

Understanding and Supporting the needs of Carers: Carers Strategy Consultation

South Gloucestershire Council and South Gloucestershire Clinical Commissioning Group is currently consulting on its new Carers Strategy and would like to hear the views of residents and stakeholders to ensure we get the balance of the strategy right.

Please complete this survey after reading the draft strategy or summary document.

Q1 What is currently working well for carers in South Gloucestershire?

Q2 What is not currently working well for carers in South Gloucestershire?

Our Priorities

Q3 How strongly do you agree or disagree that the following priorities are important?

	Strongly agree	Agree	Neither agree or disagree	Disagree	Strongly disagree	Don't know
Identifying carers at an early stage, recognising their contribution and involving them from the outset in designing local care provision and in planning individual care packages.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carers releasing and realising their potential in education and employment. This encompasses support for young carers, young adult carers and carers of working age.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Carers having a family and community life alongside caring, personalising support for carers around the life, goals and needs of the carer and providing good quality information, advice and support.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Supporting carers to stay healthy, mentally and physically.	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Q4 Please share any comments about the proposed priorities or any that you feel are missing:

Our proposed actions

Q5 **Priority area 1: Identifying carers at an early stage, recognising their contribution and involving them in designing local care and in planning individual care packages.**

How important do you feel the following areas of work are?

	Very important	Quite important	Not very important	Not needed	Don't know
Identify as many carers and young carers as possible, including self funders and "hidden" carers (either because they do not recognise themselves as a carer or because they don't wish to identify as a carer due to stigma).	<input type="checkbox"/>				
Take full account of the needs of carers in all strategic developments, commissioning, engagement and service delivery.	<input type="checkbox"/>				
Ensure carers' voices are heard, and they know how to make them heard, so that all service commissioning and provision is sensitive to them and benefits from their input.	<input type="checkbox"/>				
Ensure that carers are actively involved in monitoring the progress of this strategy and influence thinking and decision making.	<input type="checkbox"/>				
Listen and act on what carers tell us through their engagement with services and through the National Carers Strategy.	<input type="checkbox"/>				

Q6 **Priority area 2: Carers releasing and realising their potential in education and employment.**

How important do you feel the following areas of work are?

	Very important	Quite important	Not very important	Not needed	Don't know
Embed and develop how young carers will be assessed and their needs met so that they are not caring inappropriately.	<input type="checkbox"/>				
Continue to work to understand the needs of young adult carers.	<input type="checkbox"/>				
Continue to support the Carers in Paid Employment Project, and contribute to national learning on what helps working carers stay in work.	<input type="checkbox"/>				

Q7

Priority area 3: Carers having a family and community life alongside caring, personalising support for carers and providing good quality information, advice and support.

How important do you feel the following areas of work are?

	Very important	Quite important	Not very important	Not needed	Don't know
Make the offer of support to carers clear, so that they are aware of what help is available and how to get it.	<input type="checkbox"/>				
Ensure carers have the information, advice and support they need in a way that is meaningful to them.	<input type="checkbox"/>				
Work with others so that carers are recognised and supported as widely as possible, and can easily access broader opportunities. This will apply to universal services, which are services such as libraries that can be used by anyone in South Gloucestershire.	<input type="checkbox"/>				
Ensure support is equitable, proportionate, appropriate and personal.	<input type="checkbox"/>				
Continue to develop how carers of disabled children and young people are supported.	<input type="checkbox"/>				
Ensure carers of people of working age with mental health issues are identified and supported.	<input type="checkbox"/>				
Ensure there are breaks from caring in ways that recognise that carers are individuals with different needs.	<input type="checkbox"/>				
Explore whether there is enough short break provision and if this is meeting carers' needs. For carers of people living with dementia this needs to be more creative, flexible and accessible, including options for overnight carers and increased sitting services.	<input type="checkbox"/>				
Explore how emergency support for carers is working, and if it is meeting need.	<input type="checkbox"/>				

Q8 Priority area 4: Supporting carers to stay healthy, mentally and physically.

How important do you feel the following areas of work are?

	Very important	Quite important	Not very important	Not needed	Don't know
Work with communities to build upon the network of informal support for carers.	<input type="checkbox"/>				
Promote existing health checks to carers to ensure they benefit, and make the case for additional health checks for carers of all ages.	<input type="checkbox"/>				
Identify ways in which carers can feel more connected and less isolated.	<input type="checkbox"/>				
Continue to work with health professionals and support carers who are in contact with NHS services through our Health Team Work in local hospitals and GP practices.	<input type="checkbox"/>				
Consider how we can support carers organisations to increase the number of training sessions in relation to carers supporting people with dementia.	<input type="checkbox"/>				

Q9 Please share any comments about the proposed actions or any that you feel are missing:

Supporting Carers

Q10 What would make a real difference in supporting you in your caring role?

Q11 How can we best identify carers to ensure their needs are assessed as early as possible?

Q12 If you are responding as an organisation, what can we do differently to most effectively support carers?

Q13 Please use this space to make any other comments about the carers strategy

About you

This section is really important as it helps us to gain a better understanding of the needs of different service users, the views of different people and how they could be impacted by any changes. This information will remain confidential and will be used for analysis purposes only. Your personal information will not be published and individuals will not be identified.

If you are responding on behalf of an organisation you do not need to answer these questions.

Q15 Please tell us your full postcode:

Q14 Are you responding as?

- | | | |
|--|---|---|
| <input type="checkbox"/> A local resident | <input type="checkbox"/> A health or social care professional | <input type="checkbox"/> A local business |
| <input type="checkbox"/> Someone who is supported by a carer | <input type="checkbox"/> A South Gloucestershire Council employee | <input type="checkbox"/> A voluntary, community sector organisation |
| <input type="checkbox"/> A carer | <input type="checkbox"/> A parish or town council | <input type="checkbox"/> Other |

If you are responding on behalf of an organisation, please tell us its name.

Q16 Your age:

- | | | | |
|--------------------------------------|----------------------------------|----------------------------------|--|
| <input type="checkbox"/> 18 or under | <input type="checkbox"/> 25 - 44 | <input type="checkbox"/> 65 - 74 | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> 19 - 24 | <input type="checkbox"/> 45 - 64 | <input type="checkbox"/> Over 75 | |

Q17 Your gender:

- | | | |
|---------------------------------|-------------------------------|--|
| <input type="checkbox"/> Female | <input type="checkbox"/> Male | <input type="checkbox"/> Prefer not to say |
|---------------------------------|-------------------------------|--|

Q18 Do you consider yourself to be disabled?

- | | | |
|------------------------------|-----------------------------|--|
| <input type="checkbox"/> Yes | <input type="checkbox"/> No | <input type="checkbox"/> Prefer not to say |
|------------------------------|-----------------------------|--|

Please tell us how your disability impacts you and your use of council services

Q19 Your ethnicity:

- | | |
|---|---|
| <input type="checkbox"/> Arab | <input type="checkbox"/> Mixed/Multiple Ethnic Groups – White & Asian |
| <input type="checkbox"/> Asian/Asian British – Bangladeshi | <input type="checkbox"/> Mixed/Multiple Ethnic Groups – White & Black African |
| <input type="checkbox"/> Asian/Asian British – Indian | <input type="checkbox"/> Mixed/Multiple Ethnic Groups – White & Black Caribbean |
| <input type="checkbox"/> Asian/Asian British – Pakistani | <input type="checkbox"/> Mixed/Multiple Ethnic Groups – Other (please state) |
| <input type="checkbox"/> Asian/Asian British – Chinese | <input type="checkbox"/> White – English/Welsh/Scottish/Northern Irish/British |
| <input type="checkbox"/> Asian/Asian British – Other (please state) | <input type="checkbox"/> White – Irish |
| <input type="checkbox"/> Black/African/Caribbean/Black British – African | <input type="checkbox"/> White – Other (please state) |
| <input type="checkbox"/> Black/African/Caribbean/Black British – Caribbean | <input type="checkbox"/> Other ethnic group (please state) |
| <input type="checkbox"/> Black/African/Caribbean/Black British – Other (please state) | <input type="checkbox"/> Prefer not to say |
| <input type="checkbox"/> Gypsy or Traveller of Irish Heritage | |

Other, please tell us:

Thank you for taking the time to respond to this survey. Please return this survey or any comments before **22 August 2016** by post to:
FREEPOST RTCT-JXLE-EETT, South Gloucestershire Council, Corporate Research & Consultation Team, Carers Strategy, Civic Centre, High Street, Kingswood, BRISTOL, BS15 9TR.

We are also currently consulting on the Dementia and Falls Prevention and Bone Health Strategies which are available from: <https://consultations.southglos.gov.uk/>

Any personal information that you have supplied will be held by South Gloucestershire Council in accordance with the Data Protection Act. This information will only be used as part of this exercise and personal information will not be published or passed onto any other organisation.