Definitions

ABI Annual Business Inquiry
BME Black and Minority Ethnic
CBL Choice Based Lettings
CORE The Continuous Recording System (Housing association and local authority lettings/new tenants)
DETR Department of the Environment, Transport and the Regions
GIS Geographical Information Systems
HMO Households in Multiple Occupation
HSSA The Housing Strategy Statistical Appendix
IMD Indices of Multiple Deprivation
LA Local Authority
LCHO Low Cost Home Ownership
LDF Local Development Framework
NeSS Neighborhood Statistics Service
NHSCR National Health Service Central Register
NOMIS National On-line Manpower Information System
NROSH National Register of Social Housing
ODPM Office of the Deputy Prime Minister
ONS Office for National Statistics
PPS Planning Policy Statement
RSL Registered Social Landlord
RSR Regulatory and Statistical Return (Housing Corporation)
RTB Right to Buy
SEH Survey of English Housing
TTWA Travel to Work Area

Affordability is a measure of whether housing may be afforded by certain groups of households.

Affordable housing includes social rented and intermediate housing, provided to specified eligible households whose needs are not met by the market. Affordable housing should:

– Meet the needs of eligible households including availability at a cost low enough for them to afford, determined with regard to local incomes and local house prices.

– Include provision for the home to remain at an affordable price for future eligible households or, if these restrictions are lifted, for the subsidy to be recycled for alternative affordable housing provision.

Bedroom standard refers to the number of bedrooms that is needed so that no one has to share a bedroom unless they are a) a couple, b) both aged under 10, or c) aged under 21 and of the same sex. No more than two people should share any bedroom.
**A concealed household** is a household that currently lives within another household but has a preference to live independently and is unable to afford appropriate market housing.

**A forecast** of housing needs or requirements is a prediction of numbers which would arise in future years based on a model of the determinants of those numbers and assumptions about (a) the behaviour of households and the market and (b) how the key determinants are likely to change. It involves understanding relationships and predicting behaviour in response to preferences and economic conditions.

**Headship rates** measure the proportion of individuals in the population, in a particular age/sex/marital status group, who head a household. Projected headship rates are applied to projected populations to produce projected numbers of households.

**A household** is one person living alone, or two or more people living together at the same address who share at least one meal a day together or who share a living room (eg 5 adults sharing a house like this constitute one 5-person household).

**Household formation** refers to the process whereby individuals in the population form separate households. ‘Gross’ or ‘new’ household formation refers to households that form over a period of time, conventionally one year. This is equal to the number of households existing at the end of the year that did not exist as separate households at the beginning of the year (not counting ‘successor’ households, when the former head of household dies or departs). ‘Net’ household formation is the net growth in households resulting from new households forming less the number of existing households dissolving (eg through death or joining up with other households).

**A household living within another household** is a household living as part of another household of which they are neither the head or the partner of the head.

**Households sharing** are households (including single people) who live in non-self-contained accommodation but do not share meals or a living room (eg 5 adults sharing a house like this constitute 5 one-person households).

**Housing demand** is the quantity of housing that households are willing and able to buy or rent.

**Housing market areas** are geographical areas defined by household demand and preferences for housing. They reflect the key functional linkages between places where people live and work. See the Identifying Sub-Regional Housing Market Areas Advice Note for further details.

**Housing need** is the quantity of housing required for households who are unable to access suitable housing without financial assistance. For the purpose of technical assessment, this definition means partnerships need to estimate the number of households who lack their own housing or live in unsuitable housing and who cannot afford to meet their housing needs in the market.

**Housing size** can be measured in terms of the number of bedrooms, habitable rooms or floorspace. This guidance uses the number of bedrooms.
**Housing type** refers to the type of dwelling, for example, flat, house, specialist accommodation.

**Intermediate affordable housing** is housing at prices and rents above those of social rent, but below market price or rents, and which meet the criteria for affordable housing set out above. These can include shared equity products (eg HomeBuy), other low cost homes for sale and intermediate rent.

**Lending multiplier** is the number of times a household’s gross annual income a mortgage lender will normally be willing to lend. The most common multipliers quoted are 3.5 times income for a one-income household and 2.9 times total income for dual income households.

**Lower quartile** means the value below which one quarter of the cases falls. In relation to house prices, it means the price of the house that is one-quarter of the way up the ranking from the cheapest to the most expensive.

**Market housing** is private housing for rent or for sale, where the price is set in the open market.

**Migration** is the movement of people between geographical areas. In this context it could be either local authority districts, or wider housing market areas. The rate of migration is usually measured as an annual number of individuals, living in the defined area at a point in time, who were not resident there one year earlier. Gross migration refers to the number of individuals moving into or out of the district. Net migration is the difference between gross in-migration and gross out-migration.

**Non-self-contained accommodation** is where households share a kitchen, bathroom or toilet with another household, or they share a hall or staircase that is needed to get from one part of their accommodation to another.

**Primary data** is information that is collected from a bespoke data collection exercise (eg surveys, focus groups or interviews) and analysed to produce a new set of findings.

**A projection** of housing needs or requirements is a calculation of numbers expected in some future year or years based on the extrapolation of existing conditions and assumptions. For example, household projections calculate the number and composition of households expected at some future date(s) given the projected number of residents, broken down by age, sex and marital status, and an extrapolation of recent trends in the propensity of different groups to form separate households.

**Relets** in this context are social rented housing units which are vacated during a period and become potentially available for letting to new tenants, or tenants transferring. Net relets are total relets, or turnover, minus transfers and successions (where the tenancy is transferred to an existing occupant such as the child or spouse of the previous tenant).

**Secondary data** is existing information that someone else has collected. Data from administrative systems and some research projects are made available for others to summarise and analyse for their own purposes (eg Census, national surveys).
**Shared equity schemes** provide housing that is available part to buy (usually at market value) and part to rent.

**Social rented housing** is rented housing owned and managed by local authorities and registered social landlords, for which guideline target rents are determined through the national rent regime. The proposals set out in the Three Year Review of Rent Restructuring (July 2004) were implemented as policy in April 2006. It may also include rented housing owned or managed by other persons and provided under equivalent rental arrangements to the above, as agreed with the local authority or with the Housing Corporation as a condition of grant.

**Specialised housing** refers to specially designed housing (such as mobility or wheelchair accommodation, hostels or group homes) or housing specifically designated for particular groups (such as retirement housing).